



BlackBerry UEM and BlackBerry Dynamics apps

What's New

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What's new in BlackBerry UEM and BlackBerry Dynamics apps

This guide details the new features that have been introduced in all supported releases of BlackBerry UEM and BlackBerry Dynamics apps.

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What's new in BlackBerry UEM

What's new in UEM version 12.19 and UEM Cloud

Feature	Cloud release date and on-prem version	Description
New OS support	October 2023 12.19	The following operating systems are now supported: <ul style="list-style-type: none">• iOS 17: Includes support for RSA-PSS and DH group 32 in VPN profiles and TLS 1.3 in Wi-Fi profiles• Android 14
JRE 17 required	October 2023 12.19	You must install JRE 17 on the servers where you will install UEM, and you must set an environment variable that points to the BB_JAVA_HOME home location. For more information, see Set an environment variable for the Java location .
Connect UEM on-premises to Entra ID	October 2023 12.19	You can now connect BlackBerry UEM on-premises to Entra ID to create and synchronize users and directory-linked groups. For more information, see Configure BlackBerry UEM to synchronize with Azure Active Directory .
New Android Management activation types	October 2023 12.19	Three new activation types that support the Android Management API have been added: <ul style="list-style-type: none">• Work and personal - full control (Android Management fully managed device with work profile)• Work and personal - user privacy (Android Management with work profile)• Work space only (Android Management fully managed device) For more information, see the following: <ul style="list-style-type: none">• Considerations for Android Management activation types• Configuring BlackBerry UEM to support Android Management devices• Activation types: Android devices• Activating Android devices
Knox Service Plugin policies	October 2023 12.19	You can now configure KSP policies from the Policies and profiles menu in the UEM management console instead of an app configuration. For more information, see Create a Knox Service Plugin profile .

Feature	Cloud release date and on-prem version	Description
iOS app update dispositions	October 2023 12.19	You can now specify new "Required without updates" or "Optional without updates" dispositions for iOS VPP apps and assign them to users, user groups, device groups, shared device groups, and public device groups. For shared iPad groups you can assign "Required without updates".
iOS RSR versions	October 2023 12.19	You can now select an RSR version as the minimum allowed OS version in activation profiles for iOS devices.
New BlackBerry Dynamics profile setting	October 2023 12.19	You can use the new "Allow WatchOS apps" setting to control whether end users can pair their Apple WatchOS apps with BlackBerry Dynamics apps. This setting is off by default. For more information, see BlackBerry Dynamics profile settings .
Updated compliance variable	October 2023 12.19	You can now use the %ComplianceApplicationList% variable to display the names of restricted apps that are installed on a device in compliance notifications that are sent to users. For more information, see Default variables .
LDAP directory enhancements (UEM on-premises only)	October 2023 12.19	Paged search results are now supported for LDAP directories.
SIM management enhancement	October 2023 12.19	You can now view the information for multiple SIMs for a device on the Device details screen, including eSIM information.
Enhancements to the Managed device users screen	October 2023 12.19	You can now add the Bluetooth MAC address as an optional field in the Advanced view of the Managed device users screen. You can also export this data from this view.
Export personal apps list	October 2023 12.19	You can now export a list of the personal apps that are installed on a user's device. The list includes the user and device name, the app name and version, the OS type and version, and the installation date.
Feature enhancements for the BlackBerry UEM Client	October 2023 12.19	See the UEM Client Release Notes to learn about the latest features: <ul style="list-style-type: none"> • UEM Client for Android • UEM Client for iOS

New in UEM version 12.18 and UEM Cloud

The table below details the new features in this release. For information about the fixed and known issues in this release, see the [UEM 12.18 Release Notes](#) or the [UEM Cloud Release Notes](#).

Feature	Cloud release date and on-prem version	Description
Export personal apps list	July 2023 12.18 QF1	You can now export a list of the personal apps that are installed on a user's device. The list includes the user and device name, the app name and version, the OS type and version, and the installation date.
Preserve the data plan on Android eSIM devices	May 2023 12.18	UEM now provides an option to preserve the data plan on an Android eSIM device when you select the delete all device data command. By default, the data plan information is preserved when you select the delete all device data command. For more information, see Sending commands to users and devices .
Show last password change in the management console	May 2023 12.18	The date and time of the last time that a user changed the password for the BlackBerry UEM Client or a BlackBerry Dynamics app is now displayed in the devices table and on the device details page. This feature requires a version of the UEM Client or BlackBerry Dynamics apps released in June 2023 or later.
Display information for multiple device SIMs in the management console	May 2023 12.18	If a device has more than one SIM (for example, a physical and eSIM), information for all SIMs is now displayed in the device report. The device details page shows SIM information only for the phone number that has been selected by the user as the default for voice calls.
Feature enhancements for the BlackBerry UEM Client	May 2023 12.18	See the UEM Client Release Notes to learn about the latest features: <ul style="list-style-type: none"> • UEM Client for Android • UEM Client for iOS

New in UEM version 12.17 and UEM Cloud

The table below details the new features in this release. For information about the fixed and known issues in this release, see the [UEM 12.17 Release Notes](#) or the [UEM Cloud Release Notes](#).

