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Requirements

Audience

The intended audience for this guide is developers of web-based applications to connect to the Workspaces services.

Required Knowledge

The developers should be familiar with the HTTP protocol and JSON formats for HTTP messages.

Prerequisites

In order to use the Workspaces API you must have an organization account in the Workspaces cloud service or have an on-premises Workspaces server (deployed as a virtual appliance).

An organization administrator account will be set up by BlackBerry.
Introduction

This guide explains how developers can use the Workspaces web API to develop applications to allow end users to work with files protected by Workspaces.

Workspaces allows users to securely share files with others. File owners maintain full control of each file that they share, including permissions to view, print, copy and download a file. For example, file owners can change access permissions, set a file expiration date, or revoke access to a file at any time even after a file is shared with devices beyond your organization’s control.

Workspaces consists of two core services

1. Workspaces: into which files can be uploaded to be securely shared with others
2. Send: by which files are securely shared with others

API Version

This document refers to Workspaces API version 3.0.

Workspaces model

The Workspaces platform is a web-based service that may be hosted on Workspaces cloud-based servers or locally on virtual appliances at an organization (on-premises).
User Types

Workspaces has the following types of users:

**Organization Administrator**

An administrator that has access to all workspaces in the organization’s account, with the ability to create, remove, and modify users (including other administrators), workspaces, groups and all other entities associated with the organization’s account. The first Organization Administrator is defined by BlackBerry when the account is first created. The Organization Administrator cannot view documents within the account. There is more than one type of organization administrator. For more information about the different types of organization administrators, see the Workspaces web application.

**Workspace Administrator**

An administrator for a workspace or group of workspaces within an organization that can view all files in these workspaces, add groups and users, and upload files.

**Contributor**

A user with the ability to manage content in a workspace (for example, view, upload and delete files).

**Visitor**

Someone who is not a user of the service that can view files that they receive from a Workspaces user. The file can be viewed in protected format only. A visitor cannot upload files to a workspace or update files in a workspace.
Resources

The Workspaces API is divided into the following categories, each relating to a distinct part of the service:

**Files** - The following resources are used to manage the Workspaces Send feature for an organization (a service for ad-hoc sending and receiving of document securely).

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Upload &amp; download</td>
<td>Upload files to the Workspaces server where the files can be shared from and download files received from other Workspaces users</td>
</tr>
<tr>
<td>Send</td>
<td>Send files by email to recipients</td>
</tr>
<tr>
<td>Enumerate</td>
<td>List the files sent via Workspaces</td>
</tr>
<tr>
<td>Manage permissions</td>
<td>Set or change access permissions for files sent via Workspaces</td>
</tr>
<tr>
<td>Search</td>
<td>Search for files by text or metadata</td>
</tr>
<tr>
<td>Track</td>
<td>View audit and tracking information for activities on files sent and received via Workspaces</td>
</tr>
</tbody>
</table>

**Organization administration** - The following resources are used to manage the workspaces, Workspaces Inbox, and Sent Items in an Organization account.

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Users</td>
<td>Create, update, and remove the organization's users</td>
</tr>
<tr>
<td>Roles</td>
<td>Assign roles to users (e.g. workspace Administrator, Contributor)</td>
</tr>
<tr>
<td>Aliases</td>
<td>Set email aliases which enable a user to view, in a single session, all files received under different email addresses</td>
</tr>
<tr>
<td>Distribution lists</td>
<td>Setup and manage distribution lists of users. Distribution Lists are named sets of users defined globally at the organization level. They can be used as an alias for sending files or be referred to by workspace groups.</td>
</tr>
<tr>
<td>Tags</td>
<td>Define metadata tags that can be assigned to files in workspaces</td>
</tr>
<tr>
<td>Watermarks</td>
<td>Define the watermark template that can be applied to files downloaded from workspaces</td>
</tr>
<tr>
<td>Global Policies</td>
<td>Set global access and usage policies</td>
</tr>
</tbody>
</table>

**Workspace management** - The following resources can be used to manage a single workspace. For example, a single workspace might be used by a group that is collaborating on a common set of files.

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Groups &amp; Users</td>
<td>Set up groups and users of a workspace</td>
</tr>
<tr>
<td>Folders</td>
<td>Set up folders in a workspace</td>
</tr>
<tr>
<td>Enumerate</td>
<td>List the files, folders and groups in a workspace</td>
</tr>
<tr>
<td>Alerts</td>
<td>Configure alerts for new or changes to files that users should be aware of</td>
</tr>
<tr>
<td>Upload, download</td>
<td>Upload or download files to a workspace</td>
</tr>
<tr>
<td>Permissions</td>
<td>Set access permissions for files in a workspace</td>
</tr>
</tbody>
</table>
Using the API

The Workspaces API design borrows concepts from REST. It consists of a set of HTTP requests for resources using GET and POST methods, sent to the Workspaces server. The request may include parameters in the URL path and/or a message body in JSON format. The following is an example of a generic message:

```
GET https://www.workspaces.com/api/3.0/room/{roomId}/new
Authorization: Bearer <ssid>
Content-type: application/json
{
    path: String
}
```

In the above example, the parameter roomId is included in the URL. An authorization header line follows (see below) and then a header line indicates that the MIME type of the message body is in JSON format. The message body follows, in this example, specifying the path field.

