



# **BlackBerry Workspaces app for iOS**

## **Release Notes**

11.x



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# New in this release

## BlackBerry Workspaces for iOS version 11.5.2

**Content sharing restrictions:** Support for the Workspaces administrator capability to restrict content sharing to specific domains.

## BlackBerry Workspaces for iOS version 11.5.1

Bug fix only.

## BlackBerry Workspaces for iOS version 11.5

**Sharing with email domain:** Administrators can now control the option of allowing users to share Workspaces content with an entire email domain.

## BlackBerry Workspaces for iOS version 11.2

**iOS 15 compatibility:** BlackBerry Workspaces for iOS now supports devices running iOS 15.

## BlackBerry Workspaces for iOS version 11.1.1

Bug fix only.

## BlackBerry Workspaces for iOS version 11.1

Bug fix only.

## BlackBerry Workspaces for iOS version 11.0

**See full file names:** You can now see full file names when browsing Workspaces.

**Upload additional file types:** You can now upload additional file types from the File Manager in the Workspaces app.

**Support for video streaming:** You can now stream videos from local Workspaces folders. This feature is supported for .mp4, .m4v, .qt, and .mov formats. Note that this feature is not available for transient workspaces.

**Removed the option to create Office documents:** The option to create a new Microsoft Office document in Workspaces has been removed.

# Fixed issues

## Fixed issues in version 11.5.2

There were no fixes in this release.

## Fixed issues in version 11.5.1

Changes to regionalization for BlackBerry Dynamics to enhance secure communications with the BlackBerry Infrastructure. (GD-60435)

## Fixed issues in version 11.5

If your administrator restricted the ability to modify file sharing permissions, you could not share files with unsupported file types. (WSCLIENT-643)

## Fixed issues in version 11.2

In the Workspaces app with BlackBerry Dynamics, if you enabled offline access for a subfolder in a workspace that contained thousands of files, the app would stop responding while the files are downloaded. (WSCLIENT-975)

## Fixed issues in version 11.1.1

The Workspaces app stopped responding when you navigated through a workspace that contained thousands of files. (WSCLIENT-960)

## Fixed issues in version 11.1

It took over a minute to open an empty folder when you navigated through a workspace that contained thousands of files. (WSCLIENT-903)

## Fixed issues in version 11.0

If an administrator removed access to BlackBerry Workspaces from a user, the user was signed out of the app but a "Workspaces was unable to sign you in, please try again." error message appeared and the user was not returned to the sign-in screen. If an administrator then granted access, the user had to reinstall the app. (WSCLIENT-791)

In the BlackBerry Dynamics version of BlackBerry Workspaces for iOS, if the server was configured to use SAML authentication, the user could not use their credentials to log in. (GD-52911)

# Known issues

Items marked with an asterisk (\*) are new for this release. For more information about known issues in BlackBerry Workspaces for iOS, visit [support.blackberry.com/community](http://support.blackberry.com/community) to read article 48258.

<p>* The Search and Add icons are flickering in the Workspaces app for iOS. (WSCLIENT-1314)</p> <p><b>Workaround:</b> Log out of the iOS app and log back in. (Menu &gt; Settings &gt; Sign out)</p>
<p>* When there are thousands of files in a folder, the app performance is slow. (WSCLIENT-1084)</p>
<p>* Sometimes when opening a file, the a "Wi-Fi connection unavailable" error message appears even though the device is connected to a Wi-Fi network. (WSCLIENT-1053)</p>
<p>If the Wi-Fi connection is lost while uploading a file, the file upload stops and does not resume properly even when the Wi-Fi connection is restored. (WSCLIENT-995)</p>
<p>The "Permissions requests" menu item and "Abbreviate long file names" setting are displayed in English even though the device is set to another language such as French, Japanese, or German. (WSCLIENT-994)</p>
<p>While offline, when you try to edit an Office file that is marked for offline access, the error message "This file failed to open. Try to open it in other app." is displayed. (WSCLIENT-991)</p>
<p>When you try to edit access permissions in a workspace that contains thousands files, the error message "Unable to edit permissions. Try again later" is displayed. (WSCLIENT-978)</p>
<p>In the BlackBerry Dynamics version of the app, the option to upload logs is missing. (WSCLIENT-852)</p> <p><b>Workaround:</b> Administrators can use the BlackBerry UEM management console to manually request logs from the device.</p>
<p>When you want to add permissions for a user on a file, the user email address is removed after you select the option to inherit permissions. (WSCLIENT-849)</p>
<p>When an administrator restricts the ability for you to change the permissions when sharing files, you can't share files that cannot be DRM-protected (for example, .zip files). (EPIC-1045)</p>
<p>On an iPad device, if you zoom in and out when editing a file in the Office Online editor, the screen turns white and appears empty. (IOS-10032)</p> <p><b>Workaround:</b> Tap the back button and edit the file again.</p>
<p>When you open a file in the Office Online editor, a blank page appears for several seconds while the document is loading. The document eventually loads successfully. (IOS-10018)</p>
<p>If you are using a custom font on your device, when you try to perform a search or use autocomplete forms (for example, typing in a recipient's email address) in the Workspaces app, you receive no results. (IOS-9970)</p>
<p>When editing a file in the Office Online editor, the Office help menu does not work properly. (IOS-9922)</p>
<p>When you create a new Office document, a blank page appears for several seconds while the Office Online interface is loading. (IOS-9909)</p>

If a user who is using an iPad Air 11.3, taps a workspace, then taps a file to view it, taps the back arrow to exit the viewer and taps the back arrow again to return to the workspace, nothing happens. (IOS-9846)

If a group name is too long, some of the characters are truncated. (IOS-9060)

**Workaround:** Use a group name that has fewer characters.

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