



# **BlackBerry UEM and BlackBerry Dynamics apps**

## **What's New**



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# What's new in BlackBerry UEM and BlackBerry Dynamics apps

This guide details the new features that have been introduced in all supported releases of BlackBerry UEM and BlackBerry Dynamics apps.

Select the product that you want to see the new feature information for:

- [BlackBerry UEM](#)
- [BlackBerry Work](#)
- [BlackBerry Notes](#)
- [BlackBerry Tasks](#)
- [BlackBerry Access](#)

# What's new in BlackBerry UEM

**Note:** BlackBerry has migrated BlackBerry Dynamics services to new domains and IP address ranges. To ensure that there are no disruptions to your BlackBerry Dynamics services, you must update your firewall configuration to allow connections to the new domains and IP ranges, in addition to the existing domains and IP ranges that you have allowed for UEM. For more information, see the new domains and IP ranges for March 2025 and later in the following sections of the UEM Planning Guide:

- [Port requirements: Global IP ranges](#)
- [Port requirements: Mobile device configuration](#)

## What's new in UEM version 12.22 and UEM Cloud

Feature	Cloud release date and on-prem version	Description
Support for Windows Server 2025	May 2025 12.22	This release adds support for Windows Server 2025.  For more information, see the <a href="#">UEM compatibility matrix</a> .
Specify the directory when adding users to UEM with a .csv file	May 2025 12.22	<p>When you add user accounts to UEM using a .csv file, you can use a new column in the .csv file, Directory Instance Name, to specify the name of the directory that each directory user belongs to. This allows UEM to import the user from the specified directory without having to search multiple directories that are associated with UEM. UEM will make a single call to a directory to import all users that are associated with that directory.</p> <p>In the Directory Instance Name column, specify a single directory name for each directory user that you want to import. The directory name must match the name of a directory connection that has been configured in UEM (casing does not matter). If the value of this field is blank, UEM searches all available directories for the user.</p> <p>For more information, see <a href="#">Creating user accounts from a .csv file</a>.</p>
Send client certificates to devices using ACME	12.22	<p>You can create and assign ACME profiles to enable iOS devices that are activated on UEM to communicate with an ACME server to obtain and manage the use of client certificates from a certificate authority.</p> <p>After you create an ACME profile, you can associate the profile with Wi-Fi, VPN, and email profiles (Authentication type and Associated ACME profile settings).</p> <p>For more information, see <a href="#">Send client certificates to devices using ACME</a>.</p>

Feature	Cloud release date and on-prem version	Description
Activation profile enhancements	12.22	New options to configure identity certificate settings have been added to activation profiles to support SCEP and ACME configurations.  For more information, see <a href="#">Create an activation profile</a> .
New “Skip during setup” options when configuring UEM for DEP	12.22	When you <a href="#">configure UEM for DEP</a> , several new “Skip during setup” options have been added in this release. You can hover over each option to view a tooltip with additional details.
Support for BlackBerry Dynamics in a dark site environment	12.22 (on-premises only)	BlackBerry Dynamics is now supported in dark site environments.  For more information, see <a href="#">Installing or upgrading BlackBerry UEM in a dark site environment</a> .
Feature enhancements for the BlackBerry Web Services	May 2025 12.22	See the <a href="#">BlackBerry Web Services Release Notes</a> to learn about the latest features.

#### What's new in UEM version 12.21 and UEM Cloud

Feature	Cloud release date and on-prem version	Description
IT policy pack for new iOS rules	April 2025 (on-premises only)	<p>The latest <a href="#">IT policy pack</a> (April 2025) includes the following new iOS IT policy rules:</p> <ul style="list-style-type: none"> <li>• Allow Cloud Private Relay (supervised only)</li> <li>• Allow use of satellite connectivity (supervised only)</li> <li>• Allowed External Intelligence Workspace IDs (supervised only)</li> <li>• Notes transcription summary (supervised only)</li> <li>• Allow Visual Intelligence Summary (supervised only)</li> <li>• Allow Apple Intelligence Report (supervised only)</li> <li>• Allow default calling app modification (supervised only)</li> <li>• Allow default messaging app modification (supervised only)</li> <li>• Allow Mail smart replies (supervised only)</li> <li>• Allow Notes transcription (supervised only)</li> <li>• Allow Safari summary (supervised only)</li> </ul> <p>For more information, see the <a href="#">Policy reference spreadsheet</a>.</p>

Feature	Cloud release date and on-prem version	Description
Send client certificates to devices using ACME	March 2025 (cloud only)	<p>You can create and assign ACME profiles to enable iOS devices that are activated on UEM to communicate with an ACME server to obtain and manage the use of client certificates from a certificate authority.</p> <p>After you create an ACME profile, you can associate the profile with Wi-Fi, VPN, and email profiles (Authentication type and Associated ACME profile settings).</p> <p>For more information, see <a href="#">Send client certificates to devices using ACME</a>.</p>
Activation profile enhancements	March 2025 (cloud only)	<p>New options to configure identity certificate settings have been added to activation profiles to support SCEP and ACME configurations.</p> <p>For more information, see <a href="#">Create an activation profile</a>.</p>
New iOS IT policy rules	March 2025 (cloud only)	<p>The following iOS IT policy rules are new in this release:</p> <ul style="list-style-type: none"> <li>• Allow Cloud Private Relay (supervised only)</li> <li>• Allow use of satellite connectivity (supervised only)</li> <li>• Allowed External Intelligence Workspace IDs (supervised only)</li> <li>• Notes transcription summary (supervised only)</li> <li>• Allow Visual Intelligence Summary (supervised only)</li> <li>• Allow Apple Intelligence Report (supervised only)</li> <li>• Allow default calling app modification (supervised only)</li> <li>• Allow default messaging app modification (supervised only)</li> <li>• Allow Mail smart replies (supervised only)</li> <li>• Allow Notes transcription (supervised only)</li> <li>• Allow Safari summary (supervised only)</li> </ul> <p>For more information, see the <a href="#">Policy reference spreadsheet</a>.</p>
New “Skip during setup” options when configuring UEM for DEP	March 2025 (cloud only)	<p>When you <a href="#">configure UEM for DEP</a>, several new “Skip during setup” options have been added in this release. You can hover over each option to view a tooltip with additional details.</p>
Support for Intercede MyID	November 2024 12.21	<p>This release supports the use of the Intercede MyID PIV credential management solution to provide derived credentials certificates to devices activated on UEM.</p> <p>For more information, see <a href="#">Use Intercede MyID to provide derived credentials certificates to devices</a>.</p>

Feature	Cloud release date and on-prem version	Description
Install the BlackBerry Connectivity Node using the command line	November 2024 (cloud only)	<p>You can now install the BlackBerry Connectivity Node for a UEM Cloud environment using the command prompt.</p> <p>For more information, see <a href="#">Install the BlackBerry Connectivity Node for UEM Cloud using the command prompt</a>.</p>
Create local users administrator permission	November 2024 12.21	<p>This release includes a new Users and Devices permission, Create local users, that controls whether an administrator account can create local users. Create local users is enabled by default for the Security Administrator, Enterprise Administrator, and Senior HelpDesk roles. The Create local users permission can be enabled only if the Create users permission is also enabled.</p> <p>After you upgrade to UEM 12.21, custom roles that you created previously will not have the Create local users permissions by default, you must assign it manually.</p> <p>For more information, see <a href="#">Permissions for preconfigured administrative roles</a>.</p>



