



Good Control and Good Proxy

Release Notes

5.x

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Good Control version 5.2 and Good Proxy version 5.2

What's new in Good Control version 5.2.58.37 and Good Proxy version 5.2.58.35

- Bug fixes as listed below.

Supported upgrades

You can upgrade to the latest version from any 3.x or 4.x version.

Fixed issues in Good Control version 5.2.58.37

- Added a UI prompt to the certificate replacement process to make sure that all Good Control and Good Proxy servers in a cluster are added to the certificate to avoid any connectivity issues. (FIRST-15558)
- After upgrading a BlackBerry Dynamics app, a BlackBerry Dynamics app did not display the connecting status. (FIRST-15827)
- Synchronization with Active Directory failed to run after it was interrupted by restarting the Good Control service. (FIRST-15637)
- Only the first 100 users in an application group are displayed in the Good Control console. (FIRST-15883)
- Password double obfuscation is impacting the upgrade from Good Control version 4.2.57.48 to version 5.1.58.30. (FIRST-15844)
- Updates to the Good Control Compliance policy "Allow New Unlisted OS Versions" were not saved in the Good Control console on the first attempt. (FIRST-16139)
- The Good Control server is incorrectly showing as disconnected on the Status and Diagnostics screen. (FIRST-15755)

Fixed issues in Good Proxy version 5.2.58.35

- A timing issue occurs when an update Good Proxy properties request comes in from two Good Control Servers and one request can be overwritten by the other. (FIRST-15935)
- Incorrect version information is displayed on the "Incompatible version of Good Proxy Server detected" error dialog box during the upgrade process. (FIRST-15453)
- The number of Good Proxy active connections are gradually increasing over time until reaching the maximum of 15000 connections. (FIRST-15429)

Good Control version 5.1 and Good Proxy version 5.1

What's new in Good Control version 5.1 and Good Proxy version 5.1

This release of Good Control version 5.1 features the following enhancements:

- **Migration from Good Control (standalone):** You can now migrate users, devices, IT policy sets, connectivity profiles, app groups, and certificates from a Good Control (standalone) source configuration to BlackBerry UEM. Good Control must be at version 5.0 or later. The destination BlackBerry UEM must be synchronized. For more information, [see the BlackBerry UEM Configuration content](#).

Supported upgrades

You can upgrade to the latest version from any 3.x or 4.x version.

Good Proxy 5.1

No new features have been introduced with this release of Good Proxy, which corresponds to the release of Good Control.

Fixed issues

- If a bulk change is attempted on a cloned policy, the policy was applied to only a portion of the assigned users. (GDS-23267)
- BlackBerry Work notifications are sent to BlackBerry Dynamics apps that have been locked. (GDS-233354)
- An error message appears when trying to remove the Good Proxy server. ((FIRST-15170)
- If an attempt to import a connectivity profile .csv file fails, all further attempts to import it will also fail. (GDS-23249)
- After you upgrade to Good Control version 5.0 from Good Control version 2.3, the option to enable or disable MDM is removed from the Good Control console. (GDS-23191)
- Good Control restarts the same Active Directory synchronization before the previous one finishes. (GDS-22969)
- The error message, "Error getting native bundle identifiers", is received when attempting to bind a service to an app. (GDS-22818)
- The session authentication token was removed from the URL query parameter. (GDS-22435)
- Previously allowed BlackBerry Dynamics entitlement versions are no longer displayed when the BlackBerry Dynamics entitlement was denied at the application level. (GDS-22411)
- Microsoft ActiveSync access for some users was showing offline although KCD was active. (FIRST-14906)
- The Good Proxy server could not connect to the BlackBerry Dynamics NOC after being disconnected through a web proxy. (FIRST-15103)

Known limitations

- When you add a new Good Control instance to the cluster, if the "Use as default" checkbox is selected for Good Control properties, only 22 of the 48 properties will use the default because the other options are specific to each host. (GDS-22449)
- Do not change the Direct Connect host name before applying a BlackBerry Dynamics certificate change or connectivity could be impacted. (GDS-20601)

- Upgrading from Good Control to BlackBerry UEM is not supported for Good Control versions 1.3.x and earlier.

