CylanceON-PREM

Release Notes

2.1.2

Contents

CylanceON-PREM 2.1.2 Release Notes

To download the CylanceON-PREM virtual appliance (OVA) or upgrade package, visit myAccount. For more information, visit support.blackberry.com/community to read article 71037.

New in this release

This release of CylanceON-PREM includes bug fixes and security enhancements.

Fixed Issues

The CylanceON-PREM virtual server was not retaining the static IP values specified during the server deployment and could not revert to using DHCP because it was unavailable. (VL-3387)

Known Issues

When an administrator changes policy and device tags on a device, only the device tag is updated if the changes are saved once. The policy change is only applied if the changes are saved a second time instead of both being saved simultaneously. (VL-3365)

Workaround: To ensure that both policy and device tag changes are applied, you must click **Save** twice when modifying settings for a device.

CylanceON-PREM 2.1.1 Release Notes

To download the CylanceON-PREM virtual appliance (OVA) or upgrade package, visit myAccount. For more information, visit support.blackberry.com/community to read article 71037.

New in this release

This release of CylanceON-PREM includes bug fixes and security enhancements.

Fixed Issues

If you reboot the CylanceON-PREM console after editing networking settings, the network settings you configured are not saved. (VL-3383)

Known Issues

When an administrator changes policy and device tags on a device, only the device tag is updated if the changes are saved once. The policy change is only applied if the changes are saved a second time instead of both being saved simultaneously. (VL-3365)

Workaround: To ensure that both policy and device tag changes are applied, you must click **Save** twice when modifying settings for a device.

CylanceON-PREM 2.1.0 Release Notes

To download the CylanceON-PREM virtual appliance (OVA) or upgrade package, visit myAccount. For more information, visit support.blackberry.com/community to read article 71037.

New in this release

- **OVA Migration**: As of November 2024, the OS of the CylanceON-PREM OVA has been changed from CentOS 7 to Ubuntu 24.04. For more information, see Migrating to the most recent version of CylanceON-PREM.
- **CylancePROTECT compatibility**: CylanceON-PREM now supports CylancePROTECT agent version 3.2 and 3.3.
- **Security enhancements**: This release includes several security enhancements.
- **Docker containers**: Docker containers have been upgraded.
- **Certificate ciphers:** A new network connection mode, modern, has been added in the Settings console to support certificate ciphers TLS 1.2+.
- **Postgresql compatibility**: CylanceON-PREM now requires Postgresql version 14.12.

Fixed Issues

When an administrator changed their password to a previously used password, the console displayed an "Unexpected System Error. Please try again" error message instead of the expected message "The new password cannot be the same as the last 10 passwords." (VL-3357)

Known Issues

When an administrator changes policy and device tags on a device, only the device tag is updated if the changes are saved once. The policy change is only applied if the changes are saved a second time instead of both being saved simultaneously. (VL-3365)

Workaround: To ensure that both policy and device tag changes are applied, you must click **Save** twice when modifying settings for a device.

CylanceON-PREM 2.0 Release Notes

To download the CylanceON-PREM virtual appliance (OVA) or upgrade package, visit myAccount. For more information, visit support.blackberry.com/community to read article 71037.

New in this release

- **Email notifications**: You can now enable email notifications to alert administrators when a threat is detected.
- **CSV file import**: You can now import a .csv file that contains a list of certificates that have been added to the global safe list or global quarantine list. This ability supports potential migration from Cylance Endpoint Security to CylanceON-PREM or customers who use multiple instance of CylanceON-PREM.
- **Device control read-only**: In the Device Control policy, you can now enable the following USB devices as Read-Only:
    - Still Image
    - USB CD DVD RW
    - USB Drive
    - VMware USB Passthrough
    - Windows Portable Device

Fixed Issues

You had to wait for about ten seconds after deleting a policy rule before you could save the policy rule. (VL-2990)

Known Issues

Items marked with an asterisk (*) are new for this release.

* In the SMTP settings, the "No encryption" option works the same way as the "Automatic detection of TLS support" option. For example, if you select the "No encryption" option but the SMTP server can use TLS encryption, then CylanceON-PREM tries to use TLS encryption. (VL-3156)
* If you have configured CylanceON-PREM to use LDAP, when the LDAP server does not respond to a user log in, an NGINX 504 Gateway timeout error might display. (VL-3107) **Workaround**: Fix the LDAP server to respond correctly to log in attempts, or log in as a local user.
In the Device Events page, one of the column headings is truncated. It displays as LAST REPORTED USE instead of LAST REPORTED USER. (VL-2993)

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