The HTTP Responses from the server include an HTTP status line and, optionally, response data in JSON format

**Upload file message format**

Files are uploaded in multipart/form-data. The following example shows the format:

```
POST https://www.workspaces.com/api/3.0/documents/{guid}/upload HTTP/1.1
Content-Type: multipart/form-data; boundary=---------------------------114782935826962
Content-Length: 454

-----------------------------114782935826962
Content-Disposition: form-data; name="data"; filename="Filename.doc"
Content-Type: application/octet-stream

... File data here in binary ...

-----------------------------114782935826962--
```

**Response Status and error codes**

The Workspaces server returns standard HTTP status codes in response to requests.

<table>
<thead>
<tr>
<th>HTTP Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>200 OK</td>
<td>The request completed successfully.</td>
</tr>
<tr>
<td>201 Created</td>
<td>A request that created a new resource completed, and no response body containing a representation of the new resource is being returned.</td>
</tr>
<tr>
<td>202 Accepted</td>
<td>The request has been accepted for processing, but the processing has not completed.</td>
</tr>
<tr>
<td>204 No Content</td>
<td>The server fulfilled the request, but does not need to return a response message body.</td>
</tr>
<tr>
<td>400 Bad Request</td>
<td>The request could not be processed because it contains missing or invalid information. For example, a validation error on an input field, or a required value is missing.</td>
</tr>
<tr>
<td>401 Unauthorized</td>
<td>The authentication credentials included with this request are missing or invalid.</td>
</tr>
<tr>
<td>403 Forbidden</td>
<td>The server recognized the requestor's credentials, but the requestor does not have authorization to perform this request.</td>
</tr>
<tr>
<td>404 Not Found</td>
<td>The request specified a URI of a resource that does not exist.</td>
</tr>
<tr>
<td>Status Code</td>
<td>Description</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------------------------------------------------------------------</td>
</tr>
<tr>
<td>405 Method Not Allowed</td>
<td>The HTTP command specified in the request (DELETE, GET, HEAD, POST, or PUT) is not supported for this request URI.</td>
</tr>
<tr>
<td>409 Conflict</td>
<td>A create or update request could not be completed because it would cause a conflict in the current state of the resources supported by the server. For example, an attempt to create a new resource with a unique identifier is already assigned to an existing resource.</td>
</tr>
<tr>
<td>500 Internal Server Error</td>
<td>The server encountered an unexpected condition that prevented it from fulfilling the request.</td>
</tr>
<tr>
<td>501 Not Implemented</td>
<td>The server does not currently support the functionality required to fulfill the request.</td>
</tr>
<tr>
<td>503 Service Unavailable</td>
<td>The server is currently unable to handle the request due to temporary overloading or maintenance of the server.</td>
</tr>
</tbody>
</table>

Successful requests generally return an HTTP status code of 200 (OK), 201 (Created), or 204 (No Content), to indicate that the requested action has been successfully performed. In addition, successful requests may include a response message body containing a representation of the requested information.

Error responses can be run-time, in response to severe problems with the request message which prevent the Workspaces server from processing it at all (for example, a request on a non-existent workspace), or bulk error responses. These are errors in part of a request (eg. for requests with multiple parts) or errors in requests that can be processed.

Run-time errors will return an HTTP Status Code of type 40x/50x and a run-time JSON error message block in the body of the response message. For example:

```
HTTP/1.1 400
Content-type: application/json

{
   "messages": [
      {
         "action": "NO_DOCUMENTS_IN_ZIP_OUTPUT",
         "code": 330,
         "severity": "ERROR",
         "text": "No documents were found for adding to zip file"
      }
   ]
}
```

Explanation of fields:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Action</td>
<td>Error description text</td>
</tr>
<tr>
<td>Code</td>
<td>Error code (enum)</td>
</tr>
<tr>
<td>Severity</td>
<td>Severity of error (enum)</td>
</tr>
<tr>
<td>Text</td>
<td>Description of error (plain text)</td>
</tr>
</tbody>
</table>
Bulk error messages return a code of 200 and a JSON error message block in the response message body. The message may be an aggregated result with a single code summarizing multiple requests. For example:

```
HTTP/1.1 200
Content-type: application/json

{
  "problematicItems": [
    {
      "errors": [
        {
          "errorCode": 371,
          "isAggregatedMessage": true,
          "errorArgs": ["1"],
          "errorMessage": "Attempted to download 1 folders, all of them empty"
        }
      ],
      "fullSuccess": false,
      "success": "PARTIAL"
    }
  ],
  "fullSuccess": false,
  "success": "PARTIAL"
}
```

Alternatively, the message can indicate the result of each request separately. For example:

```
{
  "problematicItems": [
    {
      "itemId": "aaaa",
      "errors": [
        {
          "errorCode": 300,
          "isAggregatedMessage": false,
          "errorArgs": [],
          "errorMessage": "Document was not found"
        }
      ],
      "fullSuccess": false,
      "success": "PARTIAL"
    }
  ],
  "fullSuccess": false,
  "success": "PARTIAL"
}
```

Explanation:

<table>
<thead>
<tr>
<th>Field</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>errorCode</td>
<td>Error code (enum)</td>
</tr>
<tr>
<td>isAggregatedMessage</td>
<td>Boolean: true if error relates to a few items (eg on multiple files), or false if each item has its own exception.</td>
</tr>
<tr>
<td>errorArgs</td>
<td>Aggregate number of operations</td>
</tr>
<tr>
<td>errorMessage</td>
<td>Description of error (plain text)</td>
</tr>
<tr>
<td>fullSuccess</td>
<td>Boolean: indicates whether bulk operation was successful (all operations)</td>
</tr>
<tr>
<td>Success</td>
<td>Enum: indicates degree of success of all operations if 'fullSuccess' flag is False.</td>
</tr>
</tbody>
</table>

Creating a Session

An application that uses the Workspaces service must be authenticated to start a session. A secure session id (SSID) token is generated and passed to the application during the authentication. It must be used in all requests messages during that session.

