



BlackBerry UEM Cloud Compatibility Matrix

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Introduction

BlackBerry UEM is an enterprise mobility management solution from BlackBerry. EMM solutions help you manage mobile devices for your organization. You can manage BlackBerry, iOS, OS X, Android, Windows Phone, Windows 10, and Windows 10 Mobile devices, all from a unified interface.

For information about compatibility for mobile and desktop operating systems and enterprise apps, [see the Mobile/Desktop OS and Enterprise Apps Compatibility Matrix](#).

EMM solutions from BlackBerry protect business information, keep mobile workers connected with the information they need, and provide administrators with efficient tools that help keep business moving.

Legend

Abbreviation	Definition
NS	Not supported. BlackBerry does not support the configuration.
LS	Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
Sup	Supported. BlackBerry supports the configuration.
O	Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

Browser

The following table lists the supported browsers and versions to access the BlackBerry UEM console.

Browser	
Windows Internet Explorer 11.0 (32-bit)	LS
Microsoft Edge	Sup
Mozilla Firefox	Sup
Google Chrome	Sup
Safari 7 for Mac +	Sup

BlackBerry Connectivity Node

The BlackBerry Connectivity Node is a collection of BlackBerry UEM components that you can install on a dedicated computer to enable additional features.

BlackBerry supports only the latest version of the BlackBerry Connectivity Node. For instructions on how to upgrade the BlackBerry Connectivity Node, see [“Upgrade the BlackBerry Connectivity Node” in the UEM Cloud Configuration Guide](#).

Operating system

You can install the BlackBerry Connectivity Node on English, French, Spanish, or German implementations of the operating system.

BlackBerry UEM does not support in-place upgrades of Windows Server OS. For more information, visit support.blackberry.com/community to read article 37270.

Operating system (64-bit)	
Windows Server 2008 SP2	LS
Windows Server 2008 R2 SP1	LS
Windows Server 2012	Sup
Windows Server 2012 R2	Sup
Windows Server 2016	Sup
Windows Server 2019	Sup

Microsoft Active Directory schema

Microsoft Active Directory schema	
Windows Server 2008	LS
Windows Server 2008 R2	LS
Windows Server 2012	Sup
Windows Server 2012 R2	Sup
Windows Server 2016	Sup
Windows Server 2019	Sup

Company directory service

Company directory service	
Microsoft Active Directory	Sup
IBM Domino LDAP	Sup
Novell GroupWise LDAP	Sup

Samsung KNOX

Samsung KNOX is the enhanced management capabilities that Samsung provides for Samsung Galaxy devices.

Note: Samsung KNOX activation types will be deprecated in a future release. Devices that support Knox Platform for Enterprise can be activated using the Android Enterprise activation types. For more information, visit <https://support.blackberry.com/community> to read article 54614.

KNOX MDM	
KNOX MDM 4.0 +	NS
KNOX MDM 5.0 +	Sup
KNOX MDM 5.4	Sup

KNOX Workspace (Premium)	
KNOX 2.4	NS
KNOX 2.5	NS
KNOX 2.6	NS
KNOX 2.7.1 ¹	LS
KNOX 2.8 ²	Sup
KNOX 2.9	Sup
KNOX 3.0 ³	Sup
KNOX 3.1 ³	Sup
KNOX 3.2 ⁴	Sup
KNOX 3.2.1 ⁴	Sup
KNOX 3.3 ⁴	Sup
KNOX 3.4	Sup

¹ KNOX version 2.7.0 is not supported.

² There is a known issue regarding KNOX version 2.8.x. For more information see the *BlackBerry UEM Client for Android Release Notes*.

³ There are known compatibility issues with KNOX version 3.0 and 3.1. For more information, visit support.blackberry.com/community to read article 48085.

⁴ There are known compatibility issues with KNOX version 3.2 and 3.3. For more information, visit support.blackberry.com/community to read article 55102.

Android

End of support for Android OS 6.0 has been announced. For more information, visit support.blackberry.com to read article 57539.

Work and personal - user privacy and Work and personal - user privacy (Premium)	
Android OS 5.1	NS
Android OS 6.0	LS
Android OS 7.0	Sup
Android OS 7.1	Sup
Android OS 8.0	Sup
Android OS 8.1	Sup
Android OS 9	Sup
Android OS 10	Sup

Work space only	
Android OS 5.1	NS
Android OS 6.0	LS
Android OS 7.0	Sup
Android OS 7.1	Sup
Android OS 8.0	Sup
Android OS 8.1	Sup
Android OS 9	Sup
Android OS 10	Sup

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

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