Feature	Cloud release date and on-prem version	Description
Enhancements to BlackBerry Dynamics profiles	November 2024 12.21	<p>BlackBerry Dynamics profiles feature the following enhancements:</p> <ul style="list-style-type: none"> <li>• A background activity setting is now available for iOS and Android devices, allowing background process restarts if the OS has terminated the application process. When enabled, an app may use secure networking and storage in the background after receiving a push notification. This feature (known as Background Authorize) was previously supported only for select BlackBerry Dynamics apps and was configured in the app policy. It is now supported for all BlackBerry Dynamics apps and is configured in the BlackBerry Dynamics profile. This feature requires a version of the BlackBerry Dynamics apps that will be released in Fall 2025 or later.</li> <li>• The Data leakage prevention (DLP) section has been restructured for ease of use.</li> <li>• In the DLP section, you can now specify a character limit for cutting and copying text from a BlackBerry Dynamics app to a non-BlackBerry Dynamics app. This feature requires a version of the BlackBerry Dynamics apps that will be released in Fall 2025 or later.</li> <li>• In the Transfer files section, for iOS there is a new setting to allow or block the transfer and opening of unencrypted files from BlackBerry Dynamics apps to selected non-BlackBerry Dynamics apps. This feature requires a version of the BlackBerry Dynamics apps that will be released in Fall 2025 or later.</li> <li>• A new setting, "Allow Apple Intelligence in-app writing tools", specifies whether iOS users are able to access built-in Apple Intelligence writing tools in BlackBerry Dynamics apps. By default, this setting is not selected.</li> </ul> <p>This setting is enforced only if the following data leakage prevention setting is enabled in the profile: "Do not allow copying data from BlackBerry Dynamics apps into non-BlackBerry Dynamics apps". If this DLP setting is not selected, Apple Intelligence writing tools are allowed in BlackBerry Dynamics apps.</p> <p>Note that if you turn off the IT policy rule "Allow writing tools (supervised only)" in the assigned IT policy, writing tools will be blocked for all apps on supervised iOS devices, regardless of the configuration of this setting in the BlackBerry Dynamics profile. By default, the "Allow writing tools (supervised only)" IT policy rule is enabled.</p> <p>For more information, see <a href="#">BlackBerry Dynamics profile settings</a>.</p>

Feature	Cloud release date and on-prem version	Description
Changes to OS support	November 2024 12.21	<p>This release adds support for the following device operating systems:</p> <ul style="list-style-type: none"> <li>• iOS 18</li> <li>• Android 15</li> </ul> <p>For more information, see the <a href="#">Mobile device OS compatibility matrix</a>.</p>
New iOS IT policy rules	November 2024 12.21	<p>The following IT policy rules have been added for iOS devices.</p> <p>Device functionality (iOS 17.4 or later): Allow auto dim (supervised only)</p> <p>Device functionality (iOS 18.0 or later):</p> <ul style="list-style-type: none"> <li>• Allow eSIM outgoing transfers (supervised only)</li> <li>• Allow iPhone mirroring (supervised only)</li> <li>• Allow Genmoji (supervised only)</li> <li>• Allow image playground (supervised only)</li> <li>• Allow image wand (supervised only)</li> <li>• Allow personalized handwriting results (supervised only)</li> </ul> <p>Device functionality (iOS 18.1 or later):</p> <ul style="list-style-type: none"> <li>• Allow call recording (supervised only)</li> <li>• Allow RCS messaging (supervised only)</li> <li>• Allow mail summary (supervised only)</li> </ul> <p>Apps (iOS 18.0 or later):</p> <ul style="list-style-type: none"> <li>• Allow hiding apps (supervised only)</li> <li>• Allow locking apps (supervised only)</li> </ul> <p>Apps (iOS 18.2 or later): Allow default browser modification (supervised only)</p> <p>Security and privacy (iOS 18.0 or later): Allow writing tools (supervised only)</p> <p>Security and privacy (iOS 18.2 or later):</p> <ul style="list-style-type: none"> <li>• Allow external intelligence integrations (supervised only)</li> <li>• Allow external intelligence integrations sign-in (supervised only)</li> </ul> <p>For more information, see the <a href="#">Policy reference spreadsheet</a>.</p>

Feature	Cloud release date and on-prem version	Description
New Android IT policy rule to control Circle to Search	November 2024 12.21	The "Allow Circle to Search" IT policy rule allows you to control whether Circle to Search functionality is enabled in the work profile. The rule is enabled by default and applies to devices running Android OS 15 or later. This rule requires the UEM Client for Android version 12.45.x or later.  For more information, see the <a href="#">Policy reference spreadsheet</a> .
Changes to IT policy rules	November 2024 12.21	The IT policy rule "Allow screenshots in the work profile to be stored in the personal profile" is not supported for devices with Android 15 or later.
Enhancement to encrypting the connection between UEM and Microsoft SQL Server	12.21 (on-prem only)	Previously, you could encrypt the connection only after installing UEM. In this release you can set up an encrypted connection when you install or upgrade UEM using the command prompt.  For more information, see <a href="#">Install or upgrade BlackBerry UEM using the command prompt window</a> .
Support for group Managed Service Accounts	November 2024 12.21	This release adds support for using a group Managed Service Account (gMSA) to install or upgrade UEM and to run the UEM services. When installing or upgrading UEM on-premises, you can now select an option to use a gMSA.  For more information, see the <a href="#">UEM Installation and Upgrade Guide</a> .
Designate iOS and OS X apps as Work or Personal	November 2024 12.21	When you assign iOS or OS X apps to a user or group, you can configure a new Target field to designate the app as "Work" (default) or "Personal". This field allows you to differentiate the type of app in the management console. This setting does not impact how the app is installed or managed on the device.
Enhancement to the device vulnerabilities view	November 2024 12.21	The <a href="#">device vulnerabilities view</a> now allows you to search and filter by a specified CVE number to see the device operating systems that are impacted by that CVE.  For more information, see <a href="#">View mobile OS vulnerabilities</a> .
Copy app configurations	November 12.21	You can now copy and modify an existing app configuration.  For more information, see <a href="#">Manage settings for a BlackBerry Dynamics app</a> .
Enhancements to app configurations for BlackBerry Dynamics apps	November 2024 12.21	The following enhancements have been made to the app configuration UI for BlackBerry Dynamics apps: <ul style="list-style-type: none"> <li>• The available tabs are now stacked for ease of use.</li> <li>• You can move and resize the app configuration window.</li> </ul>

Feature	Cloud release date and on-prem version	Description
Support for Samsung Knox 3.11 with Android Enterprise activation types	November 2024 12.21	<p>This release adds support for Android Enterprise activation types on Android 15 with Samsung Knox 3.11.</p> <p>For more information, see the <a href="#">UEM compatibility matrix</a>.</p> <p>Note that the MDM controls activation type is no longer supported for Samsung Knox devices with Android 15 or later.</p>
Enhancement to compliance profiles	November 2024 12.21	<p>Compliance prompts for BlackBerry Dynamics apps are now supported for the following compliance rules:</p> <ul style="list-style-type: none"> <li>• OS update not applied (iOS and Android)</li> <li>• Managed device attestation failure (iOS)</li> </ul> <p>Compliance prompts for these settings require the most recent release of BlackBerry Dynamics apps (October 2024 or later for iOS, November 2024 or later for Android).</p>
Changes to supported Android activation types for dark site environments	November 2024 12.21	<p>There are changes to the supported Android activation types in a dark site environment.</p> <p>For more information, see <a href="#">Installing or upgrading BlackBerry UEM in a dark site environment</a>.</p>
Feature enhancements for the BlackBerry UEM Client	November 2024 12.21	<p>See the UEM Client Release Notes to learn about the latest features:</p> <ul style="list-style-type: none"> <li>• <a href="#">UEM Client for Android</a></li> <li>• <a href="#">UEM Client for iOS</a></li> </ul>
Feature enhancements for the BlackBerry Web Services	November 2024 12.21	<p>See the <a href="#">BlackBerry Web Services Release Notes</a> to learn about the latest features.</p>