There are two methods of authentication:

1. Workspaces email authentication - the application provides an email address (eg. alice@abc.com) and a password in the create resource. If these values are valid, the service returns a secure session id (SSID) token.
2. External authentication - the application authenticates to an external Identity Provider over OAuth2.0 and uses the returned token in a session with Workspaces.
Authentication using Service Accounts

6.1 Overview

Service accounts provide an alternative means of authenticating requests sent to the Workspaces server. Using a service account removes the need to have a user's password in order to authenticate a user. When using a Service Account you can configure Workspaces to allow groups of users based on their email domain(s) and/or specific users access to their Workspaces accounts.

The steps for creating and using service accounts are as follows:

1. Create or obtain a SSL certificate. There are a number of ways to do this including using tools like OpenSSL or Java's Keytool application to create a Self-Signed certificate, or you can purchase a commercial certificate from any number of certificate providers.

2. Extract the Public key from the certificate. You'll need this to paste the Public key into the Workspaces Admin console.

3. Configure the Service Account in Workspaces.

   While logged in to the Workspaces Admin Console as an administrator:

   a. Navigate to Service Accounts under Authentication on the left-hand side, and click the + icon.

   b. Under System accounts:

      i. In the **Public key** field, copy and paste the contents of the Public key. Depending on how the certificate was generated and the public key displayed, the key may be bracketed by a set of tags such as **-----BEGIN PUBLIC KEY-----** and **-----END PUBLIC KEY-----**. Do not include these tags when copying the public key.

      ii. In the **System accounts** field, enter a list of user email addresses that will be allowed to authenticate using this service account. Separate each address with a space. If you only want to authenticate groups of users using their email domain this field may be left blank.

      iii. In the **Domain system accounts** field, enter a list of email domains that will be allowed to authenticate using this service account. Separate each domain with a space. If you only want specific users to be able to authenticate this field may be left blank.

      iv. In the **Algorithm** dropdown, select the algorithm that was used to create the certificate.

      v. Click Apply to save the Service Account configuration.

4. In your application code:

   a. Create a valid, signed Workspaces Authentication token by using the private key from the certificate.

   b. Use the generated token in an Authorization header in your request to the Workspaces server.

6.2 Using OpenSSL to create a certificate

Run the openssl application to create a certificate and private key file. In the example below `<PRIVATEKEY>` represents the name of the file where the private key will be stored. `<CERTIFICATE>` represents the name of the file where the certificate will be stored.

When you run the openssl command you will be prompted for several pieces of information used in creating the certificate.

```
openssl req -newkey rsa:2048 -nodes -keyout <PRIVATEKEY> -x509 -out <CERTIFICATE>
```

Run openssl again to display the public key.

```
openssl rsa -in <PRIVATEKEY> -pubout
```
6.3 Using Keytool to create a certificate

Run the Java keytool application to create a certificate and insert it into a Java KeyStore. `<ALIAS>` in the example below represents the name or alias that will later be used to retrieve the certificate from the keystore. `<KEYSTORE FILE NAME>` represents the name of the KeyStore file where the certificate will be stored.

You will be prompted for several pieces of information that will be used to create the certificate. You will also be prompted for a password to secure the keystore. Make a note of this password as you will need it in the next step.

```
keytool -genkey -alias <ALIAS> -keyalg RSA -keystore <KEYSTORE FILE NAME> -keysize 2048
```

Run the keytool application again piping the result through OpenSSL to display the public key information. In the example below the command would be on a single line. It is wrapped across lines here for readability.

```
keytool -list -rfc -keystore <KEYSTORE FILE NAME> -alias <ALIAS> -storepass <KEYSTORE PASSWORD> | openssl x509 -inform pem -pubkey -noout
```

The resulting output will look something like the example shown below. The public key is the text shown between the -----BEGIN PUBLIC KEY----- and -----END PUBLIC KEY----- tags.

```
-----BEGIN PUBLIC KEY-----
MIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEA0X43UwF1exJMV8JktJGA
XxYwArJ/w95tYvUyiG4p27wOH7tp9eY1wK3bT5awdC/D7qLz0eENMB8QH4qP
L7KU0nh3yUigggj3KymwebGeFUKxHk1M2rzgkcaAmI1QQVxen2yxwWzPiHvVX2iG7
kAygy22VCqj/D7EKXlU7L5V5XY/vh44ohqPulE8D3mbwX8pTwQfa0eUQUUzv4kIwWt4
yDiQ4+ecsr47zNHznBUCHyaoAR99+2b/anmmedrOn9/Q/eCu62WBz1QQyXK5fhI5tA
18AC32rKbKv/hLhIM5D7n3JJQ73hwiUcqct85g14NF9YowUGC3h1ejuhKF4VYah/
KQIDAQAB
-----END PUBLIC KEY-----
```

6.4 Creating an authentication token

To create an authentication token you must first know the username or email address of the user the request will be made on the behalf of, the issuer id for the Service account and determine how long the signed token will be valid for. How an application determines or acquires a users email address would be up to the application. The issuer is identifier assigned when the service account was created in the WatchDox Admin console. This issuer would be in the format `com.watchdox.system.xxxx.yyyy` where xxxx and yyyy are some set of numbers and letters. For example, `com.watchdox.system.fadd.3015`. The expiration timestamp is a number of seconds since January 1, 1970, 00:00:00 GMT.

