



BlackBerry Workspaces

Critical Issue Advisory

The BlackBerry Workspaces Appliance-X yum.watchdox.net certificate expires on May 18, 2021

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Summary

On May 18, 2021 at 12:00:00 AM GMT, the yum.watchdox.net certificate expires for all BlackBerry Workspaces Appliance-X version 8 and later on-premises environments.

Impact

BlackBerry Workspaces Appliance-X on-premises uses the certificate to validate all component updates.

Note: Customers using BlackBerry Workspaces vApp are not impacted. On-premises deployments of BlackBerry Workspaces vApp will reach end-of-life on June 5, 2021. BlackBerry recommends that you contact your account representative or open a support ticket in [myaccount](#).

Resolution

BlackBerry recommends that you apply a new certificate before May 18, 2021. For information about applying a new certificate in your BlackBerry Workspaces Appliance-X environment, visit support.blackberry.com to read [KB78160](#).

If you would like assistance with applying a new certificate, open a support ticket in [myaccount](#).

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