## What's new in UEM version 12.20 and UEM Cloud

Feature	Cloud release date and on-prem version	Description
IT policy pack for new iOS and Android rules	12.20 (on-premises only)	<p>The latest <a href="#">IT policy pack</a> (October 2024) includes the following new IT policy rules:</p> <p><b>Android</b></p> <p>The "Allow Circle to Search" IT policy rule allows you to control whether Circle to Search functionality is enabled in the work profile. The rule is enabled by default and applies to devices running Android OS 15 or later. This rule requires the UEM Client for Android version 12.45.x or later.</p> <p><b>iOS</b></p> <p>Device functionality (iOS 17.4 or later): Allow auto dim (supervised only)</p> <p>Device functionality (iOS 18.0 or later):</p> <ul style="list-style-type: none"> <li>• Allow eSIM outgoing transfers (supervised only)</li> <li>• Allow iPhone mirroring (supervised only)</li> <li>• Allow Genmoji (supervised only)</li> <li>• Allow image playground (supervised only)</li> <li>• Allow image wand (supervised only)</li> <li>• Allow personalized handwriting results (supervised only)</li> </ul> <p>Device functionality (iOS 18.1 or later):</p> <ul style="list-style-type: none"> <li>• Allow call recording (supervised only)</li> <li>• Allow RCS messaging (supervised only)</li> <li>• Allow mail summary (supervised only)</li> </ul> <p>Apps (iOS 18.0 or later):</p> <ul style="list-style-type: none"> <li>• Allow hiding apps (supervised only)</li> <li>• Allow locking apps (supervised only)</li> </ul> <p>Security and privacy (iOS 18.0 or later): Allow writing tools (supervised only)</p>
Compliance events view	June 2024 12.20	<p>This release introduces a new compliance events view in the management console that allows you to monitor and track the compliance events that UEM detects across iOS, Android, macOS, and Windows devices, including compliance events for CylancePROTECT Mobile features.</p> <p>For more information, see <a href="#">Monitor compliance events</a>.</p>

Feature	Cloud release date and on-prem version	Description
CylancePROTECT Mobile enhancements	June 2024 12.20	<ul style="list-style-type: none"> <li>Insecure Wi-Fi access point detection is now supported for iOS devices. For more information, see <a href="#">Protecting devices from network threats</a> in the CylancePROTECT Mobile Administration content.</li> <li>Scanning text messages to detect malicious URLs is now supported for Android devices (Android Enterprise and Android Management work space only activation types). For more information, see <a href="#">Scanning URLs in SMS text messages</a> in the CylancePROTECT Mobile Administration content.</li> <li>CylancePROTECT Mobile settings and compliance rules are now applicable to Android Management devices.</li> </ul>
New IT policy rules to manage iOS software updates	June 2024 12.20	<p>The "Automatically update device OS (supervised only)" IT policy rule has been added to the "Software updates" group on the iOS tab to provide new options to manage iOS software updates on devices. When you enable this rule, you can enable or disable the following sub-rules (enabled by default):</p> <ul style="list-style-type: none"> <li>Automatically update major versions</li> <li>Automatically update minor versions</li> <li>Automatically update patch versions</li> <li>Automatically update rapid security responses</li> <li>Update schedule</li> </ul> <p>You can set the Update schedule to Immediate or you can specify the update schedule.</p> <p>The "Automatically update device OS (supervised only)" rule and sub-rules are supported for iOS devices with the MDM controls activation type.</p> <p>For more information, see the <a href="#">Policy reference spreadsheet</a>.</p>
Schedule OS updates on supervised iOS devices	June 2024 12.20	<p>You can now schedule the date and time of OS updates for one or more supervised iOS devices.</p> <p>For more information, see <a href="#">Update the OS on supervised iOS devices</a>.</p>
Include devices in a device group based on pending OS updates	June 2024 12.20	<p>When you add or make changes to a device group, you can specify the new device query option "Pending OS update age (days)" to include devices in the device group based on whether pending OS updates have not been installed within a specified number of days.</p> <p>For more information, see <a href="#">Parameters for device groups</a>.</p>

Feature	Cloud release date and on-prem version	Description
Changes to IT policy rules for Android password complexity	June 2024 12.20	<ul style="list-style-type: none"> <li>The Android Global Password complexity IT policy rule now applies only to devices with Android OS 12 or later with a user privacy activation type (Android Enterprise and Android Management).</li> <li>The Android Global Password requirements IT policy rule now applies to full control and work space only activation types (Android Enterprise and Android Management), and to user privacy activation types (Android Enterprise and Android Management) on devices with Android 11 only.</li> <li>The Password complexity IT policy rule in the Android Work profile section is no longer applicable as of UEM Client version 12.44.x.</li> <li>The Password requirements rule in the Work profile section now applies to all Android activation types.</li> </ul> <p>When users upgrade the UEM Client to version 12.44.0.157981 or later, if the device and work passwords do not meet the requirements set by an administrator in the IT policy, users will be prompted to set the device and work passwords according to the IT policy rules.</p> <p>For more information, see the <a href="#">Policy reference spreadsheet</a>.</p>
Changes to compliance profiles	June 2024 12.20	<ul style="list-style-type: none"> <li>A new option is available in compliance profiles that allows you to specify the compliance actions to take when iOS or Android devices have pending OS updates that exceed a specified period of time.</li> <li>For rules that support email notifications, you can now specify the email template that you want to use for each compliance rule that you enable.</li> <li>You can now specify the email template that you want to use for different compliance rules that you enable (when the email template option is applicable).</li> <li>The “Prompt for compliance” option has been removed for the Jailbroken OS rule for iOS and for the Rooted OS rule for Android. If you configured this option previously, it will change to immediate enforcement action when you upgrade to UEM 12.20.</li> </ul> <p>For more information, see <a href="#">Create a compliance profile</a>.</p>
New option when activating devices with Entra ID conditional access	June 2024 12.20	<p>The BlackBerry Dynamics profile includes a new option that allows you to delay conditional access enrollment for a user until the Microsoft Authenticator app is installed on the user’s device.</p> <p>For more information, see <a href="#">Configuring BlackBerry UEM as an Intune compliance partner in Entra</a> and <a href="#">BlackBerry Dynamics profile settings</a>.</p>

Feature	Cloud release date and on-prem version	Description
Prevent screenshots in BlackBerry Dynamics apps for iOS	June 2024 12.20	<p>If you want to prevent users from taking screenshots in BlackBerry Dynamics apps on iOS devices, you can enable the new "Do not allow screenshots on iOS devices" option in the BlackBerry Dynamics profile that is assigned to users.</p> <p>If a device user tries to take a screenshot in a BlackBerry Dynamics app after this option is enabled, a blank image with the following message is saved instead: "Your organization prevents screenshots being taken within this app."</p> <p>This option is supported for BlackBerry Dynamics apps that use BlackBerry Dynamics SDK 12.1 and later (apps released in June 2024 or later), and replaces the iOS screen capture detection rule in compliance profiles. BlackBerry recommends using the new profile setting and disabling the compliance rule. The compliance rule will be deprecated in a future UEM release.</p> <p>For more information, see <a href="#">BlackBerry Dynamics profile settings</a>.</p>
Encrypt communication between UEM and Microsoft SQL Server	12.20 (on-prem only)	<p>You can encrypt the connection and communication between UEM on-premises and Microsoft SQL Server. By default, the connection is not encrypted.</p> <p>For more information, see <a href="#">Encrypt the connection between BlackBerry UEM and Microsoft SQL Server</a>.</p>
Changes to port requirements for UEM connections to Microsoft Active Directory	June 2024 12.20	<p>This release includes a new port requirement for CLDAP requests for domain controller discovery.</p> <p>For more information, see <a href="#">Outbound connections: BlackBerry UEM to Microsoft Active Directory</a>.</p>
Web proxy support for Android Enterprise devices that use BlackBerry Secure Connect Plus	June 2024 12.20	<p>Apps on Android Enterprise devices that use <a href="#">BlackBerry Secure Connect Plus</a> can now use a web proxy server. You configure the web proxy using a proxy profile and select the proxy profile in the enterprise connectivity profile that you use to configure and enable BlackBerry Secure Connect Plus.</p> <p>For more information, see <a href="#">Android: Enterprise connectivity profile settings</a>.</p>