The first step is to create a string in which the user, issuer and expires values are formatted as they would be in a URL with each of the values URL encoded using UTF-8.

If we assume the following:

```
user
user1@mycompanydomain.biz
```

The output will look something like the example shown below. The public key is the text shown between the -----BEGIN PUBLIC KEY----- and -----END PUBLIC KEY----- tags.

```
-----BEGIN PUBLIC KEY-----
MIIBIjANBgkqhkiG9w0BAQEFAAOCAQ8AMIIBCgKCAQEAy+ZwUOXSIAnq5oM6gGZC
yC0PfJYV91yEr4jaRGGyMPTOhegS2qonDKH9+yCYD7J/8h3ZL24PFeOhG9g5ddg
kPr5uDuP7TQjV0tOcv4hMbs8QwATummm9Hcu3edITJWSK1rSYaos1TRq4P
/Q1nHoAvvprARRZ24wuuJy1thSMih0RAiLyYLHul1X381L NK1zdM3nOxG7dqOsH
Y/Ub/ITT9D9QsCNMJPnGkOhyjlaCbkJo0U15xFpVph6Jln5nYQzdzcua41ROEt
A99G9E9ZGlAtV1kknXXJefJ356R7dP/1isWE660ooJ1KHMJ31rrGD0kpNa
vw1DAQAB
-----END PUBLIC KEY-----
```
issuer
com.watchdox.system.fadd.3015
expires
1472688269

The URL formatted string would look like this:

```
user=user1%40mycompanydomain.biz&issuer=com.watchdox.system.fadd.3015&expires=1472688269&
```

Next the string must be signed using the private key from the certificate. Exactly how this is done will vary depending you the language being used. If Java is being used with a Java KeyStore the process would involve getting the private key from the keystore, and using the Java Security APIs to sign the string with the private key.

After the string has been signed, the binary result should be Base64 encoded. The original string should then be concatenated with the Base64 encoded, signed value using a colon to separate the two.

*Note: This example wraps the value for readability. The actual value would not have any line breaks*

```
user=user1%40mycompanydomain.biz&issuer=com.watchdox.system.fadd.3015&expires=1472688269&
: 
gYaao7kCrmihuQ/fIYZ1PO1gaiekxdKGEoUPFrjYQhtX+rDw22wD6aYDUvI3uPVe6/e8NkoVmeBIzhgI70yMz
 0aDXzaqW5gP6GzmhLVs41D2lfOo+/3+UXxkuE8lcGDkOjjcAbnVP4hPtdiLwRk3x+OBZw6yS15kNj;j20mS4b/mk
 03ukP7wFnoFA8lf/vVbfGb72CkeY2ZVwhoeoeb5dOTW0iyP8Ps9v3inKSHnsX1iKVC0Jj49sJoKY24EQcw3uy
 6hZm3Tv3sD8aW8xMygeh318D0042f2zb6CNTaEd4TSQT1Uqeq1My2y91hGKeJarnSXmbx3fY6qVwT6==
```

The resulting value value is then used as the authentication token in the HTTP Authorization header.

```
Authentication: Bearer user=user1%40mycompanydomain.biz&issuer=com.watchdox.system.fadd.3 ...
```
Authentication using OAuth

7.1 Overview

Workspaces OAuth lets users allow other applications to interact with their Workspaces account without providing that other application their Workspaces authentication credentials, and for only a time-limited basis. For example, a sales management application can integrate Workspaces functionality to allow the controlled sharing of documents via Workspaces, within the sales management app, without requiring users to provide their Workspaces usernames and passwords to the sales management app.

7.2 Registering a client with a Workspaces server

Someone wishing to use Workspaces OAuth must register with Workspaces and obtain a client ID and client secret that will be passed to Workspaces in order to obtain a Workspaces authentication token.

7.3 Steps in authenticating using OAuth

The basic flow is (WDX_URL means the base URL of the Workspaces server being used):

1. Make an unauthenticated call to WDX_URL/api/3.0/authentication/parameters to get the authentication URI's. In the returned values, authorizationUri is the URI for the temporary token in #2 below; accessTokenUri is the URI for obtaining the full token in #4 below.

2. Direct the user to the Workspaces authenticationUri (e.g. via a redirect in your own web app), passing the proper params (see below). One of these params is the redirect URI in your app to which the user should be sent after authenticating with Workspaces. It will look something like this (wrapped across lines here, but one single line when used):


3. When that redirect URI is serviced in your web app, a temporary code is included on the URL that will be used to obtain a valid auth token. It will look something like this:

   <REDIRECT_URI>?code=219e5a32-d74f-473a-91a4-fd74f95e091c&locale=en-us

4. Make a call to the Workspaces accessTokenUri to obtain a valid auth token, refresh token, and an expiration value for the auth token. That auth token can be used to authenticate subsequent API calls to the Workspaces server (wrapped across lines here, but one single line when used).

