



# **BlackBerry UEM Client**

## **Critical Issue Advisory**

Managed Google account activations do not download the BlackBerry UEM Client



# Contents

**Managed Google account activations do not download the BlackBerry UEM Client..... 4**

**Legal notice..... 5**

# Managed Google account activations do not download the BlackBerry UEM Client

## Summary

When users who have a managed Google account enter their email address during activation, the BlackBerry UEM Client does not download which causes the user to go through the out of the box Google experience instead of activating the device with BlackBerry UEM.

## Impact

Users cannot activate Android devices if they use a managed Google account. All other activations are working as expected.

## Resolution

This issue is resolved in BlackBerry UEM Client for Android version 12.35.0.155675.

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Published in Canada