Feature	Cloud release date and on-prem version	Description
Apple managed device attestation	June 2024 12.20	<p>You can now enable Apple managed device attestation to ensure that only authorized and uncompromised devices are being used in your organization. During attestation, the device's properties (for example, its serial number) or identifiers are verified to be legitimate and not spoofed. This feature requires unsupervised devices to be running iOS 16 or iPadOS 16.1 or later. For supervised devices, iOS 17 or iPadOS 17 or later is required. .</p> <ul style="list-style-type: none"> <li>• You can turn on periodic device information attestation for Apple devices from the Settings &gt; General settings &gt; Attestation menu. The minimum challenge frequency is 9 days.</li> <li>• In the activation profile, you can specify whether the attestation occurs during device activation and/or periodically. Managed device attestation applies to the MDM controls and the User privacy activation types, but not the User privacy - User enrollment activation type. When you select the User privacy activation type in the activation profile, you must select at least one of the management options (such as "Allow VPN management").</li> <li>• You can use the compliance profile to enforce attestation and take action against devices where attestation is not successful.</li> <li>• The status of Apple device attestation is available from the device details screen.</li> </ul> <p>For more information, see <a href="#">Configure attestation for iOS devices</a>.</p>
Updates to the Microsoft Intune app protection policy	June 2024 12.20	<p>The Microsoft Intune app protection policy has been updated in the management console to include some of the latest app policies.</p> <p>For more information, <a href="#">Create a Microsoft Intune app protection profile</a>.</p>
Support for Samsung Knox 3.10 with Android Enterprise activation types	June 2024 12.20	<p>This release adds support for Android Enterprise activation types on Android 14 with Samsung Knox 3.10.</p> <p>For more information, see the <a href="#">UEM compatibility matrix</a>.</p>

Feature	Cloud release date and on-prem version	Description
Changes to OS support	June 2024 12.20	<p>This release will no longer support the following device operating systems:</p> <ul style="list-style-type: none"> <li>• Android 10</li> <li>• iOS 15</li> </ul> <p>For more information, see the <a href="#">Mobile device OS compatibility matrix</a>.</p>
Changes to supported activation types	June 2024 12.20	<ul style="list-style-type: none"> <li>• The Work space only (Samsung Knox) activation type is no longer supported.</li> <li>• The User privacy - User enrollment activation type is not supported for iOS 18 and later.</li> </ul>
Support for different home and lock screen wallpapers on supervised iOS devices	June 2024 12.20	<p>This release includes new options in the device profile to specify different wallpaper for the home and lock screens on supervised iOS devices.</p> <p>For more information, see <a href="#">Create a device profile</a>.</p>
Show or hide the BlackBerry Dynamics Launcher in the UEM Client	June 2024 12.20	<p>In the BlackBerry Dynamics profile, you now have the option to show or hide the BlackBerry Dynamics Launcher in the UEM Client:</p> <ul style="list-style-type: none"> <li>• Enable BlackBerry Dynamics Launcher in UEM Client: This setting specifies whether the BlackBerry Dynamics Launcher icon appears in the UEM Client.</li> <li>• Enable BlackBerry Dynamics Launcher first time setup: This setting specifies whether the tutorial appears when the BlackBerry Dynamics Launcher appears for the first time in the UEM Client.</li> </ul> <p>For more information, see <a href="#">BlackBerry Dynamics profile settings</a>.</p>
Add a customizable text banner to the management console	June 2024 12.20	<p>You can now add a customizable text banner that is displayed in the top-right header on every page in the management console. You can use this banner to display important information for all administrators that use the console (for example, you can display the information for the UEM tenant).</p> <p>For more information, see <a href="#">Add a text banner to the management console</a>.</p>
View mobile OS vulnerabilities	June 2024 12.20	<p>The new device vulnerabilities screen in the management console allows you to view a list of Common Vulnerabilities and Exposures (CVE) for any mobile OS that is used in the UEM environment.</p> <p>For more information, see <a href="#">View mobile OS vulnerabilities</a>.</p>

Feature	Cloud release date and on-prem version	Description
Changes to Kerberos Constrained Delegation (KCD) for BlackBerry Dynamics apps	12.20 (on-prem only)	<p>If you configured KCD for BlackBerry Dynamics apps, you must create and configure a krb5.conf file with specific minimum settings to continue supporting this feature in UEM 12.20 and later.</p> <p>If your organization uses a multi-realm Kerberos environment, additional steps are required to support KCD after you upgrade to UEM 12.20.</p> <p>For more information, see <a href="#">Prerequisites for configuring KCD for BlackBerry Dynamics apps</a>.</p>
New IT policy rule to allow web distribution apps for iOS	June 2024 12.20	<p>The "Allow web distribution apps (supervised only)" IT policy rule allows you to specify whether users are allowed to install web distribution apps. The rule is enabled by default and applies to devices running iOS 17.5 and later only.</p> <p>For more information, see the <a href="#">Policy reference spreadsheet</a>.</p>
Return to service option for the iOS Delete all device data command	June 2024 12.20	<p>When you send the "Delete all device data" command to devices with iOS 17 or later, you can select the "Enable Return to Service" option and select a Wi-Fi profile to assign to the devices to assist the user in setting up the device again after the data is deleted.</p> <p>For more information, see <a href="#">Send commands to users and devices</a>.</p>
Feature enhancements for the BlackBerry UEM Client	June 2024 12.20	<p>See the UEM Client Release Notes to learn about the latest features:</p> <ul style="list-style-type: none"> <li>• <a href="#">UEM Client for Android</a></li> <li>• <a href="#">UEM Client for iOS</a></li> </ul>
Feature enhancements for the BlackBerry Web Services	June 2024 12.20	<p>See the <a href="#">BlackBerry Web Services Release Notes</a> to learn about the latest features.</p>

## What's new in UEM version 12.19 and UEM Cloud

Feature	Cloud release date and on-prem version	Description
Changes to iOS IT policy rules and compliance rules	April 2024 12.19 Quick Fix 3	<p>This release includes the following changes:</p> <ul style="list-style-type: none"> <li>The "Allow marketplace apps" IT policy rule has been added to allow you to control whether users can install marketplace apps. This rule is supported for iOS 17.4 and later. (EMM-155942)</li> <li>The functionality of the following iOS IT policy rules now extend to marketplace apps: Allow installing apps (supervised only), Allow removing apps (supervised only).</li> <li>The functionality of the following iOS compliance rules now extend to marketplace apps: Show only allowed apps on the device, Restricted app is installed.</li> </ul> <p>For more information, see the <a href="#">UEM 12.19 IT policy rules reference</a>.</p>
New iOS IT policy rules	January 2024 12.19 Quick Fix 1	<p>The following IT policy rules have been added for devices with iOS 17.2 and later:</p> <ul style="list-style-type: none"> <li>Preserve eSIM data plan on device wipe (supervised only)</li> <li>Allow Live Voicemail (supervised only)</li> </ul> <p>For more information, see the <a href="#">UEM 12.19 IT policy rules reference</a>.</p>
Changes to console URLs	October 2023 12.19	<p>The UEM console URLs have changed in this release to include additional information at the end of the path:</p> <ul style="list-style-type: none"> <li>Management console: <code>https://&lt;server_name&gt;:&lt;port&gt;/admin/index.jsp?tenant=&lt;tenant_ID&gt;&amp;redirect=no</code></li> <li>UEM Self-Service console: <code>https://&lt;server_name&gt;:&lt;port&gt;/mydevice/index.jsp?tenant=&lt;tenant_ID&gt;&amp;redirect=no</code></li> </ul> <p>If you <a href="#">integrate UEM with Entra ID</a>, the UEM console URLs change to the following ("<code>&amp;redirect=no</code>" is removed from the end of the URL):</p> <ul style="list-style-type: none"> <li>Management console: <code>https://&lt;server_name&gt;:&lt;port&gt;/admin/index.jsp?tenant=&lt;tenant_ID&gt;</code></li> <li>Self-service console: <code>https://&lt;server_name&gt;:&lt;port&gt;/mydevice/index.jsp?tenant=&lt;tenant_ID&gt;</code></li> </ul>
New OS support	October 2023 12.19	<p>The following operating systems are now supported:</p> <ul style="list-style-type: none"> <li>iOS 17: Includes support for RSA-PSS and DH group 32 in VPN profiles and TLS 1.3 in Wi-Fi profiles</li> <li>Android 14</li> </ul>