Feature	Cloud release date and on-prem version	Description
Export personal apps list	July 2023 12.17 MR1 QF2	You can now export a list of the personal apps that are installed on a user's device. The list includes the user and device name, the app name and version, the OS type and version, and the installation date.

Feature	Cloud release date and on-prem version	Description
Preserve the data plan on iOS eSIM devices	February 2023 12.17 MR1	<p>UEM now provides an option to preserve the data plan on an iOS eSIM device when you select the delete all device data command. If eSIM information is detected on the device, a pop-up will display asking if you want to preserve the data plan. The default action is to delete the data plan and you have to choose to preserve it.</p> <p>For more information, see Sending commands to users and devices.</p>
Rapid Security Response support for iOS	February 2023 12.17 MR1	<p>After a Rapid Security Response (RSR) build has been installed on an iOS 16 or later device, the RSR version is displayed in the users table, the device details page, device reports, and exports. You can also select the RSR version as a restricted OS version in compliance profiles.</p>
Activate Android Enterprise devices while on a mobile network	February 2023 12.17 MR1	<p>Android Enterprise devices can now be activated when they are using a mobile network. This feature applies only to Work space only (Android Enterprise) and Work and personal - full control (Android Enterprise) activation types.</p>
Support for multilingual compliance variables in email templates	February 2023 12.17 MR1	<p>You can now use multiple languages (German, Spanish, French, and Japanese) with the following compliance variables in email templates:</p> <ul style="list-style-type: none"> • %ComplianceDynamicsEnforcementAction% • %ComplianceDynamicsEnforcementActionWithDescription% • %ComplianceEnforcementAction% • %ComplianceEnforcementActionWithDescription% • %ComplianceRuleViolated% • %ComplianceViolationExpiration% <p>For more information, see Variables.</p>
New Android IT policy rule (Samsung Knox)	February 2023 12.17 MR1	<p>Allow screenshots in the work profile to be stored in the personal profile: Specify whether screenshots taken in the work profile can be saved in the personal profile.</p> <p>For more information, see the Policy reference spreadsheet.</p>

Feature	Cloud release date and on-prem version	Description
New end user capabilities for BlackBerry Dynamics apps using third-party identity provider credentials	September 2022 12.17	<ul style="list-style-type: none"> • Users can now unlock a BlackBerry Dynamics app using their third-party identity provider credentials. For more information, see Unlock a BlackBerry Dynamics app using a third-party identity provider. • Users can now activate BlackBerry Dynamics apps after they restore their device using their third-party identity provider credentials. For more information, see Activate a BlackBerry Dynamics app after a device restore using a third-party identity provider. • Users can now retrieve their BlackBerry Dynamics app password using their third-party identity provider credentials. For more information, see Reset your BlackBerry Dynamics app password using a third-party identity provider.
New OS support	September 2022 12.17	<p>This release adds support for devices running:</p> <ul style="list-style-type: none"> • Android 13 • iOS 16
DEP activation enhancements for iOS	September 2022 12.17	<p>After the UEM Client has been activated on an iOS device that is enrolled in DEP, during any subsequent activation, if there is no device activation password set for the user, the UEM Client displays a message that tells the user how to activate their device.</p>
Export a list of iOS devices not using a hardened channel	September 2022 12.17	<p>You can export a list of devices that are not already using a hardened channel and migrate them so that they use a hardened channel.</p> <p>For more information, see Migrate iOS devices to use a hardened channel.</p>
BlackBerry Dynamics passcode fallback for iOS biometric authentication	September 2022 12.17	<p>A new option, "Permit fallback to device passcode if biometric authentication fails", has been added to the BlackBerry Dynamics profile. This option allows iOS biometric (TouchID/FaceID) authentication to fall back to the device passcode if biometric authentication fails.</p> <p>For more information, see Controlling BlackBerry Dynamics on users devices.</p>
App removal enhancements for Android	September 2022 12.17	<p>For devices that were activated using the Work space only (Android Enterprise) activation type, when an app is removed from Google Play or unassigned from a user, the app is removed from the device automatically.</p>

