BlackBerry Persona Mobile

Release Notes
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What's new in BlackBerry Persona Mobile

New in this release (November 2020)

To support BlackBerry Persona in an on-premises BlackBerry UEM domain, you must upgrade to BlackBerry UEM version 12.13 or later, and activated devices must be running the latest versions of the BlackBerry Dynamics apps and the UEM Client.

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
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<tr>
<td>Display Training status for users</td>
<td>If a user’s behavioral risk score is not available because BlackBerry Persona has not completed a model of the user’s typical behavior, “Training” is displayed for the behavioral risk status.</td>
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<td>IP address risk engine</td>
<td>Administrators can now add trusted and untrusted IP addresses to the IP address risk engine, set risk levels for undefined and undetected IP addresses, and add actions to apply in a Persona policy.</td>
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<td>User interface enhancements for app anomaly events</td>
<td>Administrators can now view and filter app anomaly risk scores and events in the Events and Users grids and detail views.</td>
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Fixed issues

The following issues are now fixed:

- The BlackBerry Persona Analytics Portal might have been unavailable intermittently and administrators could not log in. (JI 2918686)
- In some cases the WAN IP was not reported when a user launched a BlackBerry Dynamics app. (JI 2878565)
- In BlackBerry Dynamics apps for Android, when the user was prompted to allow or deny location permissions, a BlackBerry Persona primer screen was displayed in the background. (JI 2906844)

Known issues

- On some iOS and iPad devices, the prompt to allow Persona to use location data is not aligned correctly. (JI 2908099)
- If an organization has a large number of user groups in UEM, administrators cannot scroll through the list in when they select Assign to UEM group in a policy. (JI 2906497)
- When a user is assigned the BlackBerry Persona entitlement in UEM but does not have a policy assigned to them in the BlackBerry Persona Analytics Portal, multiple error messages are entered in the log files. (JI 2894334)
- If you do not type enough characters when searching for a group in the BlackBerry Persona Analytics Portal, the search might not return the expected results. (JI 2877068)

**Workaround**: Type at least the first three characters of the group name that you are searching for.
If you create a new group in UEM, you must refresh your browser before the new group is visible in the BlackBerry Persona Analytics Portal, or wait at least 15 minutes for the portal cache to refresh. (JI 2875371)
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