



BlackBerry Work for Android

Release Notes

3.1

Contents

BlackBerry Work for Android version 3.1.0.1467.....4
 Fixed issues..... 4
 Known issues.....5
 Known limitations.....5

Legal notice..... 6

BlackBerry Work for Android version 3.1.0.1467

This release of BlackBerry Work for Android features the following enhancements:

- **Out of office status:** Users can now select “Out of Office” as their status when they create or update a meeting request.
- **Link to BlackBerry Access in app store:** When a user’s policy does not allow them to use a browser to open links, and they do not have BlackBerry Access installed, a message that allows them to download and install the app is displayed when they tap a link that requires BlackBerry Access.
- **Convert an email message to a note:** If BlackBerry Note is installed on the device, users can convert email messages to notes.
- **Convert an email message to a task improvement:** When a user creates a task from an email message, the header of the email message is placed at the top of the body of the task.
- **BlackBerry Intelligent Security:** BlackBerry Work is integrated with BlackBerry Intelligent Security to reauthenticate users continuously while they are using the app and does not prompt them to reauthenticate.
- **Interoperability enhancements:** Users can now use BlackBerry Edit to edit Microsoft Azure-IP RMS or AD-RMS protected files. This feature requires BlackBerry Edit 3.0 or later.
- **Protect multiple files:** Users can now add Microsoft Azure-IP RMS (Rights Management System) or AD-RMS protection to multiple files (for example, Microsoft Office files, PDFs, and text) in a secure enterprise File Share, and from enterprise SharePoint, Box, and CMIS repository sites in the BlackBerry Work app. Protecting multiple files in zipped files and in your Local Docs folder is not supported.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 7.1.0.192
- BlackBerry Dynamics Launcher 3.0.1.175
- BlackBerry Analytics 3.0.0.41

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Work for Android 2.20.0.1363 > BlackBerry Work for Android 2.20.1.1301 > BlackBerry Work for Android 3.0.0.1409 > BlackBerry Work for Android 3.1.0.1467
- BlackBerry Work for Android 2.20.0.1363 > BlackBerry Work for Android 3.1.0.1467
- BlackBerry Work for Android 2.20.1.1301 > BlackBerry Work for Android 3.1.0.1467
- BlackBerry Work for Android 3.0.0.1409 > BlackBerry Work for Android 3.1.0.1467

Fixed issues

When a user added an attachment to an email message and then deleted the attachment, the user could not add the attachment again. (FIRST-17139)

Samsung Galaxy Note 10 and Note 10+ devices kept rebooting when you were trying to provision a BlackBerry Dynamics app. (FIRST-17123)

On OnePlus and Redmi devices, in certain circumstances, BlackBerry Work would get stuck in an authentication loop. (FIRST-17108)

When a user was composing an email message, and their device was using dark theme, the suggestion bar displayed as a white blank box in the body of the email message. (FIRST-17092)

HTML content in tables now displays correctly. (FIRST-17091)

BlackBerry Work for Android can now send encrypted messages successfully when the recipient certificate is expired or cached. (FIRST-17079)

HTML content that used a formatting style that was specified in the CSS now displays correctly. (FIRST-17039)

When a device was using dark theme, the body of an email message displayed with a white background. (G3ANDROID-20993)

When a user replied to or forwarded an email message, the text in the email might have displayed in red font. (G3ANDROID-20818)

BlackBerry Work would sometimes stop responding during authentication. (G3ANDROID-20555)

BlackBerry Work continues to respond when handling non-conforming avatar images. (G3ANDROID-20548)

The correct number of unread email messages now displays in BlackBerry Work. (G3ANDROID-20534)

If fingerprint authentication is not configured on a Samsung Note 10 device but fingerprint authentication is enabled in the security policy, then BlackBerry Work can be activated on the device. (G3ANDROID-20379)

Known issues

BlackBerry Work closes unexpectedly when a user zooms in and out on a large email message. (G3ANDROID-21039)

Workaround: Restart the app.

When users select multiple files to edit in BlackBerry Edit the files don't open. An error message is not displayed. (G3DOCS-7614)

Workaround: Edit files in BlackBerry Edit one at a time.

Known limitations

There are no known limitations in this release.

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Published in Canada