Feature	Cloud release date and on-prem version	Description
Enhancements for Chrome OS support	September 2022 12.17	<ul style="list-style-type: none"> You can now add a connection to your organization's Google domain even when you already have a connection set up. This enables you to set up a connection to manage your organization's Chrome devices without removing any connections that you have already set. In an org unit, you can now use the 24-hour time format in the start time fields. <p>For more information, see Extending the management of Chrome OS devices to BlackBerry UEM.</p>
New iOS IT policy rules	September 2022 12.17	<ul style="list-style-type: none"> Allow Mail Privacy Protection: Specify whether mail protection is enabled. Allow Rapid Security Response Installation: Specify whether rapid security response is enabled. Allow Rapid Security Response Removal: Specify whether users can disable rapid security response. <p>For more information, see the Policy reference spreadsheet.</p>

New in UEM version 12.16 and UEM Cloud

The table below details the new features in this release. For information about the fixed and known issues in this release, see the [UEM 12.16 Release Notes](#) or the [UEM Cloud Release Notes](#).

Feature	Cloud release date and on-prem version	Description
Support for Chrome OS	August 2022 12.16 MR1	<p>UEM now supports devices that are running Chrome OS. The Chrome OS integration with BlackBerry UEM extends some of the Chrome OS management functionality to UEM. You can perform some commands on Chrome OS devices, such as view device report, view device actions, and delete only work data.</p> <p>For more information, see KB 98789 and Extending the management of Chrome OS devices to BlackBerry UEM.</p>
Multiple connections for Entra ID conditional access	August 2022 12.16 MR1	<p>You can now configure multiple Entra ID connections for conditional access in a UEM tenant. You can also configure multiple UEM domains to connect to the same Entra ID tenant.</p> <p>For more information, see Connecting BlackBerry UEM to Microsoft Azure.</p>

Feature	Cloud release date and on-prem version	Description
Changes to the on-premises installer	August 2022 12.16 MR1	<p>The BlackBerry Affinity Manager, BlackBerry Dispatcher, and BlackBerry MDS Connection Service components have been removed from the installation and upgrade process. These components were used only for managing BlackBerry 10 devices, which are no longer supported.</p> <p>For more information about a BlackBerry Affinity Manager disconnected status, see KB 90941.</p>
Support for shared iPad devices	March 2022 12.16	<p>iPad devices can now be shared between multiple users. When users sign in with a Managed Apple ID, their data loads and the user has access to their own email accounts, files, iCloud Photo Library, app data, and more.</p> <p>For more information, see Creating and managing shared iPad groups.</p>
Support for the CryptoTokenKit framework for iOS	March 2022 12.16	<p>UEM now supports the CryptoTokenKit framework for iOS devices so that BlackBerry Dynamics apps can access cryptographic tokens from PKI apps such as Purebred. Support for cryptographic tokens is enabled when you select the “Native keystore” connection option and the iOS platform in the user credential profile. This feature requires apps that use BlackBerry Dynamics SDK 10.2 or later.</p> <p>For more information, see Sending client certificates to devices and apps using user credential profiles.</p>
UTI requirement for Purebred 2.1 (8)	March 2022 12.16	<p>When you use the Purebred app version 2.1 (8) or later, which must be submitted through the Custom App Distribution mechanism, you must update the uniform type identifiers (UTI) that contain underscores ('_') to dashes ('-') for the BlackBerry UEM Client app policy.</p> <p>For example, use <code>purebred.select.all-user; purebred.select.no-filter; purebred.zip.all-user; purebred.zip.no-filter</code>. Users may need to reactivate the new Purebred app on their device.</p>

Feature	Cloud release date and on-prem version	Description
Profile enhancements	March 2022 12.16	<ul style="list-style-type: none"> • Device SR requirements profile: You can now apply Android OS updates to Samsung devices. For more information, see Controlling the software updates that are installed on devices. • BlackBerry Dynamics profile: A new option allows you to specify whether Android device users can use custom keyboards with BlackBerry Dynamics apps. For more information, see Controlling BlackBerry Dynamics on users devices. • VPN profile: You can specify an associated proxy profile when you select "IKEv2 Always On". For more information, see Setting up work VPNs for devices. • User credential profiles: In profiles that use native keystore connections, you can now specify the device OS platforms that you want the profile to apply to. For more information, see Sending client certificates to devices and apps using user credential profiles.
Changes to the management console	March 2022 12.16	<ul style="list-style-type: none"> • The Android app license page has been removed from the management console. • You must use the Organize Apps functionality in Google Play iFrame to manage your Google Play Store layout. You can no longer use the Category drop-down list in the app details to manage your Google Play Store layout.
New Android IT policy rule	March 2022 12.16	<p>Work apps exempt from VPN: Specify the work apps that are not required to send data over the work connection when "Force work apps to only use VPN" is selected.</p> <p>For more information, see the Policy reference spreadsheet.</p>
New iOS IT policy rule	March 2022 12.16	<p>Recommended software update cadence (supervised only): Specify how software updates are presented to the user. When there is only one update available, the system shows the update to the user. Otherwise, the updates are displayed in the specified order. This rule applies only to devices running iOS 14.5.0 and later.</p> <p>For more information, see the Policy reference spreadsheet.</p>

