



BlackBerry Work

Release Notes

3.19

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BlackBerry Work version 3.19 Release Notes

What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Work, see [What's new in BlackBerry Work](#).

For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see:

- [BlackBerry Work for iOS version 3.19.0.959](#)

OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

BlackBerry Work for iOS version 3.19.0.959

BlackBerry Dynamics SDK version

BlackBerry Dynamics SDK: 14.0.8198.20

OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported Upgrades

- BlackBerry Work for iOS 3.17.0.744 > BlackBerry Work for iOS > 3.17.1.761 > BlackBerry Work for iOS 3.18.1.866 > BlackBerry Work for iOS 3.19.0.959
- BlackBerry Work for iOS 3.18.1.866 > BlackBerry Work for iOS 3.19.0.959
- BlackBerry Work for iOS 3.17.1.761 > BlackBerry Work for iOS 3.19.0.959
- BlackBerry Work for iOS 3.17.0.744 > BlackBerry Work for iOS 3.19.0.959

BlackBerry Work for iOS fixed issues

When users set the photo permissions for the BlackBerry Work app to Limited Access, photos didn't render a thumbnail. (BBW-37967)

Users received the "You have reached the max limit of synced mail in this folder" message, even though the Inbox displayed less than 5000 messages. (BBW-37947)

Sometimes when users tried to add a .pkpass file to the Apple Wallet, the file was not added, and an error message was not displayed. (BBW-37554)

BlackBerry Work for iOS known issues

The new BlackBerry Dynamics policy "Transfer Files" settings do not apply to BlackBerry Work for iOS devices. (BBW-40060)

Workaround: Specify the app configuration settings in the "File Transfer Privileges" section. For more information, see the [BlackBerry Work app configuration settings](#).

The "Working elsewhere" status is not fully supported in the BlackBerry Work Calendar app. The status is synchronized to and displayed on the calendar, but users cannot set or change this status on their devices. This is a known limitation of the feature. (BBW-29861)

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