



# **BlackBerry Dynamics**

## **Critical Issue Advisory**

BlackBerry legacy Good Control server will turn off MAM functionality on January 31, 2021



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# BlackBerry legacy Good Control server will turn off Mobile Application Management (MAM) functionality on January 31, 2021

## Summary

Please be advised that on January 31, 2021, BlackBerry will turn off the Good Control Mobile Application Management (MAM) functionality. MAM features including the legacy Dynamics Enterprise App Store and App Distribution will no longer work.

As per the [BlackBerry Software Lifecycle Overview](#) support page (Good Dynamics Servers > Good Control MDM/MAM), the Good Control MAM functionality reached End of Life on May 31, 2017 and is no longer supported.

This is a courtesy reminder for any customers still using the legacy Good Control MAM functionality to transition to BlackBerry UEM for continued support. For more information about the benefits of upgrading to BlackBerry UEM, see [Benefits of upgrading from Good Control to BlackBerry UEM](#).

Good Control functionality for BlackBerry Dynamics deployment and management (including all other Good Control features outside of MAM and MDM) continues to be fully supported.

## Impact

Customers using the legacy Good Control MAM functionality will no longer be able to manage app distribution and may experience errors when attempting to use MAM-related features in the Good Control UI and via web services. End users will no longer be able to download and install apps when using the legacy Good Control App Store.

Support for Good Control MAM functionality ended on May 31, 2017 with the official End of Life announcement. BlackBerry recommends that our Good Control customers using MAM features move to BlackBerry UEM, which provides a comprehensive set of MDM and MAM capabilities beyond those available in Good Control.

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