



**BlackBerry Workspaces  
Appliance-X Certificates will  
Expire December 29, 2023  
Critical Issue Advisory**



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# BlackBerry Workspaces Appliance-X certificates will expire on December 29, 2023

## Summary

The internal.watchdox.net certificate and the yum.watchdox.net certificate will expire on December 29, 2023 for all on-premises BlackBerry Workspaces Appliance-X 8.0 and later environments.

## Impact

Users will not be able to log in or use BlackBerry Workspaces Appliance-X on-premises instances if the internal.watchdox.net certificate has not been updated on your BlackBerry Workspaces Appliance-X servers.

BlackBerry Workspaces Appliance-X environments use the internal.watchdox.net certificate to validate internal traffic, and the yum.watchdox.net certificate to validate all component updates. These certificate must be updated annually. The new certificates will expire on December 17, 2024.

BlackBerry Workspaces Cloud environments are not impacted.

## Resolution

Option 1: Upgrade to Workspaces 11.9

Option 2: Visit [support.blackberry.com](https://support.blackberry.com) and follow the instructions in KB 114307 to upgrade the certificates. If you require assistance with applying the new certificates, please open a case at <https://myaccount.blackberry.com>.

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