New in UEM version 12.15 and UEM Cloud

The table below details the new features in this release. For information about the fixed and known issues in this release, see the [UEM 12.15 Release Notes](#) or the [UEM Cloud Release Notes](#).

Feature	Cloud release date and on-prem version	Description
New OS support	September 2021 12.15	This release adds support for devices running: <ul style="list-style-type: none"> • Android 12 • iOS 15
Support for Entra ID conditional access	September 2021 12.15	This release adds support for Entra ID conditional access. The BlackBerry UEM Client with BlackBerry Dynamics enabled or BlackBerry Work can access Office 365 when conditional access is enabled. For more information, see Connecting BlackBerry UEM to Microsoft Azure .
BlackBerry Infrastructure regionalization	September 2021 12.15	This release continues to build on the regionalization features that allow BlackBerry Dynamics traffic to use the BlackBerry Infrastructure instead of the BlackBerry Dynamics NOC by implementing the use of the BlackBerry Infrastructure for the push notification service. Regionalization of the push notification service requires BlackBerry Dynamics SDK version 10.0 or later and BlackBerry Dynamics apps released in February 2020 or later. Regionalization features are available only on new installations of UEM version 12.12 and later. If you are upgrading from older versions of UEM, contact BlackBerry Technical Support to enable these features.
Enhancement to the BlackBerry Gatekeeping Service	September 2021 12.15	The BlackBerry Gatekeeping Service can now connect to Active Directory using Microsoft Modern Authentication. For more information, see Controlling which devices can access Exchange ActiveSync .
Support for Android zero-touch enrollment	September 2021 12.15	You can now connect to an Android zero-touch enrollment configuration from the management console. For more information, see Configure support for Android zero-touch enrollment .

Feature	Cloud release date and on-prem version	Description
New Android IT policy rules	September 2021 12.15	<ul style="list-style-type: none"> • Allow changing Wi-Fi networks: Specify whether the user can set up connections to Wi-Fi networks other than the one specified by the Wi-Fi profile. • Allowed personal apps from Google Play: Specify the apps that users can install from Google Play in the personal space. This rule does not block users from installing apps in the personal space using a method other than Google Play. • Personal apps: Specify the package IDs for the apps that you want to block or allow in the personal space. • Limit length of time work profile can be turned off: Specify whether users must turn on the work profile after a specified time limit to continue using the device. If the work profile is turned off longer than the specified time period, personal apps are disabled and the device displays a notification. • Maximum off-time: Specify the maximum number of hours that the user can keep the work profile turned off. <p>For more information, see the Policy reference spreadsheet.</p>
New iOS IT policy rules	September 2021 12.15	<ul style="list-style-type: none"> • Allow Apple Watch to unlock device: Specify whether users can unlock the device from a paired Apple Watch. • Allow dictation to be sent to Siri servers: Specify whether the device can send dictation audio to Siri servers for the purpose of improving dictation results. • Allow NFC (supervised only): Specify whether a device can use NFC. • Allow restart to recovery mode from untrusted host (supervised only): Specify whether users can restart the device into recovery mode from any host computer. If this rule is not selected, the device can only be restarted into recovery mode from computers that the device has previously trusted. • Allow translation to be sent to Siri servers: Specify whether the device can send translation audio to Siri servers for the purpose of improving translation results. • Allow Wi-Fi connections only to specified networks (supervised only): Specify whether devices can connect only to Wi-Fi networks specified by a Wi-Fi profile. • Allow copy and paste between documents from managed and unmanaged sources: Specify whether copy and paste of content between documents from managed and unmanaged sources respects the settings for the "Allow documents from managed sources in unmanaged destinations" and "Allow documents from unmanaged sources in managed destinations" rules. <p>For more information, see the Policy reference spreadsheet.</p>

New in UEM version 12.14 and UEM Cloud

The table below details the new features in this release. For information about the fixed and known issues in this release, see the [UEM 12.14 Release Notes](#) or the [UEM Cloud Release Notes](#).