   <WDX_URL>/<ACCESS_TOKEN_URI>?client_id=<CLIENT_ID>&redirect_uri=<REDIRECT_URI>& client_secret=<CLIENT_SECRET>&grant_type=authorization_code&code=<AUTH_CODE>

5. That call will return JSON that contains an access token, expiration, and refresh token. The access token can be used in the authorization header of subsequent calls.
Examples

This section describes examples of common application scenarios to illustrate how to use the API.

In cases where the message structure is complex, only the fields pertinent to the example are shown, and the rest is represented by "...".

Note that the term room is interchangeable with workspace.
Example 1: Connect and authenticate a user

This example shows how to connect a user to the service by using OAuth to login and create a session. This requires registration as an OAuth provider to obtain a clientId and client secret that will be passed to Workspaces in order to obtain a Workspaces authentication token.

The server returns an access token that must be included in subsequent requests in the session.

9.1 Determine the URI to be used

Make an unauthenticated request to get the authorization URI's. The URIs of interest are authorizationUri and accessTokenUri.

Request

```
GET /api/3.0/authentication/parameters
```

Response

```
{
  "isOauth": true,
  "authorizationUri": "<WDX_SERVER_URL>/ngdox/oauth/up/signin/",
  "accessTokenUri": "<WDX_SERVER_URL>/api/3.0/authentication/token",
  ...
}
```

Parameters

- **isOauth** - indicates whether or not the server supports OAuth authentication
- **authorizationUri** - identifies the URL a user should be directed to to signin
- **accessTokenUri** - identifies the URL to be used in requesting an Access token or Refresh token.

9.2 Direct the user to the Workspaces signin page

Direct the user to the Workspaces authenticationUri (e.g. via a redirect in your own web app), passing the proper parameters. One of these params is the redirect URI in your app to which the user should be sent after authenticating with Workspaces. The request will look something like this (wrapped across lines here, but one single line when used):

Request

```
GET /ngdox/oauth/up/signin/?response_type=code&client_id=<CLIENT_ID>&locale=en_US&redirect_uri=<REDIRECT_URI>
```

Parameters

- **response_type** - should always be "code"
- **client_id** - would be the identifier registered with the Workspaces server for the application.
- **locale** - indicates the language that should be used for the signin page. If the Workspaces server does not support the requested locale English will be used.
- **redirect_uri** - indicates where the user should be redirected after successfully authenticating. The URI must have been previously registered with the Workspaces server and associated with the client_id being used.
Response

HTTP 302 redirect to
https://<REDIRECT_URI>?code=219e5a32-d74f-473a-91a4-fd74f95e091c&locale=en-us

9.3 Retrieve the Access token

Using the code parameter returned in the redirect URL, make a request to fetch the access token from the server.

Request

GET /api/3.0/authentication/token/?client_id=<CLIENT_ID>&client_secret=<CLIENT_SECRET>&
grant_type=authorization_code&redirect_URI=<REDIRECT_URI>&
code=219e5a32-d74f-473a-91a4-fd74f95e091c

Parameters

- client_id - would be the identifier registered with the Workspaces server for the application.
- client_secret - is the secret string associated with the client id.
- grant_type - would be "authorization_code" when requesting an Access token using a code received in a redirect URL.
- redirect_uri - must match the redirect uri provided in the initial request to the sign in page.

Response

```
{
  "error": String,
  "error_description": String,
  "token_type": String,
  "refresh_token": String,
  "expires_in": Long,
  "access_token": String
}
```

Parameters

If there was an error the (error) and (error_description) fields.
If the request was successful the (access_token) field contains the token to be used in subsequent API requests.
The (refresh_token) would be used to obtain a new access token when the current token becomes invalid.
The (expires_in) field indicates when the current access token will expire.

That access token is used in subsequent requests in an HTTP authorization header like this;

Authorization: Bearer expires=1473288317&user=........
Example 2: Add users to a workspace

This example shows how to add a user to a workspace. It requires three separate requests: create a workspace, create a new room group, and add members (users) to the group. Different permissions are required for each step.

10.1 Create a workspace

(can only be done by an Organization Administrator)

Request

```json
POST /api/3.0/rooms/create
Authorization: Bearer <xxxxxx>
Content-type: application/json

{
  name: "myroom",
  description: "this is my room",
  administrators: "admin@abc.com"
}
```

Parameters

- Room name ("myroom")
- ssid ("xxxxxx")
- description and administrator name

Response

```
HTTP/1.1 200 OK
Content-type: application/json

{
  id: "37",
  name: "myroom",
  description: "this is my room"
  ...
}
```

Parameters

- Room id (37)

10.2 Create new room group

(can only be done by a Workspace Administrator)
10 Example 2: Add users to a workspace

Request

POST /api/3.0/rooms/37/entities/add
Authorization: Bearer <xxxxx>
Content-type: application/json

{
  Address: "mygroup",
  permittedEntity: {
    address: "mygroup",
    entityType: GROUP,
    role: VISITORS,
    newPermissions: {
      downloadOriginal: False,
      download: False,
      copy: True,
      print: True,
      edit: True,
      neverExpires: True,
      progAccess: Boolean
    }
  }
}