Feature	Cloud release date and on-prem version	Description
JRE 17 required	October 2023 12.19	<p>You must install JRE 17 on the servers where you will install UEM, and you must set an environment variable that points to the BB_JAVA_HOME home location.</p> <p>For more information, see <a href="#">Set an environment variable for the Java location</a>.</p>
Connect UEM on-premises to Entra ID	October 2023 12.19	<p>You can now connect BlackBerry UEM on-premises to Entra ID to create and synchronize users and directory-linked groups.</p> <p>For more information, see <a href="#">Connect BlackBerry UEM to Entra ID</a>.</p>
New Android Management activation types	October 2023 12.19	<p>Three new activation types that support the Android Management API have been added:</p> <ul style="list-style-type: none"> <li>• Work and personal - full control (Android Management fully managed device with work profile)</li> <li>• Work and personal - user privacy (Android Management with work profile)</li> <li>• Work space only (Android Management fully managed device)</li> </ul> <p>For more information, see the following:</p> <ul style="list-style-type: none"> <li>• <a href="#">Considerations for Android Management activation types</a></li> <li>• <a href="#">Configuring BlackBerry UEM to support Android Management devices</a></li> <li>• <a href="#">Activation types: Android devices</a></li> <li>• <a href="#">Activating Android devices</a></li> </ul>
Knox Service Plugin policies	October 2023 12.19	<p>You can now configure KSP policies from the Policies and profiles menu in the UEM management console instead of an app configuration.</p> <p>For more information, see <a href="#">Managing Android devices with OEM app configurations</a> profile.</p>
iOS app update dispositions	October 2023 12.19	<p>You can now specify new "Required without updates" or "Optional without updates" dispositions for iOS VPP apps and assign them to users, user groups, device groups, shared device groups, and public device groups. For shared iPad groups you can assign "Required without updates".</p>
iOS RSR versions	October 2023 12.19	<p>You can now select an RSR version as the minimum allowed OS version in activation profiles for iOS devices.</p>
New BlackBerry Dynamics profile setting	October 2023 12.19	<p>You can use the new "Allow WatchOS apps" setting to control whether end users can pair their Apple WatchOS apps with BlackBerry Dynamics apps. This setting is off by default.</p> <p>For more information, see <a href="#">BlackBerry Dynamics profile settings</a>.</p>

Feature	Cloud release date and on-prem version	Description
New email profile setting for iOS	October 2023 12.19	You can use the new "Allow Mail Drop" setting to control whether users with the MDM controls activation type can send files from their account using Mail Drop.  For more information, see <a href="#">iOS: Email profile settings</a> .
Updated compliance variable	October 2023 12.19	You can now use the %ComplianceApplicationList% variable to display the names of restricted apps that are installed on a device in compliance notifications that are sent to users.  For more information, see <a href="#">Using variables in profiles, emails, and notifications</a> .
LDAP directory enhancements (UEM on-premises only)	October 2023 12.19	Paged search results are now supported for LDAP directories.
SIM management enhancement	October 2023 12.19	You can now view the information for multiple SIMs for a device on the Device details screen, including eSIM information.
Enhancements to the Managed device users screen	October 2023 12.19	You can now add the Bluetooth MAC address as an optional field in the Advanced view of the Managed device users screen. You can also export this data from this view.
Export personal apps list	October 2023 12.19	You can now export a list of the personal apps that are installed on a user's device. The list includes the user and device name, the app name and version, the OS type and version, and the installation date.
Feature enhancements for the BlackBerry UEM Client	October 2023 12.19	See the UEM Client Release Notes to learn about the latest features: <ul style="list-style-type: none"> <li>• <a href="#">UEM Client for Android</a></li> <li>• <a href="#">UEM Client for iOS</a></li> </ul>

### New in UEM version 12.18 and UEM Cloud

The table below details the new features in this release. For information about the fixed and known issues in this release, see the [UEM 12.18 Release Notes](#) or the [UEM Cloud Release Notes](#).

Feature	Cloud release date and on-prem version	Description
Export personal apps list	July 2023 12.18 QF1	You can now export a list of the personal apps that are installed on a user's device. The list includes the user and device name, the app name and version, the OS type and version, and the installation date.

Feature	Cloud release date and on-prem version	Description
Preserve the data plan on Android eSIM devices	May 2023 12.18	<p>UEM now provides an option to preserve the data plan on an Android eSIM device when you select the delete all device data command. By default, the data plan information is preserved when you select the delete all device data command.</p> <p>For more information, see <a href="#">Sending commands to users and devices</a>.</p>
Show last password change in the management console	May 2023 12.18	The date and time of the last time that a user changed the password for the BlackBerry UEM Client or a BlackBerry Dynamics app is now displayed in the devices table and on the device details page. This feature requires a version of the UEM Client or BlackBerry Dynamics apps released in June 2023 or later.
Display information for multiple device SIMs in the management console	May 2023 12.18	If a device has more than one SIM (for example, a physical and eSIM), information for all SIMs is now displayed in the device report. The device details page shows SIM information only for the phone number that has been selected by the user as the default for voice calls.
Feature enhancements for the BlackBerry UEM Client	May 2023 12.18	<p>See the UEM Client Release Notes to learn about the latest features:</p> <ul style="list-style-type: none"> <li>• <a href="#">UEM Client for Android</a></li> <li>• <a href="#">UEM Client for iOS</a></li> </ul>

# What's new in BlackBerry Work

## New in BlackBerry Work version 3.18.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Work version 3.18 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
App configuration policy update	April 2025 iOS: 3.18.1.866	<p>The "Prevent Screenshots on iOS" app configuration setting has been removed. You can use one of the following options to specify whether users can take screenshots in the BlackBerry Work app:</p> <ul style="list-style-type: none"><li>BlackBerry UEM 12.20 or later: The "Do not allow screenshots on iOS devices" option in BlackBerry Dynamics profiles. For more information, see <a href="#">BlackBerry Dynamics profile settings</a>. BlackBerry recommends using this profile setting.</li><li>UEM 12.19 and 12.18: The "BlackBerry Dynamics screen capture detection on iOS devices" option in the Compliance profile settings. For more information, see <a href="#">iOS and iPadOS: Compliance profile settings</a> (12.19) and <a href="#">iOS: Compliance profile settings</a> (12.18), respectively.</li></ul>

## New in BlackBerry Work version 3.18.0

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Work version 3.18 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Email enhancements	March 2025 iOS: 3.18.0.836 Android: 3.18.0.2022	<ul style="list-style-type: none"><li>Users can easily see any conflicts with existing events in received meeting requests.</li><li>In received file attachments, in the file preview view, users can use the "Open in Microsoft 365 Apps" shortcut to securely transfer the file to a supported Intune-managed app to view, edit, and save. This feature requires BlackBerry BRIDGE to be installed on the user's device.</li></ul>



Feature	Release date and app version	Description
@mentions support	March 2025 iOS: 3.18.0.836	<ul style="list-style-type: none"> <li>In received email messages, users can view and interact with mentions (for example, they can view the mentioned user's Contact Details, copy the mention, and compose an email to the mention).</li> <li>When composing an email, users can add mentions in the email body as they write messages to draw attention to a specific section of the message. If a user is mentioned, and they have not been added to the To field, they are automatically added. If they have been added to the CC or BCC field, they are removed from those fields and moved to the To field.</li> </ul>
Calendar enhancements	March 2025 iOS: 3.18.0.836 Android: 3.18.0.2022	The out-of-office and busy calendar events will be displayed as different colors.
Menu enhancements	March 2025 iOS: 3.18.0.836 Android: 3.18.0.2022	The Quick Access subfolders now display a badge count of all unread emails. This feature requires users to enable the setting "Unread email count" (Android) or "Include Subfolders" (iOS). For more information, See <a href="#">Change BlackBerry Work for iOS settings</a> and <a href="#">Change BlackBerry Work for Android settings</a> .
View PKPASS files in the native Apple Wallet app	March 2025 iOS: 3.18.0.836	Users can download .pkpass file attachments and save the file in a secured file location (for example, Microsoft SharePoint and Microsoft 365), and import them to the Apple Wallet app. For more information, see <a href="#">Download a .pkpass file and add it to Apple Wallet</a> .
Changes to the app configuration settings	March 2025 iOS: 3.18.0.836 Android: 3.18.0.2022	<ul style="list-style-type: none"> <li>Android only: A new setting in the BlackBerry Work app configuration settings, in the Handling External images section, "When allowed to download external images, automatically download external images from own domain", specifies whether external images from your domain are automatically downloaded in received email messages. For more information, see <a href="#">BlackBerry Work app configuration settings</a>.</li> <li>A new setting in the BlackBerry Work app configuration settings, "Calendar Synch Window", specifies the length of time, in months, that past calendar events can be synchronized to devices. This feature only applies to the main calendar. For more information, see <a href="#">BlackBerry Work app configuration settings</a>.</li> </ul>