Feature	Cloud release date and on-prem version	Description
Upgrade support	April 2021 12.14	This release supports upgrades from UEM version 12.12 and later.
Migration support	April 2021 12.14	This release supports migration from UEM version 12.12 and later and from Good Control version 5.0.
Deploy apps in development from Google Play	April 2021 12.14	Google Play allows developers to create tracks for prerelease apps (for example, a beta track) and target those tracks to specific enterprises. If a developer has targeted prerelease apps to your organization, you can now select which app track to deploy when assigning an app to a user, group, or device. For more information, see Obtain your organization's enterprise ID for Google Play app tracking .
Deprecation of Android MDM controls	April 2021 12.14	Android 10 and later devices do not support MDM controls activations. By default, new installations of UEM no longer display Android MDM controls as an option in the activation profile. A new UEM setting allows you to remove the Android MDM controls option from the activation profile on upgraded UEM instances.
Android Enterprise device logging	April 2021 12.14	You can view security logs for Android Enterprise devices that have been activated using an Android Enterprise activation type. For more information, see Monitoring the performance of Android Enterprise devices .
Support for new iOS features	April 2021 12.14	This release includes new settings to manage capabilities for iOS 14 and iPadOS 14. Updates include per account VPN settings (for email, IMAP/POP3, CardDav, and CalDav profiles), a new DNS profile, additional Wi-Fi and VPN settings, and the ability to send a command to set the device time zone.

Feature	Cloud release date and on-prem version	Description
Enhancements for BlackBerry Dynamics apps	April 2021 12.14	<ul style="list-style-type: none"> Defer certificate enrollment for BlackBerry Dynamics apps: Previously, users could not access a BlackBerry Dynamics app unless they completed the certificate enrollment process. You can now enable a setting in user credential profiles that allows users to dismiss certificate enrollment and complete it later. For more information, see Sending client certificates to devices and apps using user credential profiles. Activate devices using third-party IDP: You can use UEM and BlackBerry Enterprise Identity to redirect authentication to a third-party Identity Provider (IDP), such as Okta or PingFederate, which provides users with a familiar authentication interface. This allows users to enter their existing credentials on their device during activation. For more information, see Using authenticator level ranking and authentication policies to manage security.
Deprecation of client credentials authentication for Intune	April 2021 12.14	<p>The client credentials authentication method for Microsoft Intune has been removed in this release. For existing servers that have been upgraded to UEM 12.14, the administrator must take action to migrate the configuration to use modern authentication. New integrations created in UEM 12.14 or later will not have the client credentials option available.</p> <p>For more information, see KB 80612.</p>
New Android IT policy rule	April 2021 12.14	<p>Apps allowed to request cross-profile access: Specify which apps can request permission from the user to access data in both the work and personal profiles.</p> <p>For more information, see the Policy reference spreadsheet.</p>

What's new in BlackBerry Work

New in BlackBerry Work version 3.14

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Work version 3.14 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
New app configuration option	October 2023 (UEM 12.19)	This UEM release adds a new app configuration option for BlackBerry Work that you can use to prevent iOS users from taking screenshots in BlackBerry Work. For more information, see BlackBerry Work app configuration settings .
Support for application language	October 2023 Android: 3.14.0.1821	Users can now change the language displayed in BlackBerry Work. For more information, see Change your application language .
Usability improvements	October 2023 Android: 3.14.0.1821	<ul style="list-style-type: none">• BlackBerry Work now supports HTML formatting when exporting events to .ics files.• Users can now search for the destination folder when moving emails in BlackBerry Work.• Users can now duplicate multiple files at once.
Changes to OS support	October 2023 Android: 3.14.0.1821 September 2023 iOS: 3.14.0.10345	<ul style="list-style-type: none">• iOS: BlackBerry Work is now compatible with iOS 17.• Android: BlackBerry Work is now compatible with Android 14.
Support for Apple Watch (Beta)	September 2023 iOS: 3.14.0.10345	Users can now use BlackBerry Work on an Apple Watch to manage email messages and calendar events. For more information, see Using BlackBerry Work on an Apple Watch .
UI enhancements	September 2023 iOS: 3.14.0.10345	The menu in BlackBerry Work Docs has undergone UI enhancements.
Email previews	September 2023 iOS: 3.14.0.10345	BlackBerry Work now displays a preview of an email message in its notification. This feature requires BEMS 3.7 or later. For more information, see the Notifications table in BlackBerry Work app configuration settings .