Known issues

- The Upgrade option is shown instead of the Repair option when you install Good Proxy. **Workaround:** The Upgrade option can be used to perform the same function. (GDS-22742)
- The Good Proxy service does not start after a reboot if the Good Proxy web-proxy host has been entered incorrectly. **Workaround:** Update the web proxy host value in the gps.properties (file) and t_gc_properties(via UI) (DB) manually. (GDS-22600)
- The Good Control service does not start after a reboot if the Good Control web-proxy host has been entered incorrectly. **Workaround:** Update the web proxy host value in the gps.properties (file) and t_gc_properties(via UI) (DB) manually. (GDS-22601)

Good Control version 5.0 and Good Proxy version 5.0

What's new in Good Control version 5.0 and Good Proxy version 5.0

This release of Good Control version 5.0 features the following enhancements:

- **Import a list of banned passwords:** Specify a list of passwords that cannot be used with BlackBerry Dynamics apps
- **Manage Face ID authentication on iPhone X devices:** Allow or restrict Face ID authentication with BlackBerry Dynamics apps on iPhone X devices.
- **Prevent screen sharing and recording on iOS 11 and later devices:** Allow iOS device users to or restrict them from sharing and recording screens in BlackBerry Dynamics apps.
- **Check the antivirus status of BlackBerry Dynamics apps for Windows:** Monitor the antivirus status of BlackBerry Dynamics apps for Windows.
- **Allow all BlackBerry Dynamics library versions by default:** Automatically allow all BlackBerry Dynamics library versions, or allow all new unlisted BlackBerry Dynamics library versions.

For more information about these features, see the *What's New in Good Control and Good Proxy* guide.

Supported upgrades

You can upgrade to the latest version from any 3.x or 4.x version.

Good Proxy 5.0

No new features have been introduced with this release of Good Proxy, which corresponds to the release of Good Control.

Fixed issues

- Resolved the issue where a BlackBerry Dynamics app was not receiving policy changes made on Good Control because of a timing issue with the database poller. This occurred when a policy change was made at the same time as the BlackBerry Dynamics app activation and it resulted in a set up failure error. (FIRST-15121)
- Fixed the issue where changes that were applied to select Good Control local server properties were applied to all Good Control servers instead of on a per server basis. (FIRST-15045)
- Fixed the issue where Good Control console was not loading correctly on Internet Explorer version 11. (FIRST-14339)
- The removal of inactive container job now includes the removal of containers where activation failed or had not yet been completed in the designated clean up interval. (FIRST-14312)
- Fixed error handling when uploading invalid XML app policy file (FIRST-14259)
- Fixed the issue where Good Proxy was receiving an error when connecting to some NOC URLs due to an incompatible Apache library version. (FIRST-14593)

Known limitations

- When you add a new Good Control instance to the cluster, if the "Use as default" checkbox is selected for Good Control properties, only 22 of the 48 properties will use the default because the other options are specific to each host. (GDS-22449)

- Do not change the Direct Connect host name before applying a Direct Connect certificate change or connectivity could be impacted. (GDS-20601)
- Upgrading from Good Control to BlackBerry UEM is not supported for Good Control versions 1.3.x and earlier.

Known issues

- The Upgrade option is shown instead of the Repair option when you install Good Proxy. **Workaround:** The Upgrade option can be used to perform the same function. (GDS-22742)
- The Good Proxy service does not start after a reboot if the Good Proxy web-proxy host has been entered incorrectly. **Workaround:** Update the web proxy host value in the gps.properties (file) and t_gc_properties(via UI) (DB) manually. (GDS-22600)
- The Good Control service does not start after a reboot if the Good Control web-proxy host has been entered incorrectly. **Workaround:** Update the web proxy host value in the gps.properties (file) and t_gc_properties(via UI) (DB) manually. (GDS-22601)
- The error message, "Error getting native bundle identifiers", is received when attempting to bind a service to an app. **Workaround:** Refresh the page and try to add the service again. (GDS-22818)
- If a Connectivity profile is imported with invalid information in the first attempt, you cannot import the same file again, even if the file contains valid information. **Workaround:** Export a new file and then import the new file with the valid information. (GDS-23249)
- After you upgrade to Good Control version 5.0, the option to enable or disable MDM is removed from the Good Control console. **Workaround:** Change the gc.mdm.enabled property in the Good Control database. (GDS-23191)

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