Parameters

Room id (37),
ssid, from previous request
Group name ("mygroup")
Permissions

Response

HTTP/1.1 200 OK

10.3 Add members (users) to group

Request

POST /api/3.0/rooms/37/groups/mygroup/members/add
Authorization: Bearer <xxxxxxx>
Content-type: application/json

{
  membersList: List( {
    entity: {
      address: "alice@abc.com",
      entityType: USER
    },
    entity: {
      address: "bob@abc.com",
      entityType: USER
    }
  } )
}

Parameters

Room id (37),
ssid,
group ("mygroup"),
users to add (alice@abc.com, bob@abc.com)
### Response

| HTTP/1.1 200 OK |
Example 3: Add permissions for a group of users to access a file

This example shows how to allow a group of users to access a document. It assumes a workspace (room 37) and a group ("mygroup") exists - see Example 2. The document name in this example is "mydocument.doc". This example requires two separate requests: retrieve a list of files in the workspace with no filtering, and add permissions for the group to access the file.

11.1 Retrieve the list of documents in a workspace

Request

POST /api/3.0/rooms/37/documents/list
Authorization: Bearer <xxxxxx>
{
    pageSize: 20,
    pageNumber: 1,
    folderPath: "\afolder",
    documentOrder: DOCUMENT_NAME,
    orderAscending: True,
    folders: True,
    documentFilter: ALL,
    filterScope: ENTIRE_ROOM,
    noTags: True
}

Parameters

Room id (37),
ssid token

Response

HTTP/1.1 200 OK
Content-type: application/json
{
    total: 1,
    items: List( {
        id: Integer,
        guid: "4bd675d8-1904-4288-9a82-89db1c56dfc",
        ...
        filename: "mydocument.doc",
        ...
        room: String,
        folder: "\afolder"
        ...
    } )
}

Parameters

List of documents in the workspace (room), including guids for each file.
In this case, the file in question is in the returned list, and its guid is included (4bd675d8-1904-4288-9a82-89db1c56dfc).
11.2 Add permissions to the file

Add permissions for the group "mygroup" to access the file, referenced by its guid

Request

```
POST /api/3.0/rooms/37/documents/permissions/add
Authorization: Bearer <xxxxxx>
Content-type: application/json
{
    Address: "mygroup",
    permittedEntities: List( {
        entityType: GROUP
    } ),
    permissionSet: {
        downloadOriginal: Yes,
        ...,
    },
    documentGuids: "4bd675d8-1904-4288-9a82-89bdb1c56dfc",
    ...
}
```

Parameters

- Room id (37),
- ssid token,
- permissions list (download original permitted),
- document guid ("4bd675d8-1904-4288-9a82-89bdb1c56dfc")

Response

```
HTTP/1.1 200 OK
Content-type: application/json
{
    fullSuccess: Yes,
    success: Full
}
```
Example 4: Upload a file to workspace

This example shows how to upload a file to a workspace assuming that a workspace has already been created. There are three steps: create a guid for the new file, upload the file, and submit the groups (recipients) that are allowed to access the file.

12.1 Create a guid for the document in the workspace

Request

```plaintext
POST /api/3.0/rooms/37/documents/create
Authorization: Bearer <xxxxxx>
```

Parameters

- Room id (37),
- ssid token (xxxxxx)

Response

```
HTTP/1.1 200 OK
Content-type: application/json
{
  guid: "7bc67511-164b-5744-2382-8a7db1c56dfc"
}
```

Parameters

- The new guid (7bc67511-164b-5744-2382-8a7db1c56dfc) is returned.

12.2 Upload the file to the workspace

Request

```plaintext
POST /api/3.0/rooms/37/documents/7bc67511-164b-5744-2382-8a7db1c56dfc/upload
Authorization: Bearer <xxxxxx>
Content-type: multipart/form-data
```

Parameters

- Room id (37),
- document guid (7bc67511-164b-5744-2382-8a7db1c56dfc),
- ssid token (xxxxxx)

Response

```
HTTP/1.1 200 OK
```

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12.3 Submit the list of groups (recipients) that are allowed to access the file

**Request**

```
POST /api/3.0/rooms/37/documents/submit
Authorization: Bearer <xxxxxx>
Content-type: application/json

{
  documentGuids: "7bc67511-164b-5744-2382-8a7db1c56dfc",
  recipients: {
    groups: "mygroup",
    ...
  }
}
```

**Parameters**

The group (mygroup) is associated with the file. The permissions are also set but this is not illustrated in the example.

**Response**

```
HTTP/1.1 200 OK
Content-type: application/json

{
  total: 1,
  items: List({
    id: Integer,
    guid: "7bc67511-164b-5744-2382-8a7db1c56dfc",
    ...
  })
}
```
Example 5: Send a file via Workspaces

This example shows how to send a file to a recipient. The guid for the file is created, the file is uploaded to Workspaces, and a link is sent to the email recipients.