New in BlackBerry Work version 3.13

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Work for iOS Release Notes](#) or the [BlackBerry Work for Android Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Support for Microsoft Teams	June 2023 iOS: 3.13.0.10040 Android: 3.13.0.1797	Users can now create and join Microsoft Teams meetings on BlackBerry Work. Microsoft Teams calls and chats can also be launched from BlackBerry Work Contacts.
Subfolder notifications	June 2023 iOS: 3.13.0.10040 Android: 3.13.0.1797	BlackBerry Work now supports email notifications for subscribed subfolders. For more information, see BlackBerry Work app configuration settings .
Block images from external sources	June 2023 iOS: 3.13.0.10040 Android: 3.13.0.1797	BlackBerry Work can now block downloading images from external sources. For more information, see BlackBerry Work app configuration settings .
Screenshot prevention	June 2023 iOS: 3.13.0.10040	You can prevent users from taking screenshots of BlackBerry Work using the new "Prevent Screenshots on iOS" IT policy rule. For more information, see BlackBerry Work app configuration settings .
UI enhancements	June 2023 iOS: 3.13.0.10040 Android: 3.13.0.1797	<ul style="list-style-type: none">iOS: Improvements have been made to the colors and search animations for BlackBerry Work Docs.Android: New icons have been introduced in the BlackBerry Dynamics Launcher.
Changes to Android OS support	June 2023 Android: 3.13.0.1797	BlackBerry Work is no longer compatible with Android 9.

New in BlackBerry Work version 3.12

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Work for iOS Release Notes](#) or the [BlackBerry Work for Android Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Support for explicit UPN	April 2023 iOS: 3.12.1.9731 Android: 3.12.2.1784	This release introduces an app policy that allows you to configure BlackBerry Work to use explicit UPN. This policy overrides the default UPN setting in the Dynamics Global properties. For more information, see BlackBerry Work app configuration settings .
Share contacts	February 2023 iOS: 3.12.0.9718 Android: 3.12.0.1780	For iOS, delegates of a Microsoft Exchange user's mailbox can now access all shared contacts from that mailbox in BlackBerry Work. For Android, users can now share their contact folders with other Microsoft Exchange users in BlackBerry Work. The following features have been added: <ul style="list-style-type: none"> •  displays beside all shared contacts. • All shared contact accounts are displayed on the Contacts Folders screen. • The source of a shared contact is displayed in the Contact Source area. • The number of contacts that are associated with an account is displayed on the Contacts Folder screen. • When you create an email or an event, shared contacts are displayed in the autocomplete field. • You can add a maximum of four shared contact accounts. • Shared Personal Distribution Lists (PDLs) are displayed in the Groups folder. For more information, see Add a shared contact .
Private email label	February 2023 iOS: 3.12.0.9718 Android: 3.12.0.1780	When you open a private email in a shared account, a sensitivity label displays at the top of the email body.
Usability improvements	February 2023 iOS: 3.12.0.9718	<ul style="list-style-type: none"> • Users can now auto advance older email messages. • A Common settings section has been added to the BlackBerry Dynamics Launcher settings screen. The following UI features have been updated: Change Password, Launcher, and Upload Logs.
Support for Focus mode	February 2023 iOS: 3.12.0.9718	BlackBerry Work now supports Focus mode on iOS 16 and later devices. Users can create a filter to configure notification and battery saver settings when a Focus mode is enabled. For more information, see Manage Focus mode .

Feature	Release date and app version	Description
Changes to iOS OS support	February 2023 iOS: 3.12.0.9718	BlackBerry Work is no longer compatible with iOS 14.
View external calendar events	February 2023 Android: 3.12.0.1780	Users can now view the external calendar events in the Calendar advanced scheduler.

What's new in BlackBerry Tasks

New in BlackBerry Tasks version 3.14

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Tasks version 3.14 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Screenshot prevention	September 2023 iOS: 3.14.0.951	You can prevent users from taking screenshots of BlackBerry Tasks using the new "Prevent Screenshots on iOS" IT policy rule. For more information, see BlackBerry Tasks and Notes app configuration settings .
Support for application language	October 2023 Android: 3.14.0.3772	Users can now change the language displayed in BlackBerry Tasks. For more information, see Change your application language .
Changes to OS support	October 2023 Android: 3.14.0.3772 September 2023 iOS: 3.14.0.951	<ul style="list-style-type: none">iOS: BlackBerry Tasks is now compatible with iOS 17.Android: BlackBerry Tasks is now compatible with Android 14.

New in BlackBerry Tasks version 3.13

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Tasks for iOS Release Notes](#) or the [BlackBerry Tasks for Android Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Support for Microsoft Entra ID conditional access	June 2023 iOS: 3.13.0.922 Android: 3.13.0.3754	BlackBerry Tasks can now be provisioned with Entra conditional access. For more information, see BlackBerry Tasks and Notes app configuration settings .
User experience improvements	June 2023 iOS: 3.13.0.922 Android: 3.13.0.3754	For iOS, users can now dismiss modally presented screens by swiping down. For Android, new icons have been introduced in the BlackBerry Dynamics Launcher.