Feature	Release date and app version	Description
UI enhancements	March 2025 iOS: 3.18.0.836 Android: 3.18.0.2022	<p>iOS</p> <ul style="list-style-type: none"> <li>Users that are added as a delegate to a shared mailbox have additional menu options when they swipe left on emails and tap More.</li> <li>The Contacts access prompt requesting BlackBerry Work access native contacts has been moved from the application launch screen to the Contacts Settings screen and displays when users enable the "Sync to Device" setting.</li> </ul> <p>Android</p> <ul style="list-style-type: none"> <li>The Contact details view has been redesigned to include up to four shortcut buttons (Call, Text, Email, and Teams) for which data is available. Users can tap the shortcut to contact the user using the default information or long press to select from a list of contact options. Your administrator must enable the "Allow Microsoft Teams calls/chat from contact" policy for the Teams shortcut to on the device.</li> <li>The Contacts add and edit view has been redesigned.</li> </ul>
Usability enhancements	March 2025 iOS: 3.18.0.836 Android: 3.18.0.2022	When administrators enable "Don't allow to download external images" in the app configuration settings, the BlackBerry Work app displays a blocked images message in the BlackBerry Work app email banner. For more information, see <a href="#">BlackBerry Work app configuration settings</a> .
Software quality improvements	March 2025 iOS: 3.18.0.836	BlackBerry Work is now compatible with Xcode 16.
Changes to the SDK version	March 2025 Android: 3.18.0.2022	BlackBerry Work will now target Android 15.
Changes to OS support	March 2025 iOS: 3.18.0.836	BlackBerry Work is no longer compatible with iOS 16.

### New in BlackBerry Work version 3.17.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Work version 3.17 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Allow access to Apple Intelligence writing tools	November 2024 iOS: 3.17.1.761	<p>Devices that run iOS 18.1 and later include the Apple Intelligence Writing Tools feature. You can configure your BlackBerry UEM environment to allow or block built-in Apple Intelligence writing tools within BlackBerry Dynamics apps (BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) with SDK version 13.0.1 or later.</p> <p>UEM version 12.21 introduces a new setting in BlackBerry Dynamics profiles, "Allow Apple Intelligence in-app writing tools", which specifies if users can access the built-in Writing Tools feature in BlackBerry Dynamics apps. By default, this setting is not selected. In addition, BlackBerry Dynamics apps will prevent the use of writing tools on upgrade if the "Do not allow copying data from BlackBerry Dynamics apps into non BlackBerry Dynamics" setting is enabled (selected). For more information on allowing or blocking access to the Apple Intelligence writing tools, see <a href="#">BlackBerry Dynamics profile settings</a> in the BlackBerry UEM Managing apps content.</p>

### New in BlackBerry Work version 3.17

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Work version 3.17 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Email enhancements	September 2024 iOS: 3.17.0.744 January 2025 Android: 3.17.0.1952	<ul style="list-style-type: none"> <li>• Users can enable or disable the time section headers on their email list view. By enabling the "Disable Time Section Headers" option, the date headers (for example, Today, Yesterday) are not displayed. This feature applies when the email view is sorted by Date.</li> <li>• BlackBerry UEM administrators can now define more granular attachment sizes that can be sent and received in users' BlackBerry Work app.</li> <li>• Android only: In the email search view, the Basic search icons and the Advanced search UI have been redesigned.</li> </ul>

Feature	Release date and app version	Description
Calendar enhancements	September 2024 iOS: 3.17.0.744 January 2025 Android: 3.17.0.1952	<ul style="list-style-type: none"> <li>Users can synchronize their calendar data from the app settings (Calendar &gt; General Settings) screen. For more information, see <a href="#">Synchronize events in your local calendar (iOS)</a> and <a href="#">Synchronize events in your local calendar (Android)</a>.</li> <li>iOS only: The icons in the Day, Week, Month, and Agenda view have been redesigned.</li> </ul>
Working elsewhere support	September 2024 iOS: 3.17.0.744 January 2025 Android: 3.17.0.1952	<ul style="list-style-type: none"> <li>iOS: Users can now set their availability status as "Working elsewhere" in shared accounts that they are a delegate for. This status indicates that the user is available but working remotely. The status will synchronize to the user's main and sub-calendars. On the Apple Watch, the status is displayed on the List view screen.</li> <li>Android: Users can now set their availability status as "Working elsewhere" in shared accounts that they are a delegate for. This status indicates the user is available but working remotely. The status will synchronize to the user's main and sub-calendars.</li> </ul>
Changes to OS support	September 2024 iOS: 3.17.0.744 January 2025 Android: 3.17.0.1952	<ul style="list-style-type: none"> <li>iOS: BlackBerry Work is now compatible with iOS 18.</li> <li>Android: BlackBerry Work is now compatible with Android 15.</li> </ul>
Microsoft Teams support enhancements	September 2024 iOS: 3.17.0.744 January 2025 Android: 3.17.0.1952	Users now can edit all types of Microsoft Teams meetings, including existing, non-recurring Microsoft Teams events, series events, and exception events that they have created.
Presence status enhancements	September 2024 iOS: 3.17.0.744 January 2025 Android: 3.17.0.1952	<ul style="list-style-type: none"> <li>iOS: User's presence status is now displayed beside their name on the hamburger menu.</li> <li>Android: User's presence status is now displayed on their avatar in the hamburger menu.</li> </ul>
Changes to the app configuration settings	September 2024 iOS: 3.17.0.744	<p>The "Microsoft 365 Modern Authentication for Presence" setting has been deprecated and moved from the Advanced Configuration tab to the Deprecated tab. This setting provided the app users' presence status in Skype for Business Online which has been deprecated by Microsoft.</p> <p>For more information, see the <a href="#">BlackBerry Work app configuration settings</a> in the administration content.</p>

Feature	Release date and app version	Description
Usability enhancements	September 2024 iOS: 3.17.0.744	When users authenticate the app, the number of times that the app switches between the authentication delegate app is reduced. Also, one password will be reused for all of the BlackBerry Dynamics apps (for example, BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) that are built on BlackBerry Dynamics SDK 13.0 or later. This feature will allow users to update the password from one app and apply it to all of the BlackBerry Dynamics apps.  For more information, see <a href="#">KB 140190</a> .

### New in BlackBerry Work version 3.16.2

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Work version 3.16 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Bug fixes	August 2024 iOS: 3.16.2.10388	Bug fix that is described in the <a href="#">fixed issues</a> section.

### New in BlackBerry Work version 3.16.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Work version 3.16 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Bug fixes	June 2024 iOS: 3.16.1.604	Bug fix that is described in the <a href="#">fixed issues</a> section.

