



Contact Group API Reference Guide

November 2018

2024-12-02Z

Contents

What is the BEMS contactgroup API?	
Requirements: Contactgroup API	5
Requesting personal distribution lists	6
Request format HTTP response codes	6
HTTP response codes Retrieving personal distribution lists properties	
Retrieve all personal distribution lists	
Retrieve personal distribution lists after a specified time	7
Notifications to update personal distribution lists	9
Legal notice	10

What is the BEMS contactgroup API?

The contactgroup API allows BlackBerry Work and third-party apps to retrieve a user's personal distribution lists from the root personal contacts group in their mailbox. The personal distribution lists include the display name and email address of the user accounts in them.

Requirements: Contactgroup API

- BEMS installed and configured in your organization's environment.
- Mail service configured on your BEMS instance.

Requesting personal distribution lists

BlackBerry Work and third-party apps can retrieve all personal distribution lists from a user's mailbox or personal distribution lists that were created or edited within a period that you specify.

Request format

You must specify the BEMS endpoint in the API. The endpoint specifies where the object address is located.

```
Endpoint: <BEMS FQDN>/api/contactgroup
```

The format for the HTTP Request to retrieve personal distribution lists from a mailbox in BEMS is:

```
POST <BEMS FQDN>/api/contactgroup
<request-header>
<request-body>
```

The following is a sample request header:

```
Content-Type: application/json
X-Good-GD-AuthToken: <GDAuthToken>
```

HTTP response codes

Code	Description
200	New and updated personal distribution lists are successfully retrieved for the user.
400	The request is bad.
404	No personal distribution lists are found for the user.

Retrieving personal distribution lists properties

The following table describes the request body properties that you can include in the contactgroup API when you retrieve personal distribution lists from a user's mailbox.

Property	Туре	Description
SinceTs Timestamp	Timestamp	Specifies the time returned from the last retrieval of the personal distribution list. SinceTs is specified in epoch time format. If you want to retrieve new and updated distribution lists, you must specify the SinceTs to begin searching for records.
	If the SinceTs is not specified, BEMS retrieves all the personal distribution lists for a user.	

Retrieve all personal distribution lists

You can retrieve all of a user's personal distribution lists from the user's mailbox. In the following sample code, an empty request body requests BEMS to retrieve all distribution lists in a user's mailbox.

```
POST /api/contactgroup HTTP/1.1
https://:<BEMS FQDN>:8443/api/contactgroup
Content-Type: application/json
X-Good-GD-AuthToken: <GDAuthToken>
{
}
```

If the request is successful, BEMS returns the following response and the BlackBerry Work and third-party apps display the user's personal distribution lists.

```
HTTP/1.1 200 OK
{
 Groups:[
      {Name: "<personal distribution_list1>",
       Members:[
                   {Name: "<User1>", Email: "<user1@example.com>"},
                   {Name: "<User2>", Email: "<user2@example.com>"}
             ]
       {Name: "<personal distribution list2>",
       Members: [
                   {Name: "<User1>", Email: "<user1@example.com>"},
                   {Name: "<User2>", Email: "<user2@example.com>"},
                   {Name: "<User3>", Email: "<user3@example.com>"}
              ]
       {Name: "<personal distribution_list3>",
        Members: [
                   {Name: "<User1>", Email: "<user1@example.com>"},
                   [Name: "<User2>", Email: "<user2@example.com>"},
                   {Name: "<User3>", Email: "<user3@example.com>"},
                   {Name: "<User4>", Email: "<user4@example.com>"}
                     1
       }
       1
}
```

Retrieve personal distribution lists after a specified time

You can retrieve all of a user's personal distribution lists that were created or edited after a time that you specify. In the following sample code, BEMS retrieves the personal distribution lists that were created and updated in the user's mailbox after the SinceTs of 1489762857000.

```
POST /api/contactgroup HTTP/1.1
https://:<BEMS FQDN>:8443/api/contactgroup
Content-Type: application/json
X-Good-GD-AuthToken: <GDAuthToken>
{
    "SinceTs": 1489762857000
}
```

If the request is successful, BEMS returns the following responses and the BlackBerry Work and third-party apps display the user's updated personal distribution lists.

• If the distribution list did not change after the specified SinceTs, BEMS returns the following response:

```
HTTP/1.1 200 OK {}
```

• If the distribution list did change after the specified SinceTs, BEMS returns the following reponse:

Note: In the response example, distribution list 2 adds a new, and distribution list 3 removes a contact.

```
HTTP/1.1 200 OK
ł
Groups:[
       {Name: "<personal distribution_list2>",
       Members: [
                   {Name: "<User1>", Email: "<user1@example.com>"},
                   {Name: "<User2>", Email: "<user2@example.com>"},
                   [Name: "<User3>", Email: "<user3@example.com>"),
                   {Name: "<User4>", Email: "<user4@example.com>"}
                        1
 },
       {Name: "<personal distribution_list3>",
        Members: [
                   {Name: "<User1>", Email: "<user1@example.com>"},
                   {Name: "<User2>", Email: "<user2@example.com>"},
                   {Name: "<User3>", Email: "<user3@example.com>"}
                         1
       }
       ĺ
}
```

Notifications to update personal distribution lists

Every 15 minutes, BEMS sends a notification to the BlackBerry Work and third-party apps that specifies any changes to the user's personal distribution lists in the user's contact folder after the specified time. The BlackBerry Work and third-party apps call the contactgroup API to retrieve data and update the personal distribution list in the BlackBerry Work and third-party apps.

Legal notice

©2024 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, BBM, BES, EMBLEM Design, ATHOC, CYLANCE and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners.

Patents, as applicable, identified at: www.blackberry.com/patents.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available on the BlackBerry website provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by BlackBerry Limited and its affiliated companies ("BlackBerry") and BlackBerry assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect BlackBerry proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of BlackBerry technology in generalized terms. BlackBerry reserves the right to periodically change information that is contained in this documentation; however, BlackBerry makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party websites (collectively the "Third Party Products and Services"). BlackBerry does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by BlackBerry of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL BLACKBERRY BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH BLACKBERRY PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF BLACKBERRY PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES WERE FORESEEN OR UNFORESEEN, AND EVEN IF BLACKBERRY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, BLACKBERRY SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO BLACKBERRY AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED BLACKBERRY DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF BLACKBERRY OR ANY AFFILIATES OF BLACKBERRY HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry[®] Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with BlackBerry's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by BlackBerry and BlackBerry assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with BlackBerry.

The terms of use of any BlackBerry product or service are set out in a separate license or other agreement with BlackBerry applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY BLACKBERRY FOR PORTIONS OF ANY BLACKBERRY PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

BlackBerry Enterprise Software incorporates certain third-party software. The license and copyright information associated with this software is available at http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp.

BlackBerry Limited 2200 University Avenue East Waterloo, Ontario Canada N2K 0A7

BlackBerry UK Limited Ground Floor, The Pearce Building, West Street, Maidenhead, Berkshire SL6 1RL United Kingdom

Published in Canada