



Critical Issue Advisory

End of Compatibility for Android 10 and iOS 15 in BlackBerry Apps

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End of Compatibility for Android 10 and iOS 15 in BlackBerry Apps

Summary

BlackBerry makes changes to the list of operating systems that are compatible with BlackBerry products and services based on vendor device OS support, security patches, and the BlackBerry customer user base. These changes are made to optimize performance and to safeguard the security of BlackBerry products and services, which ensures that customers benefit from the most secure experience. When device OS support changes become necessary, BlackBerry provides its customers with enough time to plan their migration to supported product platforms.

Impact

In January 2024, BlackBerry will begin to remove support for Android 10 and iOS 15 in several BlackBerry apps. At that time, users with devices running Android 10 and iOS 15 will no longer have access to the updated versions of the BlackBerry apps listed below. Custom developed apps (created by third-party developers) that are enabled with older BlackBerry Dynamics SDKs will continue to run on Android 10 or iOS 15.

Removal of support for Android 10 and iOS 15 will begin in January 2024 and will be completed by the end of March 2024. Support will not be removed for all apps listed below at the same time.

Note: Custom apps that use the BlackBerry Dynamics SDK are updated by individual developers and BlackBerry does not determine their release schedules. Updated versions of the BlackBerry Dynamics SDK are integrated into each custom app at the discretion of each developer.

Resolution

You can continue to use BlackBerry products and services that are compatible with Android 10 and iOS 15 without issue. However, Android 10 and iOS 15 users will not benefit from any new features, security, or performance enhancements in any future app versions that are incompatible with Android 10 and iOS 15. Apps built with the BlackBerry Dynamics SDKs that are released after January 2024 will not be tested with Android 10 or earlier or with iOS 15 or earlier. For more information, refer to the [BlackBerry Software Support Life Cycle Overview](#).

The following BlackBerry apps will be affected by the end of compatibility for Android 10 and iOS 15 starting in January of 2024.

- BlackBerry Access
- BlackBerry Connect
- BlackBerry Connectivity
- BlackBerry Dynamics SDK
- BlackBerry Notes
- BlackBerry Tasks
- BlackBerry UEM Client
- BlackBerry Work
- BlackBerry Workspaces
- BlackBerry BRIDGE
- BlackBerry Edit
- CylancePROTECT Mobile

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