



# **Mobile/Desktop OS and Enterprise Applications Compatibility Matrix**

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# Legend

Abbreviation	Definition
NS	Not supported. BlackBerry does not support the configuration.
LS	Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
Sup	Supported. BlackBerry supports the configuration.
O	Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

The following table lists the abbreviations used in this document for enterprise applications.

Abbreviation	Definition
BA	BlackBerry Access
BBA	BlackBerry AtHoc
BBC	BlackBerry Connectivity/BlackBerry Secure Connect Plus
BBD	BlackBerry Desktop
BBM	BBM Enterprise
BBW	BlackBerry Workspaces
BDA	BlackBerry Dynamics apps (includes BlackBerry Work, BlackBerry Connect, BlackBerry Access, BlackBerry Share, BlackBerry Notes, BlackBerry Bridge, and BlackBerry Tasks)
BSG	BlackBerry Secure Gateway
BW	BlackBerry Work
SDK	BlackBerry Dynamics SDK
UEM	BlackBerry UEM Client

# Mobile OS and apps

## Apple

**Note:** BlackBerry works closely with major OS platform vendors and provides compatibility and support for OS versions that are posted in this document at the time of their release. New OS versions that are not posted may have compatibility issues with BlackBerry software. BlackBerry recommends that customers stay on compatible versions until the new OS versions are posted. BlackBerry verifies original releases such as iOS 15, and .x releases such as iOS 15.1. BlackBerry does not verify .x.x releases such as iOS 15.1.1.

End of support for iOS 14 has been announced. For more information, read [Critical Issue Advisory: End of compatibility for Android 9 and iOS 14](#).

	UEM	BBM	BBC	BSG	BBW	SDK <sup>1</sup>	BDA	BBA
iOS 16.4 (Beta)	0	0	0	0	0	0	0	0
iOS 16.3	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS 16.2	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS 16.1	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS 16.0	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.7	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.6	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.5	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.4	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.3	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.2	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15.1	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
iOS/iPadOS 15	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup

<sup>1</sup>For lifecycle support information for the BlackBerry Dynamics SDK, see the [BlackBerry Software Lifecycle Overview](#).

## Android OS

**Note:** BlackBerry works closely with major OS platform vendors and provides compatibility and support for OS versions that are posted in this document at the time of their release. New OS versions that are not posted may

have compatibility issues with BlackBerry software. BlackBerry recommends that customers stay on compatible versions until the new OS versions are posted.

End of support for Android OS 9 has been announced. For more information, read [Critical Issue Advisory: End of compatibility for Android 9 and iOS 14](#).

	UEM	BBM	BBC	BSG	BBW	SDK <sup>2</sup>	BDA	BBA
Android OS 9.0.x	LS	LS	LS	-	LS	LS	LS	LS
Android OS 10.0.x	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 11.0.x <sup>1</sup>	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 12.0 <sup>3</sup>	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup
Android OS 13.0	Sup	Sup	Sup	-	Sup	Sup	Sup	Sup

<sup>1</sup> Requires a BlackBerry UEM Client version later than 12.37.0.156604. For more information, see [Critical Issue Advisory BlackBerry UEM support for operating system upgrades: iOS 14, iPadOS 14, and Android 11](#).

<sup>2</sup>For lifecycle support information for the BlackBerry Dynamics SDK, see the [BlackBerry Software Lifecycle Overview](#).

<sup>3</sup>Android OS13 is supported for in-market implementations only. For more information, visit [support.blackberry.com](http://support.blackberry.com) to read [KB 100943](#).

