BlackBerry Work

Release Notes

3.15

Contents

BlackBerry Work version 3.15 Release Notes....4

BlackBerry Work for iOS version 3.15.1.449.... 5
BlackBerry Work for iOS fixed issues....5
BlackBerry Work for iOS known issues....5

BlackBerry Work for iOS version 3.15.0.445.... 6
BlackBerry Work for iOS fixed issues....6
BlackBerry Work for iOS known issues....7

BlackBerry Work for Android version 3.15.1.1849....8
BlackBerry Work for Android fixed issues.... 8
BlackBerry Work for Android known issues....8

BlackBerry Work for Android version 3.15.0.1848....9
BlackBerry Work for Android fixed issues.... 9
BlackBerry Work for Android known issues....10

Legal notice.... 11

BlackBerry Work version 3.15 Release Notes

What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Work, see What's new in BlackBerry Work.

For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see:

- BlackBerry Work for iOS version 3.15.1.449
- BlackBerry Work for iOS version 3.15.0.445
- BlackBerry Work for Android version 3.15.1.1849
- BlackBerry Work for Android version 3.15.0.1848

OS compatibility

For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

BlackBerry Work for iOS version 3.15.1.449

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK: 12.0.1.108
- BlackBerry Dynamics Launcher: 12.1.0.402

OS compatibility

For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Supported Upgrades

- BlackBerry Work for iOS 3.13.0.10040 > BlackBerry Work for iOS 3.14.0.10345 > BlackBerry Work for iOS 3.14.1.10363 > BlackBerry Work for iOS 3.15.0.445 > BlackBerry Work for iOS 3.15.1.449
- BlackBerry Work for iOS 3.13.0.10040 > BlackBerry Work for iOS 3.15.1.449
- BlackBerry Work for iOS 3.14.0.10345 > BlackBerry Work for iOS 3.15.1.449
- BlackBerry Work for iOS 3.14.1.10363 > BlackBerry Work for iOS 3.15.1.449
- BlackBerry Work for iOS 3.15.0.445 > BlackBerry Work for iOS 3.15.1.449

BlackBerry Work for iOS fixed issues

After some users opened the app, the app immediately stopped functioning and displayed an error message. (FIRST-18095, G3IOS-36404)

BlackBerry Work for iOS known issues

There are no known issues in this release.

BlackBerry Work for iOS version 3.15.0.445

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK: 12.0.1.108
- BlackBerry Dynamics Launcher: 12.1.0.402

Supported Upgrades

- BlackBerry Work for iOS 3.13.0.10040 > BlackBerry Work for iOS 3.14.0.10345 > BlackBerry Work for iOS 3.14.1.10363 > BlackBerry Work for iOS 3.15.0.445
- BlackBerry Work for iOS 3.13.0.10040 > BlackBerry Work for iOS 3.15.0.445
- BlackBerry Work for iOS 3.14.0.10345 > BlackBerry Work for iOS 3.15.0.445
- BlackBerry Work for iOS 3.14.1.10363 > BlackBerry Work for iOS 3.15.0.445

BlackBerry Work for iOS fixed issues

When a user forwarded or replied to an email on a device configured to use German, the colon was missing after the **Date** field in the original email. (FIRST-18080, G3IOS-36316)
When a user edited a shared calendar appointment, or a meeting with only themselves invited, BlackBerry Work synchronized the change as a meeting without any attendees. The meeting then appeared as an unsent meeting invitation in the shared calendar. (FIRST-18070, G3IOS-35931)
When an administrator was migrating users from on-prem to Microsoft Office 365 and updated the in-use app configuration with the Office 365 server settings, the migration failed, and the app continued to use the on-prem server. (FIRST-18048, G3IOS-35672)
A user was not able to use the dictation function even though dictation had been allowed in the BlackBerry Dynamics profile assigned to the user. (FIRST-18044, G3IOS-35655, G3IOS-34586)
For a recurring meeting that was created in Microsoft Outlook using the Skype Meeting button and then synchronized to BlackBerry Work users, when the meeting was opened, BlackBerry Work failed. (FIRST-18033, G3IOS-35351)
Calendar entries added from an .ics file did not appear with the correct start time. (FIRST-18031, G3IOS-35322)
When a user clicked an email notification, the calendar module opened instead. (G3IOS-36044)
After a user typed the first character in the password field for the app, the Hide Password icon incorrectly displayed. (G3IOS-35333)
While in the Docs module, when a user moved BlackBerry Work between background and foreground, the app stopped working. (G3IOS-35006)
A document stored in the Offline folder was no longer in the folder when the user returned to the folder. (G3IOS-34334)

BlackBerry Work for iOS known issues

There are no known issues in this release.