### New in BlackBerry Work version 3.16

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Work version 3.16 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Email enhancements	June 2024 iOS: 3.16.0.595 Android: 3.16.0.1885	iOS: Improvements have been made to the colors of the email detail, the More menu in the email compose screen, and a separate section for the meeting information in the meeting event request email.  Android: The icons, and improvements to the colors for the Email compose and email detail. The meeting request emails for main and shared accounts have been redesigned.
Menu enhancements	June 2024 iOS: 3.16.0.595 Android: 3.16.0.1885	iOS: Users can now directly specify the Quick Access and synced folders that you want to display on the hamburger menu by tapping on the appropriate Edit button. If a user has been added as a delegate to a shared mailbox, the user cannot edit which of the quick access folders to display for that mailbox.  Android: New colors and icons have been introduced in the hamburger menu in the email, calendar, and contacts. Users can specify which of the smart folders they want to display on the email hamburger menu. For more information, see <a href="#">View smart folders</a> .
Apple Watch enhancements	June 2024 iOS: 3.16.0.595	Users can now see their event status on the event color status bar.
App shortcuts	June 2024 Android: 3.16.0.1885	Users can now use app shortcuts to compose a new email, create a calendar event, and view their calendar or contacts by long pressing the Work home screen icon.
Default font	June 2024 iOS: 3.16.0.595 Android: 3.16.0.1885	BlackBerry UEM administrators can now define the default font type and size. Enabling this option does not prevent users from enabling the "Use Custom Fonts" option in their device app settings and can still change the font size and type.  For more information, see <a href="#">BlackBerry Work app configuration settings in the administration content</a> .
Default signature	June 2024 iOS: 3.16.0.595 Android: 3.16.0.1885	UEM administrators can now define a custom email signature in either plain text or HTML. When the administrator sets a default signature, users cannot change the signature. For more information, see <a href="#">BlackBerry Work app configuration settings in the administration content</a> .
Microsoft Teams support enhancements	June 2024 iOS: 3.16.0.595 Android: 3.16.0.1885	Users now can edit existing, non-recurring Microsoft Teams meetings that they have created.

Feature	Release date and app version	Description
Presence status	June 2024 iOS: 3.16.0.595 Android: 3.16.0.1885	BlackBerry Work can now use Microsoft Teams to provide real-time presence status to BlackBerry Work app users. Administrators can configure the presence refresh rate.  For more information, see <a href="#">BlackBerry Work app configuration settings in the administration content</a> .
Notification enhancements	June 2024 Android: 3.16.0.1885	Users now receive notifications for email messages sent to user-defined folders that appear at the same level as the inbox folder.

# What's new in BlackBerry Tasks

## New in BlackBerry Tasks version 3.18.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Tasks version 3.18 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
App configuration policy update	April 2025 iOS: 3.18.1.1093	<p>The "Prevent Screenshots on iOS" app configuration setting has been removed. You can use one of the following options to specify whether users can take screenshots in the BlackBerry Tasks app:</p> <ul style="list-style-type: none"><li>BlackBerry UEM 12.20 or later: The "Do not allow screenshots on iOS devices" option in the BlackBerry Dynamics profiles. For more information, see <a href="#">BlackBerry Dynamics profile settings</a>. BlackBerry recommends using this profile setting.</li><li>UEM 12.19 and 12.18: The "BlackBerry Dynamics screen capture detection on iOS devices" option in the Compliance profile settings. For more information, see <a href="#">iOS and iPadOS: Compliance profile settings</a> (12.18) and <a href="#">iOS: Compliance profile settings</a> (12.19), respectively.</li></ul>

## New in BlackBerry Tasks version 3.18.0

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Tasks version 3.18 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Changes to the SDK version	March 2025 Android: 3.18.0.3863	BlackBerry Tasks will now target Android 15.
Software quality improvements	March 2025 iOS: 3.18.0.1087	<ul style="list-style-type: none"><li>BlackBerry Tasks is no longer compatible with iOS 16.</li><li>BlackBerry Tasks is now compatible with Xcode 16.</li></ul>

## New in BlackBerry Tasks version 3.17.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Tasks version 3.17 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).



Feature	Release date and app version	Description
Allow access to Apple Intelligence writing tools	November 2024 iOS: 3.17.1.1061	<p>Devices that run iOS 18.1 and later include the Apple Intelligence Writing Tools feature. You can configure your BlackBerry UEM environment to allow or block built-in Apple Intelligence writing tools within BlackBerry Dynamics apps (BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) with SDK version 13.0.1 or later.</p> <p>UEM version 12.21 introduces a new setting in BlackBerry Dynamics profiles, "Allow Apple Intelligence in-app writing tools", which specifies if users can access the built-in Writing Tools feature in BlackBerry Dynamics apps. By default, this setting is not selected. In addition, BlackBerry Dynamics apps will prevent the use of writing tools on upgrade if the "Do not allow copying data from BlackBerry Dynamics apps into non BlackBerry Dynamics" setting is enabled (selected). For more information on allowing or blocking access to the Apple Intelligence writing tools, see <a href="#">BlackBerry Dynamics profile settings</a> in the BlackBerry UEM Managing apps content.</p>

### New in BlackBerry Tasks version 3.17

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Tasks version 3.17 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Changes to OS support	September 2024 iOS: 3.17.0.1048  January 2025 Android: 3.17.0.3839	<ul style="list-style-type: none"> <li>iOS: BlackBerry Tasks is now compatible with iOS 18.</li> <li>Android: BlackBerry Tasks is now compatible with Android 15.</li> </ul>
Usability enhancements	September 2024 iOS: 3.17.0.1048	<p>When users authenticate the app, the number of times that the app switches between the authentication delegate app is reduced. Also, one password will be reused for all of the BlackBerry Dynamics apps (for example, BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) that are built on BlackBerry Dynamics SDK 13.0 or later. This feature will allow users to update the password from one app and apply it to all of the BlackBerry Dynamics apps.</p> <p>For more information, see <a href="#">KB 140190</a>.</p>

**New in BlackBerry Tasks version 3.16**

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Tasks version 3.16 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Bug fixes	June 2024 iOS: 3.16.0.1013 Android: 3.16.0.3800	Bug fixes that are described in the <a href="#">fixed issues</a> section.

# What's new in BlackBerry Notes

## New in BlackBerry Notes version 3.18.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Notes version 3.18 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
App configuration policy update	April 2025 iOS: 3.18.1.1093	<p>The "Prevent Screenshots on iOS" app configuration setting has been removed. You can use one of the following options to specify whether users can take screenshots in the BlackBerry Notes app:</p> <ul style="list-style-type: none"><li>BlackBerry UEM 12.20 or later: The "Do not allow screenshots on iOS devices" option in BlackBerry Dynamics profiles. For more information, see <a href="#">BlackBerry Dynamics profile settings</a>. BlackBerry recommends using this profile setting.</li><li>UEM 12.19 and 12.18: The "BlackBerry Dynamics screen capture detection on iOS devices" option in the Compliance profile settings. For more information, see <a href="#">iOS and iPadOS: Compliance profile settings</a> (12.19) and <a href="#">iOS: Compliance profile settings</a> (12.18), respectively.</li></ul>

## New in BlackBerry Notes version 3.18.0

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Notes version 3.18 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Changes to the SDK version	March 2025 Android: 3.18.0.3863	BlackBerry Tasks will now target Android 15.
Software quality improvements	March 2025 iOS: 3.18.0.1087	<ul style="list-style-type: none"><li>BlackBerry Tasks is no longer compatible with iOS 16.</li><li>BlackBerry Tasks is now compatible with Xcode 16.</li></ul>

## New in BlackBerry Notes version 3.17.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Notes version 3.17 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Allow access to Apple Intelligence writing tools	November 2024 iOS: 3.17.1.1061	<p>Devices that run iOS 18.1 and later include the Apple Intelligence Writing Tools feature. You can configure your BlackBerry UEM environment to allow or block built-in Apple Intelligence writing tools within BlackBerry Dynamics apps (BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) with SDK version 13.0.1 or later.</p> <p>UEM version 12.21 introduces a new setting in BlackBerry Dynamics profiles, "Allow Apple Intelligence in-app writing tools", which specifies if users can access the built-in Writing Tools feature in BlackBerry Dynamics apps. By default, this setting is not selected. In addition, BlackBerry Dynamics apps will prevent the use of writing tools on upgrade if the "Do not allow copying data from BlackBerry Dynamics apps into non BlackBerry Dynamics" setting is enabled (selected). For more information on allowing or blocking access to the Apple Intelligence writing tools, see <a href="#">BlackBerry Dynamics profile settings</a> in the BlackBerry UEM Managing apps content.</p>

### New in BlackBerry Notes version 3.17

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Notes version 3.17 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Changes to OS support	September 2024 iOS: 3.17.0.1048 January 2025 Android: 3.17.0.3839	<ul style="list-style-type: none"> <li>iOS: BlackBerry Notes is now compatible with iOS 18.</li> <li>Android: BlackBerry Notes is now compatible with Android 15.</li> </ul>
Usability enhancements	September 2024 iOS: 3.17.0.1048	<p>When users authenticate the app, the number of times that the app switches between the authentication delegate app is reduced. Also, one password will be reused for all of the BlackBerry Dynamics apps (for example, BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) that are built on BlackBerry Dynamics SDK 13.0 or later. This feature will allow users to update the password from one app and apply it to all of the BlackBerry Dynamics apps.</p> <p>For more information, see <a href="#">KB 140190</a>.</p>

**New in BlackBerry Notes version 3.16**

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Notes version 3.16 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Bug fixes	June 2024 iOS: 3.16.0.1013 Android: 3.16.0.3800	Bug fixes that are described in the <a href="#">fixed issues</a> section.