## Microsoft

	UEM	BBM	BBC	BSG	BBW	SDK	BDA	BBA
Windows Phone 8.1.x	NS	NS	-	-	-	-	-	-
Windows 10 Mobile	LS	NS	-	-	-	-	-	-

# Desktop OS and apps

## Apple

OS X	Cloud	12.17	12.16	12.15	BBM	BA	BW	BBW
macOS 13	Sup	Sup	NS	NS	Sup	O	O	O
macOS 12	Sup	Sup	NS	NS	Sup	Sup	O	O
macOS 11	Sup	Sup	Sup	Sup	Sup	Sup <sup>1</sup>	Sup <sup>1</sup>	O
macOS 10.15	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
macOS 10.14	Sup	Sup	Sup	Sup	Sup	Sup	Sup	Sup
macOS 10.13	LS	LS	LS	LS	LS	NS	NS	LS
macOS 10.12	NS	NS	NS	NS	NS	NS	NS	NS

<sup>1</sup> macOS 11 requires BlackBerry Access and BlackBerry Work version 3.2 or later.

## Microsoft

	Cloud	12.17	12.16	12.15	BBM	BA	BW	BBW
Windows 11 (64-bit only)	Sup	Sup	Sup	NS	Sup	Sup	O	O
Windows 10( 64-bit only)	Sup <sup>1</sup>	Sup <sup>1</sup>	Sup <sup>1</sup>	Sup <sup>1</sup>	Sup <sup>1</sup>	Sup <sup>1</sup>	Sup <sup>1</sup>	Sup
Windows 8.1 (64-bit only)	NS	NS	NS	NS	Sup	NS	Sup	Sup

<sup>1</sup> MDM enrollments are not supported in Windows 10 Home. For more information, visit [https://msdn.microsoft.com/en-us/library/windows/hardware/dn925033\(v=vs.85\).aspx](https://msdn.microsoft.com/en-us/library/windows/hardware/dn925033(v=vs.85).aspx).

## Google

	Cloud	12.17	12.16	12.15	BBM	BDA	BBW
Chrome OS <sup>1</sup>	Sup	Sup	NS	NS	NS	Sup <sup>2</sup>	NS

<sup>1</sup> For information about support for Chrome OS, visit [support.blackberry.com/community](http://support.blackberry.com/community) to read article 56474.

<sup>2</sup> Does not support BlackBerry BRIDGE.

## **BlackBerry Workspaces app browser support**

The BlackBerry Workspaces app supports the latest version of following browsers:

- Chrome
- Microsoft Edge
- Mozilla Firefox
- Safari



# Mail servers

## Microsoft

	BSG	BW <sup>1</sup>	BBD <sup>2</sup>
Microsoft Exchange Server 2010 SP3	NS	NS	NS
Microsoft Exchange Server 2013 SP1	Sup	Sup	Sup
Microsoft Exchange Server 2016	Sup	Sup	Sup
Microsoft Exchange Server 2019	Sup	Sup	Sup
Microsoft Office 365	Sup	Sup	Sup

<sup>1</sup> BlackBerry Work is supported on Microsoft Exchange ActiveSync (EAS) and supplemented by Microsoft Exchange Web Services (EWS).

<sup>2</sup> BlackBerry Desktop is supported with Microsoft Exchange Web Services (EWS) only.

## IBM

	BSG	BW <sup>1</sup>
IBM Notes Traveler 9.0.1 (Microsoft Exchange ActiveSync 14.1)	NS	NS
IBM Notes Traveler 9.0.1.x (Microsoft Exchange ActiveSync 14.1)	LS	NS
IBM SmartCloud (Microsoft Exchange ActiveSync 12.1)	NS	NS

<sup>1</sup> BlackBerry Work does not support IBM Notes Traveler natively. Visit the BlackBerry [Marketplace for Enterprise Software](#) to read about third-party apps such as [Genoa Transformer](#) for IBM Notes Traveler.

## Novell

	BSG	BW
GroupWise Server 2014 R2	LS	-

	<b>BSG</b>	<b>BW</b>
GroupWise Mobility Service 2.0 (Microsoft Exchange ActiveSync 12.1)	-	NS
GroupWise Mobility Service 2.0.1 (Microsoft Exchange ActiveSync 12.1)	-	NS
GroupWise Mobility Service 2.1 (Microsoft Exchange ActiveSync 14 and 14.1)	-	NS

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