13.1 Create the file guid

Request

```
POST /api/3.0/documents/create
Authorization: Bearer <xxxxxx>
```

Parameters

```
Session token (xxxxxx)
```

Response

```
HTTP/1.1 200 OK
Content-type: application/json

{
  guid: "2dc68811-374b-52c4-2382-897db7d56dfc"
}
```

Parameters

```
Guid for new document (2dc68811-374b-52c4-2382-897db7d56dfc)
```

13.2 Upload the file

Request

```
POST /api/3.0/documents/2dc68811-374b-52c4-2382-897db7d56dfc/upload
Authorization: Bearer <xxxxxx>
Content-type: multipart/form-data
```

Parameters

```
Document guid (2dc68811-374b-52c4-2382-897db7d56dfc),
session token (xxxxxx),
document data (multipart form-data).
```

Response

```
HTTP/1.1 200 OK
```
13.3 Submit request to send link to recipient (bob@abc.com)

Request

```plaintext
POST /api/3.0/documents/submit
Authorization: Bearer <xxxxxx>
Content-type: application/json

{
  userRecipients: "bob@abc.com",
  permission: {
    print: Boolean,
    edit: Boolean,
    ...
  },
  documentGuids: "2dc68811-374b-52c4-2382-897db7d56dfc"
}
```

Parameters

- Document guid (2dc68811-374b-52c4-2382-897db7d56dfc)
- Recipients' names (bob@abc.com)
- Permissions list

Response

```plaintext
HTTP/1.1 200 OK
Content-type: application/json

{
  total: 1,
  items: List(
    id: 1,
    guid: "2dc68811-374b-52c4-2382-897db7d56dfc",
    ...
  ),
  ...
}
```
Example 6: Enumerate files in a workspace

This example shows how to request a list of all files in a workspace that a user has permission to access.

Request

```
POST /api/3.0/rooms/37/documents/list
Authorization: Bearer <xxxxxx>
{

...
}
```

Parameters

- Room id (37),
- session token (xxxxxx).

Additional Parameters in the {...} block specify filters and ordering for the enumeration.

Response

```
HTTP/1.1 200 OK
Content-type: application/json

{

total: 2,
items: List(
{
  id: Integer,
  guid: "23a78931-3749-5184-2ca2-907dc8d59dfc",
  filename: "document1.doc",
  permissionsJson: {
    print: True,
    edit: True,
    spotlight: False,
    watermark: True,
    neverExpires: True,
    ...
  },
  documentName: "document1.doc"
},
{
  guid: "27678251-3843-5184-2ca3-2c7dc8d59dfc",
  filename: "document2.doc",
  permissionsJson: {
    print: False,
    edit: True,
    spotlight: False,
    watermark: True,
    ...
  },
  documentName: "document2.doc"
})
}
```

Parameters

In this example, two documents are returned in the enumerated list (document1.doc and document2.doc).
Example 7: Change file permissions

This example shows how to change access permissions for files in a workspace. In this example, file access permissions are changed for all files that a group (“mygroup”) has access rights to. The permissions are set to enable editing and disable printing, spotlight view, and watermarks. Other permissions remain the same.

Request

```
POST /api/3.0/rooms/37/documents/permissions/edit
Authorization: Bearer <xxxxxx>
Content-type: application/json

{
  permittedEntities: List( {
    address: "mygroup",
    entityType: GROUP
  }),
  permissionSet: {
    print: "No",
    edit: "Yes",
    spotlight: "No",
    watermark: "No"
  },
  ...
}
```

Parameters

- Room id (37),
- session token (xxxxxx),
- Permissions (Edit), groups to apply this to ("mygroup")

Response

```
HTTP/1.1 200 OK
Content-type: application/json

{
  fullSuccess: "Yes",
  success: "Full"
}
```

The response indicates that the request was completed successfully.
Example 8: Enumerate folders and workspaces

This example shows how to get the list of all folders and workspaces that a user has access to. There are two steps: get the list of all workspaces and retrieve the list of all folders in these workspaces.

16.1 Retrieve the list of workspaces (rooms) for the user.

Request

GET /api/3.0/rooms
Authorization: Bearer <xxxxxx>

Response

HTTP/1.1 200 OK
Content-type: application/json

```json
{
  total: 1,
  items: List( {
    id: 37,
    name: "Room1",
    description: "Primary room",
    ...
  })
}
```

Parameters

Number of rooms (1),
list of workspaces, including room 37.

16.2 Get list of folders in workspace 37

Request

GET/api/3.0/rooms/37/folders
Authorization: Bearer <xxxxxx>

Response

HTTP/1.1 200 OK
Content-type: application/json

```json
{
  id: Integer,
  hasSubfolders: "Yes",
  room: "37",
  folder: "\String,
  subFolders: List( 
    "subfolder1",
    "subfolder2"
  ),
  fullPath: String "\myworkspace\myfolder\"
}
```
### Parameters

<table>
<thead>
<tr>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of the folder (&quot;myfolder&quot;),</td>
</tr>
<tr>
<td>name of the subfolders (&quot;subfolder1&quot;,&quot;subfolder2&quot;),</td>
</tr>
<tr>
<td>path of folder (&quot;\myworkspace\myfolder&quot;)</td>
</tr>
</tbody>
</table>
Example 9: Retrieve a list of activities for a named file

This example shows how to obtain a file guid for a named file and retrieve the activity log for this file using the guid. There are two requests: retrieve the guid for a named file, and retrieve the activity log for the file by referencing the guid.

