



BlackBerry UEM

Critical Issue Advisory

JRE versions 8u291 and 8u292 have compatibility issues with BlackBerry UEM 12.12 and later

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JRE versions 8u291 and 8u292 have compatibility issues with BlackBerry UEM 12.12 and later

Summary

BlackBerry UEM 12.12 and later has compatibility issues with JRE 8u291 and JRE 8u292.

Impact

If you have installed JRE version 8u291 or 8u292, you might see the following issues:

- Unable to install new instances of BlackBerry UEM
- Unable to test or renew the APNs certificate
- Unable to activate a BlackBerry Connectivity Node

Resolution

Until the compatibility issues are resolved, use a version of JRE earlier than 8u291.

Additional information

For more information about installing new instances of BlackBerry UEM, visit support.blackberry.com/community to read article [KB78451](#).

For more information about APNs compatibility issues and BCN compatibility issues, visit support.blackberry.com/community to read article [KB78933](#).

A Java bug for these issues has been logged at https://bugs.java.com/bugdatabase/view_bug.do?bug_id=JDK-8266279.

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