Feature	Release date and app version	Description
Change to Android OS support	June 2023 Android: 3.13.0.3754	BlackBerry Tasks is no longer compatible with Android 9.

New in BlackBerry Tasks version 3.12

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Tasks for iOS Release Notes](#) or the [BlackBerry Tasks for Android Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
User experience improvements	February 2023 iOS: 3.12.0.898	A Common settings section has been added to the BlackBerry Dynamics Launcher settings screen. The following UI features are updated: Change Password, Launcher, and Upload Logs.
Change to iOS support	February 2023 iOS: 3.12.0.898	BlackBerry Tasks is no longer compatible with iOS 14.

What's new in BlackBerry Notes

New in BlackBerry Notes version 3.14

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Notes version 3.14 Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Screenshot prevention	September 2023 iOS: 3.14.0.951	You can prevent users from taking screenshots of BlackBerry Notes using the new "Prevent Screenshots on iOS" IT policy rule. For more information, see BlackBerry Tasks and Notes app configuration settings .
Support for application language	October 2023 Android: 3.14.0.3772	Users can now change the language displayed in BlackBerry Notes. For more information, see Change your application language .
Changes to OS support	October 2023 Android: 3.14.0.3772 September 2023 iOS: 3.14.0.951	<ul style="list-style-type: none">iOS: BlackBerry Notes is now compatible with iOS 17.Android: BlackBerry Notes is now compatible with Android 14.

New in BlackBerry Notes version 3.13

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Notes for iOS Release Notes](#) or the [BlackBerry Notes for Android Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Support for Microsoft Entra ID conditional access	June 2023 iOS: 3.13.0.922 Android: 3.13.0.3754	BlackBerry Notes can now be provisioned with Entra conditional access. For more information, see BlackBerry Tasks and Notes app configuration settings .
User experience improvements	June 2023 iOS: 3.13.0.922 Android: 3.13.0.3754	For iOS, users can now dismiss modally presented screens by swiping down. For Android, new icons have been introduced in the BlackBerry Dynamics Launcher.

Feature	Release date and app version	Description
Change to Android OS support	June 2023 Android: 3.13.0.3754	BlackBerry Notes is no longer compatible with Android 9.

New in BlackBerry Notes version 3.12

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Notes for iOS Release Notes](#) or the [BlackBerry Notes for Android Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Disable note editing for Outlook Web Access	February 2023 iOS: 3.12.0.898 Android: 3.12.0.3730	Users can now enable or disable editing notes in Outlook Web Access. When disabled, notes created in BlackBerry Notes are not presented as drafts and users can not add attachments, inline images, or make any edits using OWA. For more information, see BlackBerry Tasks and Notes app configuration settings
User experience improvements	February 2023 iOS: 3.12.0.898	A Common settings section has been added to the BlackBerry Dynamics Launcher settings screen. The following UI features are updated: Change Password, Launcher, and Upload Logs.
Change to iOS support	February 2023 iOS: 3.12.0.898	BlackBerry Notes is no longer compatible with iOS 14.

What's new in BlackBerry Access

New in BlackBerry Access version 3.6

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Changes to OS support	October 2023 Android: 3.6.1.102 September 2023 iOS: 3.6.1.1435	BlackBerry Access is now compatible with: <ul style="list-style-type: none">• iOS 17• Android 14
Screenshot prevention	September 2023 iOS: 3.6.1.1435	You can prevent users from taking screenshots of BlackBerry Access using the new "Prevent Screenshots on iOS" IT policy rule. For more information, see BlackBerry Access app configuration settings .
Browser history improvements	June 2023 iOS: 3.6.0.1416	Users can now clear their browsing history based on the following time periods: <ul style="list-style-type: none">• All time• Today and yesterday• Today• The last hour For more information, see View, search, and delete browsing history in the BlackBerry Access for iOS user guide.
Change to Android OS support	June 2023 Android: 3.6.0.51	BlackBerry Access is no longer compatible with Android 9.