17.1 Retrieve the guid for named file, where the name is "myFile.doc"

Request

POST /api/3.0/rooms/37/documents/guid
Authorization: Bearer <xxxxxx>

{  
    folderPath: "\afolder",
    documentName: "myFile.doc"
}

Parameters

Room id (37),
Session token (xxxxxx),
document path ("\afolder") and name ("myFile.doc")

Response

HTTP/1.1 200 OK
Content-type: application/json

{  
    guid: "23173251-344c-2b84-63a3-19adc8d59dfc"
}

Parameters

The guid for the document (23173251-344c-2b84-63a3-19adc8d59dfc)

17.2 Obtain the activity log for a file by referencing its guid

Request

POST /api/3.0/documents/activityLog
Authorization: Bearer <xxxxxx>
Content-type: application/json

{  
    documentGuid: "23173251-344c-2b84-63a3-19adc8d59dfc"
}
Parameters

document guid (23173251-344c-2b84-63a3-19adc8d59dfc),
session token (xxxxxxxx)

Response

HTTP/1.1 200 OK
Content-type: application/json

{
  total: 2,
  items: List( {
    email: "bob@abc.com",
    activity: "Downloaded original document", details: "-",
    time: "Mon Jun 4, 2012 8:25:20 PST",
    location: "Palo Alt, CA, United States",
    ip: "79.179.169.154",
    device: "8CC133AA"
  },
  
  email: "tom@abc.com",
  activity: "Opened document",
  details: "On iPad / iPhone",
  location: "Palo Alt, CA, United States",
  ip: "66.201.44.15",
  device: "A3B7A1DE"
} )
}

Parameters

The response shows that two users accessed the file. In this example, bob@abc.com downloaded the file and tom@abc.com opened the file on his iPad or iPhone.
Example 10: Add a user to a room group

In this example, the user tom@abc.com is added to the group "mygroup".

Request

```json
POST /api/3.0/rooms/37/members/add
Authorization: Bearer <xxxxxx>
Content-type: application/json

{
    newMembers: {
        permittedEntity: {
            address: "tom@abc.com",
            entityType: USER
        },
        group: {
            address: "mygroup",
            entityType: GROUP
        }
    }
}
```

Parameters

- Room id (37),
- session token (xxxxxx),
- the user that you want to add (tom@abc.com),
- the group that you want to add the user to ("mygroup")

Response

```
HTTP/1.1 200 OK
```
Example 11: Delete a file from a workspace

This example shows how to delete a file from a workspace. It requires two steps: retrieve the guid for the file that you want to delete, and request to delete the file from its room.

19.1 Retrieve the guid for the file that you want to delete:

Request

```plaintext
POST /api/3.0/rooms/37/documents/guid
Authorization: Bearer <xxxxxx>
{
    folderPath: "\myfolder",
    documentName: "myFile.doc"
}
```

Parameters

- Room id (37),
- Session token (xxxxxx),
- document path ("\myfolder") and name ("myFile.doc")

Response

```plaintext
HTTP/1.1 200 OK
Content-type: application/json
{
    guid: "23173251-344c-2b84-63a3-19adc8d59dfc"
}
```

Parameters

- The guid for the document (23173251-344c-2b84-63a3-19adc8d59dfc)

19.2 Request to delete the file

Request

```plaintext
POST /api/3.0/rooms/37/documents/delete
Authorization: Bearer <xxxxxx>
Content-type: application/json
{
    folderPaths: "\myfolder",
    documentGuids: "23173251-344c-2b84-63a3-19adc8d59dfc"
}
```

Parameters

- Room id (37),
- session token (xxxxxx),
- document path ("\myfolder")
- document guid (23173251-344c-2b84-63a3-19adc8d59dfc).
Response

HTTP/1.1 200 OK
Content-type: application/json

{
  fullSuccess: "Yes",
  success: "Full"
}

The response indicates that the request was completed successfully, and the file was deleted from the workspace. The document is moved to the Recycle Bin, where it can be recovered if necessary.
Example 12: Update or remove a file from the Workspaces Inbox or Sent items

This example shows how to delete a file sent via Workspaces. It requires two steps: retrieve the guid for the file that you want to delete, and request to delete the file from its room.

20.1 Obtain the file guid by searching the database for the file name

Request

```plaintext
POST /api/3.0/documents/search
Authorization: Bearer <xxxxxx>
Content-type: application/json
{
  searchString: "myfile.doc"
}
```

Parameters

- Session token (xxxxxx),
- file name to search for ("myfile.doc")

Response

```plaintext
HTTP/1.1 200 OK
Content-type: application/json
{
  total: 1,
  items: [
    guid: "23173251-344c-2b84-63a3-19adc8d59dfc",
    filename: "myfile.doc"
  ]
}
```

Parameters

- Number of search results (1),
- document guid (23173251-344c-2b84-63a3-19adc8d59dfc),
- file name ("myfile.doc")
20.2 Request to delete the file

Request

```
POST /api/3.0/documents/delete
Authorization: Bearer <xxxxxx>
Content-type: application/json

{  
documentGuids: "23173251-344c-2b84-63a3-19adc8d59dfe"
}
```

Parameters

- Session token (xxxxxx),
- document guid (23173251-344c-2b84-63a3-19adc8d59dfe)
- and flag indicating not to force delete.

Response

```
HTTP/1.1 200 OK
Content-type: application/json

{  
  fullSuccess: "Yes",
  success: "Full"
}
```

The response indicates that the request was completed successfully.
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Published in Canada

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