# What's new in BlackBerry Access

## New in BlackBerry Access version 3.18.0

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
App configuration policy update	April 2025 iOS: 3.18.0.1695	<p>The "Prevent Screenshots on iOS" app configuration setting has been removed. You can use one of the following options to specify whether users can take screenshots in the BlackBerry Access app:</p> <ul style="list-style-type: none"><li>BlackBerry UEM 12.20 or later: The "Do not allow screenshots on iOS devices" option in BlackBerry Dynamics profiles. For more information, see <a href="#">BlackBerry Dynamics profile settings</a>. BlackBerry recommends using this profile setting.</li><li>UEM 12.19 and 12.18: The "BlackBerry Dynamics screen capture detection on iOS devices" option in the Compliance profile settings. For more information, see <a href="#">iOS and iPadOS: Compliance profile settings</a> (12.19) and <a href="#">iOS: Compliance profile settings</a> (12.18), respectively.</li></ul>
UI enhancements	April 2025 Android: 3.18.0.82	<ul style="list-style-type: none"><li>The New Tab (+) screen has been redesigned to include a back button when more than one tab is open. The back button will close the New tab screen and return the focus to the previous tab.</li><li>The "Mobile Bookmarks" folder has been removed from the Bookmarks screen. All of the bookmarks will be displayed at the root of the Bookmark folder.</li><li>The Light theme background color has been changed.</li></ul>
Change to Android OS support	April 2025 Android: 3.18.0.82	BlackBerry Access is no longer compatible with Android 11.

## New in BlackBerry Access version 3.17.3

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Bug fixes	March 2025 Android: 3.17.3.76	Bug fixes that are described in the <a href="#">fixed issues</a> section.

### New in BlackBerry Access version 3.17.2

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Bug fixes	March 2025 iOS: 3.17.2.1680 February 2025 Android: 3.17.2.73	Bug fixes that are described in the fixed issues section for your device: <ul style="list-style-type: none"> <li>iOS: <a href="#">fixed issues</a></li> <li>Android: <a href="#">fixed issues</a></li> </ul>

### New in BlackBerry Access version 3.17.1

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the version of the BlackBerry Dynamics SDK, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Browser history improvements	January 2025 Android: 3.17.1.69	Users can now clear their browsing history based on the following time periods: <ul style="list-style-type: none"> <li>All time</li> <li>Today and yesterday</li> <li>Today</li> <li>Last hour</li> </ul> For more information, see <a href="#">Delete browsing history items based on time period</a> in the BlackBerry Access for Android user guide.

Feature	Release date and app version	Description
Allow access to Apple Intelligence writing tools	November 2024 iOS: 3.17.1.1669	<p>Devices that run iOS 18.1 and later include the Apple Intelligence Writing Tools feature. You can configure your BlackBerry UEM environment to allow or block built-in Apple Intelligence writing tools within BlackBerry Dynamics apps (BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) with SDK version 13.0.1 or later.</p> <p>UEM version 12.21 introduces a new setting in BlackBerry Dynamics profiles, "Allow Apple Intelligence in-app writing tools", which specifies if users can access the built-in Writing Tools feature in BlackBerry Dynamics apps. By default, this setting is not selected. In addition, BlackBerry Dynamics apps will prevent the use of writing tools on upgrade if the "Do not allow copying data from BlackBerry Dynamics apps into non BlackBerry Dynamics" setting is enabled (selected). For more information on allowing or blocking access to the Apple Intelligence writing tools, see <a href="#">BlackBerry Dynamics profile settings</a> in the BlackBerry UEM Managing apps content.</p>

### New in BlackBerry Access version 3.17

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

**Note:** TLS 1.0 and 1.1 will be deprecated in a future BlackBerry Access release. BlackBerry recommends that you update your environment to support TLS 1.2 or later.



Feature	Release date and app version	Description
WebRTC support	October 2024 Android: 3.17.0.56	<p>You can now enable the use of WebRTC. Enabling WebRTC provides microphone and camera support required by services such as Zoom and WebEx. When the setting is enabled, the user is prompted to approve the use of the camera and microphone when opening a supported site. If you want your users to use this feature, you must select the “Allow WebRTC” option in the app configuration for BlackBerry Access. This feature also supports QR Code real-time communication capabilities.</p> <p>Note that WebRTC traffic is not routed through the BlackBerry Dynamics secure tunnel regardless of the network connectivity profile settings. WebRTC traffic goes direct to the internet. Also, Connectivity profile settings do not apply to WebRTC traffic.</p> <p>For more information, see <a href="#">BlackBerry Access app configuration settings</a>.</p>
Copy and paste enhancements	September 2024 iOS: 3.17.0.1651 October 2024 Android: 3.17.0.56	<p>Users can now copy and paste text between the BlackBerry Access browser and Intune managed Microsoft 365 apps.</p> <p>For more information, see the <a href="#">iOS</a> and <a href="#">Android</a> user content.</p>
Changes to OS support	September 2024 iOS: 3.17.0.1651 October 2024 Android: 3.17.0.56	<ul style="list-style-type: none"> <li>• iOS: BlackBerry Access is now compatible with iOS 18.</li> <li>• Android: BlackBerry Access is now compatible with Android 15.</li> </ul>
Usability improvements	September 2024 iOS: 3.17.0.1651 October 2024 Android: 3.17.0.56	<ul style="list-style-type: none"> <li>• Chromium version 113 is now supported.</li> <li>• iOS only: When users authenticate the app, the number of times that the app switches between the authentication delegate app is reduced. Additionally, one password will be reused for all of the BlackBerry Dynamics apps (for example, BlackBerry Access, BlackBerry Work, BlackBerry Connect, BlackBerry Notes, and BlackBerry Tasks) that are running 3.17 or later. This feature will allow users to update the password from one app and apply it to all of the BlackBerry Dynamics apps.</li> </ul> <p>For more information, see <a href="#">KB 140190</a>.</p>

### New in BlackBerry Access version 3.7

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the

[BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Change to Android OS support	May 2024 Android: 3.7.0.64	BlackBerry Access is no longer compatible with Android 10.
Change to iOS OS support	May 2024 iOS: 3.7.0.1603	BlackBerry Access is no longer compatible with iOS 15.
BlackBerry Persona mobile (BIS)	May 2024 iOS: 3.7.0.1603 Android: 3.7.0.64	BlackBerry Access is no longer compatible with BlackBerry Persona mobile (BIS).
View external webpages in the native default browser	May 2024 iOS: 3.7.0.1603	<p>Users can open external webpages from domains that aren't included in the "Allowed Domains" specified in Connectivity profiles. These webpages will open in the native default browser on their device. Additionally, users can customize their native browser preference. By default, the device's native default browser is Safari.</p> <p>If you want your users to use this feature, you must select the "Allow URL not in Allowed Domains of Connectivity Profiles to be loaded in native default browser" option in the app configuration policy.</p>
Software quality improvements	May 2024 iOS: 3.7.0.1603	BlackBerry Access for iOS is now compiled with Xcode 15.
Changes to Android targetSdkVersion	May 2024 Android: 3.7.0.64	The BlackBerry Access for Android app will now target API level 34.

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