BlackBerry Work for Android version 3.15.1.1849

BlackBerry Dynamics SDK and BlackBerry Launcher versions

- BlackBerry Dynamics SDK: 12.0.1.107
- BlackBerry Dynamics Launcher: 12.0.0.253

OS compatibility

For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Supported Upgrades

- BlackBerry Work for Android 3.13.0.1797 > BlackBerry Work for Android 3.13.1.1799 > BlackBerry Work for Android 3.14.0.1820 > BlackBerry Work for Android 3.14.1.1824 > BlackBerry Work for Android 3.15.0.1848 > BlackBerry Work for Android 3.15.1.1849
- BlackBerry Work for Android 3.13.0.1797 > BlackBerry Work for Android 3.15.1.1849
- BlackBerry Work for Android 3.13.1.1799 > BlackBerry Work for Android 3.15.1.1849
- BlackBerry Work for Android 3.14.0.1820 > BlackBerry Work for Android 3.15.1.1849
- BlackBerry Work for Android 3.14.1.1824 > BlackBerry Work for Android 3.15.1.1849
- BlackBerry Work for Android 3.15.0.1848 > BlackBerry Work for Android 3.15.1.1849

BlackBerry Work for Android fixed issues

While a user was performing actions on their email messages, the app stopped working when it was synchronizing with the email server in the background. (G3ANDROID-30630, G3ANDROID-30631)

BlackBerry Work for Android known issues

There are no known issues in this release.

BlackBerry Work for Android version 3.15.0.1848

BlackBerry Dynamics SDK and BlackBerry Launcher versions

- BlackBerry Dynamics SDK: 12.0.1.107
- BlackBerry Dynamics Launcher: 12.0.0.253

Supported Upgrades

- BlackBerry Work for Android 3.13.0.1797 > BlackBerry Work for Android 3.13.1.1799 > BlackBerry Work for Android 3.14.0.1821 > BlackBerry Work for Android 3.14.1.1824 > BlackBerry Work for Android 3.15.0.1848
- BlackBerry Work for Android 3.13.0.1797 > BlackBerry Work for Android 3.15.0.1848
- BlackBerry Work for Android 3.13.1.1799 > BlackBerry Work for Android 3.15.0.1848
- BlackBerry Work for Android 3.14.0.1821 > BlackBerry Work for Android 3.15.0.1848
- BlackBerry Work for Android 3.14.1.1824 > BlackBerry Work for Android 3.15.0.1848

BlackBerry Work for Android fixed issues

When a user edited a shared calendar appointment, or a meeting with only themselves invited, BlackBerry Work synchronized the change as a meeting without any attendees. The meeting then appeared as an unsent meeting invitation in the shared calendar. (FIRST-18074, G3ANDROID-30321)
When a user forwarded an email containing an attachment and an embedded image, if the user did not open the attachment before forwarding it, the email arrived in the recipient's inbox with corrupted attachments that showed 0 KB when they were downloaded. (FIRST-18058, G3ANDROID-30186)
A customer was configuring BlackBerry Work Modern Authentication integrated with Identity & Access Management (IDAM). After BlackBerry Work was activated, and during the final stage of Authentication/2FA, the app closed and required a password to log back in. After the customer logged in again, the Authentication process restarted from the beginning. (FIRST-18055, G3ANDROID-30238)
With the time zone on the device set to "Mexico/Ciudad_Juarez (Mountain time)", when a user tried to open a meeting, or accept or decline the meeting in the message list, the app stopped working. (G3ANDROID-30460)
When creating a new calendar appointment, a user could not create an appointment for the following day. (G3ANDROID-30239)
After a shared contact was added in BlackBerry Work, the app got stuck while synchronizing. (G3ANDROID-29919)
If you deleted an email notification in the Notifications display, the "Undo" option did not appear after the deletion. (G3ANDROID-29693)
Private email was not displayed in search results. (G3ANDROID-27761)

BlackBerry Work for Android known issues

On some Samsungdevices, in a new calendar event, a user cannot manually set the start date. (G3ANDROID-30347)
When you create a new event in the calendar and enable both the **Add Conference Details** option and the **Create Teams meeting** option, the Microsoft Teams meeting link is not created. (G3ANDROID-29812)

Legal notice

©2024 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, BBM, BES, EMBLEM Design, ATHOC, CYLANCE and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners.

Patents, as applicable, identified at: www.blackberry.com/patents.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available on the BlackBerry website provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by BlackBerry Limited and its affiliated companies ("BlackBerry") and BlackBerry assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect BlackBerry proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of BlackBerry technology in generalized terms. BlackBerry reserves the right to periodically change information that is contained in this documentation; however, BlackBerry makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party websites (collectively the "Third Party Products and Services"). BlackBerry does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by BlackBerry of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL BLACKBERRY BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH BLACKBERRY PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF BLACKBERRY PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES

WERE FORESEEN OR UNFORESEEN, AND EVEN IF BLACKBERRY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, BLACKBERRY SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO BLACKBERRY AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED BLACKBERRY DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF BLACKBERRY OR ANY AFFILIATES OF BLACKBERRY HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry® Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with BlackBerry's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with BlackBerry's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by BlackBerry and BlackBerry assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with BlackBerry.

The terms of use of any BlackBerry product or service are set out in a separate license or other agreement with BlackBerry applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY BLACKBERRY FOR PORTIONS OF ANY BLACKBERRY PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

BlackBerry Enterprise Software incorporates certain third-party software. The license and copyright information associated with this software is available at http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp.

BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

Published in Canada