



BlackBerry Work for Android

Release Notes

3.9

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BlackBerry Work for Android version 3.9.1.1697

This release of BlackBerry Work for Android features the following enhancements:

- Bug fixes as listed below.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 10.2.0.79
- BlackBerry Dynamics Launcher 3.4.0.228

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported Upgrades

- BlackBerry Work 3.7.0.1649 > BlackBerry Work 3.9.1.1697
- BlackBerry Work 3.8.0.1664 > BlackBerry Work 3.9.1.1697
- BlackBerry Work 3.8.1.1668 > BlackBerry Work 3.9.1.1697
- BlackBerry Work 3.9.0.1696 > BlackBerry Work 3.9.1.1697
- BlackBerry Work 3.7.0.1649 > BlackBerry Work 3.8.0.1664 > BlackBerry Work 3.8.1.1668 > BlackBerry Work 3.9.0.1696 > BlackBerry Work 3.9.1.1697

Fixed issues

Devices couldn't obtain an Office 365 access token after updating to BlackBerry Work version 3.9.0.1696. (FIRST-17838)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

BlackBerry Work for Android version 3.9.0.1696

Email updates:

- Users can copy an image from a third-party app and paste it into an email message when the BlackBerry UEM policy allows it.
- When users long press on an image in an email message, they can cut, copy, remove, or save the image to the Docs repository when the BlackBerry UEM policy allows it.

Calendar updates:

- The propose new time feature is now enabled by default. In the app configuration, the feature option has been moved from the Beta tab to the Calendar tab.
- You can set which day to display as the first day of the week in your calendar.
- You can choose which days display as the workdays for the week in the calendar week view

Meeting updates:

- When a meeting invitee sends a new time proposal request, they can add a comment to the request.
- When a meeting invitee sends a new time proposal request, the original time of the meeting is displayed in the request.

MSAL library: BlackBerry Work can now use the Microsoft Authentication Library for authentication and authorization. Note that when BlackBerry Work is registered as a single-tenant application in Microsoft Azure AD, a tenant-specific endpoint must be specified. You set this value in the app configuration policy on the Advanced Configuration tab in the "Office 365 Tenant ID" field.

Signature improvement: Users can copy and paste images into their signatures.

Android 12.1: BlackBerry Work is compatible with Android 12.1.

BlackBerry Dynamics SDK and BlackBerry Launcher versions

- BlackBerry Dynamics SDK: 10.2.0.79
- BlackBerry Launcher: 3.4.0.228

Supported Upgrades

- BlackBerry Work 3.8.1.1668 > BlackBerry Work 3.9.0.1696
- BlackBerry Work 3.8.0.1664 > BlackBerry Work 3.9.0.1696
- BlackBerry Work 3.7.0.1649 > BlackBerry Work 3.9.0.1696
- BlackBerry Work 3.7.0.1649 > BlackBerry Work 3.8.0.1664 > BlackBerry Work 3.8.1.1668 > BlackBerry Work 3.9.0.1696

OS compatibility

- For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#)

Fixed issues

The email widget did not always display the most recent email messages. (G3ANDROID-25994)

The Join meeting button did not display when there was a Webex Personal Room link URL in the meeting notes. (G3ANDROID-25583)

Known issues

There are no known issues in this release.

Known limitations

Users cannot copy images in BlackBerry Work if the "Do not allow copying data from non BlackBerry Dynamics apps into BlackBerry Dynamics apps" option is enabled in the BlackBerry Dynamics profile. (G3ANDROID-25753)

A re-authenticate message might display when a user is upgrading from BlackBerry Work 3.8.x to BlackBerry Work 3.9.x. This message displays because the BlackBerry Work 3.9 uses a MSAL module which can't use the last saved encrypted ADAL token and requires the user re-authenticate with the MSAL module. (G3ANDROID-25692)

Workaround: To re-authenticate, tap the message.

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