



# **BlackBerry Work for Android**

## **Release Notes**

3.11



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# BlackBerry Work for Android version 3.11.1.1750

This release of BlackBerry Work for Android features the following enhancements:

- Integration with BlackBerry Dynamics SDK 11.0.1.157.

## BlackBerry Dynamics SDK and BlackBerry Launcher versions

- BlackBerry Dynamics SDK: 11.0.1.157
- BlackBerry Launcher: 3.5.0.234

## Supported Upgrades

- BlackBerry Work 3.9.0.1696 > BlackBerry Work 3.9.1.1697 > BlackBerry Work 3.10.0.1724 > BlackBerry Work 3.11.0.1745 > BlackBerry Work 3.11.1.1750
- BlackBerry Work 3.9.0.1696 > BlackBerry Work 3.11.1.1750
- BlackBerry Work 3.9.1.1697 > BlackBerry Work 3.11.1.1750
- BlackBerry Work 3.10.0.1724 > BlackBerry Work 3.11.1.1750
- BlackBerry Work 3.11.0.1745 > BlackBerry Work 3.11.1.1750

## OS compatibility

- For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#)

## Fixed issues

There are no fixed issues in this release.

## Known limitations

There are no known limitations in this release.

## Known issues

There are no known issues in this release.

# BlackBerry Work for Android version 3.11.0.1745

This release of BlackBerry Work for Android features the following enhancements:

**Android 13:** BlackBerry Work is now compatible with Android 13.

**Email improvement:** When composing an email message, users can send email messages from email accounts that use aliases. Users can set which address to use by default. The addresses display alphabetically with the default address at the top of the list. Note that Microsoft Exchange Web Services is required for this feature.

**Feedback improvement:** When sending feedback, the authentication delegate now displays in the debug information.

**Conference details improvement:** Users can now add images to the conference details that they configure in the Settings menu on the device. Users can paste or drag-and-drop the images.

## BlackBerry Dynamics SDK and BlackBerry Launcher versions

- BlackBerry Dynamics SDK: 10.2.0.79
- BlackBerry Launcher: 3.5.0.234

## Supported Upgrades

- BlackBerry Work 3.9.0.1696 > BlackBerry Work 3.9.1.1697 > BlackBerry Work 3.10.0.1724 > BlackBerry Work 3.11.0.1745
- BlackBerry Work 3.9.0.1696 > BlackBerry Work 3.11.0.1745
- BlackBerry Work 3.9.1.1697 > BlackBerry Work 3.11.0.1745
- BlackBerry Work 3.10.0.1724 > BlackBerry Work 3.11.0.1745

## OS compatibility

- For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#)

## Fixed issues

Android devices were unable to authenticate Microsoft Office 365 mailboxes. (FIRST-17891)
The banner in email messages from external email addresses displayed incorrectly. (FIRST-17884)
The daily overview and monthly overview calendar widgets might not have opened. (FIRST-17855)
When a user opened a Microsoft Word document, the formatting might not have been correct. (FIRST-17638)
When a user sent an encrypted email to an alias account, BlackBerry Work stopped responding. (G3ANDROID-26644)
The email widget would not refresh the email list. (G3ANDROID-26396)
The calendar widget would not load any of the calendar content and would only display a loading screen. (G3ANDROID-25618)

## Known limitations

If you do not enable "Sending Emails From Aliases" on the Microsoft Exchange server, when a user creates an email message, a list of email aliases that the user can choose from might still display. However, when the user sends the email message, their primary email address is used instead of the alias. (G3ANDROID-26958)

## Known issues

There are no known issues in this release.

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