New in BlackBerry Access version 3.5

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Specify different app configuration settings for separate device types	March 2023 iOS: 3.5.3.1397 Android: 3.5.1.105	Administrators can now specify different BlackBerry Access app configuration settings for the same user on separate device types (mobile and desktop) in the "Policy Overrides For Mobile" settings. For more information, see BlackBerry Access app configuration settings in the Administration Guide.
Browser history improvements	March 2023 iOS: 3.5.3.1397	Users can now tap the "Edit" button and then swipe to the left to delete individual history items and downloads. For more information, see View, search, and delete browsing history in the BlackBerry Access for iOS User Guide.
Changes to iOS compatibility	March 2023 iOS: 3.5.3.1397	BlackBerry Access is no longer compatible with iOS 14.
Software quality improvements	March 2023 iOS: 3.5.3.1397	<ul style="list-style-type: none"> BlackBerry Access for iOS is now compiled using Xcode 14. IndexedDB is now supported, with the limitation that BLOB data storage is not supported.
Support for third-party phone call services	March 2023 Android: 3.5.1.105	Users can now use a third-party phone call service such as CellTrust when they click on a phone number in BlackBerry Access. To use this feature, administrators will need to enable "Allow phone number to dial using entitled and installed Dynamics VOIP apps" in the app configuration settings. For more information, see BlackBerry Access app configuration settings in the Administration Guide.
Export download files to native apps	March 2023 Android: 3.5.1.105	Users can share files to third-party apps from the download folder. If you want your users to use this feature, you must select "Enable exporting to 3rd-party native apps" in the app configuration policy and specify the allowed apps. This policy is not applied when the DLP policy "Do not allow copying data from BlackBerry Dynamics apps into non BlackBerry Dynamics apps" option is selected in the BlackBerry Dynamics profile. For more information, see BlackBerry Access app configuration settings in the Administration Guide.
Changes to OS support	November 2022 Android: 3.5.0.142 September 2022 iOS: 3.5.0.1383	BlackBerry Access is now compatible with: <ul style="list-style-type: none"> iOS 16 Android 13

New in BlackBerry Access version 3.4

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see the [BlackBerry Access Release Notes](#). For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Feature	Release date and app version	Description
Set BlackBerry Access for Windows as the default browser	July 2023 BlackBerry Access for Windows: 3.4.3.13 BlackBerry Work for Windows: 3.4.1.417	An administrator can now set BlackBerry Access for Windows as the default browser.
Usability improvement	July 2023 BlackBerry Access for Windows: 3.4.3.13 BlackBerry Work for Windows: 3.4.1.417	If an administrator has set BlackBerry Access for Windows as the default browser, clicking on a URL shortcut on the desktop will open in a new tab in BlackBerry Access.
Support for Entra ID sign-in frequency conditional access policy	December 2022 BlackBerry Access for Windows: 3.4.1.19 BlackBerry Work for Windows: 3.4.1.417 BlackBerry Access for macOS: 3.4.1.23 BlackBerry Work for macOS: 3.4.1.417	The Microsoft Entra ID Active Directory "Sign-in frequency" conditional access policy is supported in this release. Administrators can enable this policy to configure the time period before a user will need to sign in and reauthorize the session. For more information on Entra ID conditional access, see the Microsoft documentation .
Export download files to native apps	May 2022 iOS: 3.4.0.1373	Users can share files to third-party apps from the download folder. If you want your users to use this feature, you must select "Enable exporting to 3rd-party native apps" in the app configuration policy and specify the allowed apps. This policy is not applied when the DLP policy "Do not allow copying data from BlackBerry Dynamics apps into non BlackBerry Dynamics apps" option is selected in the BlackBerry Dynamics profile. For more information, see BlackBerry Access app configuration settings in the Administration Guide.

Feature	Release date and app version	Description
Support for custom URL schemes	May 2022 iOS: 3.4.0.1373	<p>Users can open custom URL schemes supported by third-party apps. If you want your users to use this feature, in the app configuration settings, you must select the "Enable 3rd Party Applications" option and specify the custom URL schemes that BlackBerry Access can open.</p> <p>For more information, see BlackBerry Access app configuration settings in the Administration Guide.</p>
Usability improvements	May 2022 iOS: 3.4.0.1373	<ul style="list-style-type: none"> • Users can zoom in and out on a webpage. The last used zoom value of the page is saved. • Users can create, edit, and move folders in the bookmark menu. • Users can now enter reader mode when they view a web page. Reader mode emphasizes text content on a page and obscures UI elements such as advertisements. • Chromium version 92 is now supported.
Support for third-party phone call services	May 2022 iOS: 3.4.0.1373	<p>Users can now use a third-party phone call service such as CellTrust when they click on a phone number in BlackBerry Access. To use this feature, administrators will need to enable "Allow phone number to dial using entitled and installed Dynamics VOIP apps" in the app configuration settings.</p> <p>For more information, see BlackBerry Access app configuration settings in the Administration Guide.</p>
Changes to iOS compatibility	May 2022 iOS: 3.4.0.1373	BlackBerry Access is no longer compatible with iOS 13 or iPadOS 13.

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