



BlackBerry Work for iOS

Release Notes

3.5

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BlackBerry Work for iOS version 3.5.1.8269

This release of BlackBerry Work for iOS features the following enhancements:

- Bug fixes as listed below.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 9.1.0.122
- BlackBerry Dynamics Launcher 3.2.0.296

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for iOS 3.3.0.7775 > BlackBerry Work for iOS 3.4.0.7910 > BlackBerry Work for iOS 3.5.1.8269
- BlackBerry Work for iOS 3.3.0.7775 > BlackBerry Work for iOS 3.3.1.6313 > BlackBerry Work for iOS 3.4.0.7910 > BlackBerry Work for iOS 3.4.1.7912 > BlackBerry Work for iOS 3.4.2.6339 > BlackBerry Work for iOS 3.5.1.8269

Fixed issues

If a conference number contained the dash symbol (-), when the user tapped the number to dial into the conference, they were not prompted for a conference code. (FIRST-17605)

Known issues

There are no known issues in this release.

Known limitations

There are no known limitations in this release.

BlackBerry Work for iOS version 3.5.0.8267

- **View schedule by month:** In the calendar, users can tap the Month link to quickly view their schedule and the schedule of shared calendars.
- **Paste images:** Users can now copy images from BlackBerry Dynamics apps and paste the images into an email message or calendar event.
- **Sync draft folder:** Administrators can set a policy in the app configuration that prevents a user from deselecting the Drafts folder, which prevents it from being automatically synchronized.
- **Search email:** The following improvements were made for searching email messages:
 - Up to 10 recent searches are saved. Users can tap on entries in the Recent searches section of the Search page to quickly search for phrases that they have searched for previously. Users can edit their recent searches to remove phrases that are no longer relevant and to pin phrases that they want to use again.
 - Users can use the Suggested searches section to refine their search.
 - Users can tap on icons such as Favorites to refine their search.
 - Words that a user searched for are highlighted in the search results.
 - Users can sort search results by date, sender, or subject.
 - When a user searches all folders, the location of the item displays in the list of results.
- **Large attachments warning message:** When a user tries to add an attachment that is too large, a warning message displays.
- **Active Directory password expiration warning message:** Administrators can configure a warning message that displays for users when their Active Directory password is about to expire.
- **Confirm before sending:** Users can configure a setting that displays a confirmation message before they send an email.
- **iOS12:** BlackBerry Work no longer supports iOS 12.

BlackBerry Dynamics SDK, BlackBerry Launcher, and BlackBerry Analytics Versions

- BlackBerry Dynamics SDK: 9.1.0.122
- BlackBerry Launcher: 3.2.0.296

Supported Upgrades

- BlackBerry Work 3.3.0.7775 > BlackBerry Work 3.4.1.7912 > BlackBerry Work 3.4.2.6339 > BlackBerry Work 3.5.0.8267
- BlackBerry Work 3.4.0.7910 > BlackBerry Work 3.4.1.7912 > BlackBerry Work 3.4.2.6339 > BlackBerry Work 3.5.0.8267
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OS compatibility

- For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#)

Fixed issues

Users could not add a shared calendar after migrating from Microsoft Exchange 2010 to 2016. (FIRST-17563)

In the Chinese localized version of BlackBerry Work, the words 'Empty deleted items folder' were incorrectly translated. (FIRST-17553)
An error displayed when a user used a mail rule that had a quotation mark in the rule name. (FIRST-17549)
When a contacts subfolder was deleted from Microsoft Outlook, the contacts were not removed from the native contacts app on the device. (FIRST-17546)
BlackBerry Work might have stopped responding when a user sent an email message that used email classifications. (FIRST-17531)
When a user sent an edited photo from an iOS device, the recipient received a copy of the original photo. (FIRST-17527)
When a user clicked on a link to join a Zoom meeting, the link did not always work. (FIRST-17525)
Some users could not open .docx files. (FIRST-17519)
BlackBerry Work stopped responding when a user opened an email message or the calendar app. (FIRST-17510)
In the Japanese localized version of BlackBerry Work, after a user's contacts were synchronized, the Furigana field, which is used for phonetic pronunciation, was not synchronized. (FIRST-17501)
Users might have received an 'Unable to find certificates' error message when they tried to send an encrypted email message. (FIRST-17500)
In the Chinese localized version of BlackBerry Work, in the Contacts, the words 'Manager' and 'Reports' were incorrectly translated. (FIRST-17493)
BlackBerry Work might have stopped responding during activation while verifying the user's password. (FIRST-17482)
On iOS 12 and iOS 13 devices, the names of some .docx files that were attached to S/MIME encrypted email messages were changed and the file became unreadable. (FIRST-17408)
In the calendar, the Join button is now translated into French and Japanese. (G3iOS-27492)
When a user is using a device that is running iOS 14 and later and they used the 'Open in' option to view a file from an email message or BlackBerry Work Docs in a third-party app (for example, Box) the 'Copy to' option was missing and an error message was displayed. (G3DOCS-7895) Resolution: Specify both the app bundle id and the app share extension when you configure the File transfer permissions for BlackBerry Work. For more information, see 'BlackBerry Work app configuration settings' in the BlackBerry Work Administration content .

Known issues

If a user is using an iOS 14.5 beta device, when the user opens an email message, the body of the message might be empty. (G3IOS-28250)

Workaround: Close BlackBerry Work and open it again.

In environments configured to use Box repositories, users can't generate a shared link to a file or folder when the file or folder name includes a space. (G3DOCS-7980)

Workaround: Manually refresh the parent folder and then generate the shared link.

When users try to preview a file in BlackBerry Work Docs, after it is edited and password protected, the error 'Cannot load file' displays and the file doesn't open. (G3DOCS-7974)

In BEMS Cloud environments, when users upload a file that is larger than 50 MB, the upload fails. (G3DOCS-7972)

Workaround: Upload the file again.

Known limitations

There are no known limitations in this release.

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

Published in Canada