



BlackBerry Apps

Critical Issue Advisory

End of compatibility for Android 8 and iOS 13

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End of compatibility for Android 8 and iOS 13 in BlackBerry apps

Summary

BlackBerry makes changes to the list of operating systems that are compatible with BlackBerry products and services based on vendor device OS support, security patches, and the BlackBerry customer user base. These changes are made to optimize performance and to safeguard the security of BlackBerry products and services, which ensures that customers benefit from the most secure experience. When device OS support changes become necessary, BlackBerry provides its customers with enough time to plan their migration to supported product platforms.

Impact

In January and March 2022, BlackBerry will begin to remove support for Android 8 and iOS 13 in several BlackBerry apps. At that time, users with devices running Android 8 and iOS 13 will no longer have access to the updated versions of the BlackBerry apps listed below, and custom developed apps (created by third-party developers) that are enabled with the BlackBerry Dynamics SDK will not run on Android 8 or iOS 13. Note that the custom apps built with older SDKs will continue to work.

Note: Custom apps that use the BlackBerry Dynamics SDK are updated by individual developers and BlackBerry does not determine their release schedules. Updated versions of the BlackBerry Dynamics SDK are integrated into each custom app at the discretion of each developer.

Resolution

You can continue to use BlackBerry products and services that are compatible with Android 8 and iOS 13 without issue. However, Android 8 and iOS 13 users will not benefit from any new features, security, or performance enhancements in any future app versions that are incompatible with Android 8 and iOS 13. For more information, refer to the [BlackBerry Software Support Life Cycle Overview](#).

Android 8 and iOS 13 end-of-compatibility information

List of BlackBerry apps that will be affected by the end of compatibility for Android 8 and iOS 13 in January 2022.

- BlackBerry Notes
- BlackBerry Tasks
- BlackBerry Work

List of BlackBerry apps that will be affected by the end of compatibility for Android 8 and iOS 13 in March 2022.

- BBM Enterprise
- BlackBerry Access
- BlackBerry Connect
- BlackBerry Connectivity
- BlackBerry Dynamics
- BlackBerry Dynamics SDK
- BlackBerry UEM Client
- BlackBerry Workspaces
- BlackBerry BRIDGE
- BlackBerry Edit
- BlackBerry Hub+ Inbox

- BlackBerry Hub+ Calendar
- BlackBerry Hub+ Notes
- BlackBerry Hub+ Tasks
- BlackBerry Hub+ Contacts

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