BlackBerry UEM
Critical Issue Advisory

BlackBerry Dynamics apps on MDM-enrolled iOS devices might be removed on BlackBerry UEM 12.14 QF7, UEM 12.15 QF5, UEM 12.16.1, UEM 12.16.1 QF1, and UEM 12.16.1 QF2
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BlackBerry Dynamics apps on MDM-enrolled iOS devices might be removed on BlackBerry UEM 12.14 QF7, UEM 12.15 QF5, UEM 12.16.1, UEM 12.16.1 QF1, and UEM 12.16.1 QF2............................................................................4

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Summary

To avoid potential BlackBerry Dynamics app removals, upgrade to BlackBerry UEM 12.15 QF6, UEM 12.16.1 QF3, UEM 12.17, or UEM 12.17 QF1.

Impact

BlackBerry Dynamics apps on MDM-enrolled iOS devices might be removed.

Resolution

<table>
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<th>Impacted BlackBerry UEM version</th>
<th>Fixed BlackBerry UEM version</th>
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<tr>
<td>12.14 QF7</td>
<td>12.15 QF6, 12.16.1 QF3, 12.17, and 12.17 QF1</td>
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<tr>
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<td>12.16.1, 12.16.1 QF1, 12.16.1 QF2</td>
<td>12.16.1 QF3, 12.17, and 12.17 QF1</td>
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All of the server version are available in MyAccount.

Note: When you upgrade to BlackBerry UEM 12.17, it includes a fix for the issue, but BlackBerry recommends that you upgrade to version 12.17 QF1, which includes on-screen instructions to ensure BlackBerry Dynamics apps are not removed unexpectedly when migrating iOS devices to use a hardened channel.
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