



# BlackBerry Licensing Guide

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# BlackBerry Licensing Guide

The information contained within this guide pertains to BlackBerry Software licensed pursuant to the terms and conditions of the BlackBerry Solution License Agreement (BBSLA) or written Master Agreement if one has been negotiated directly with BlackBerry.

## BlackBerry License Models and License Types

BlackBerry Software is licensed to a customer based on a license model with a defined license type, which is used to measure the number of licenses required. BlackBerry offers the following license models:

### License Models

#### Subscription

This is a term-based license model that restricts the BlackBerry Software licensed based on the license type, quantity and term. The minimum subscription term required for any license purchase is twelve months.

There are three types of subscription licenses:

- Paid subscription: Licenses issued to customers for a term (minimum twelve months) for a specific quantity of licenses.
- Trial license: Used for evaluation of BlackBerry Software prior to a purchase. These licenses are limited in quantity and term.
- Temporary license: Used primarily by technical support to provide a temporary license under certain circumstances at BlackBerry's sole discretion, licenses are limited in quantity and term.

#### Perpetual

The perpetual license model grants the customer a perpetual license right to use the BlackBerry Software. The customer's right to use the BlackBerry Software is not limited by time, only by the quantity of licenses purchased. Under the perpetual license model the license to and technical support for the BlackBerry Software are sold separately. Technical support is required at the time of purchase of new licenses however customers may utilize perpetual licenses in an on-premise deployed environment without technical support provided they do so in accordance with the applicable BlackBerry Technical Support Services Program Description.

#### SIM

Term-based license model which is sold exclusively by carriers and partners, allows customers to pay an incremental service fee to the carrier or a service fee to a partner to add a license for the additional BlackBerry Software and Services. All SIM licenses require UEM mobile device management activation to utilize the BlackBerry Software.

#### License Expiration and Overuse

Upon the expiration of a subscription term the customer may elect to renew the subscription based on the quantity of license types needed to support a new term or deprovision all use prior to the expiration of the current term. If a customer fails to extend its subscription term and a BlackBerry usage report indicates there are User or Device licenses provisioned after the expiration, customer is required to renew the subscription for a minimum twelve-month term for all licenses reported. If the customer has

Perpetual licenses and a BlackBerry usage report indicates there are User or Device licenses provisioned over the licensed quantity, customer is required to purchase a subscription license for a minimum twelve-month term for all licenses reported as overallocated.

## License Types

The license models above are licensed utilizing the following license types:

### User

A "user" in the context of a "user-based license" is a unique digital identifier (for example, a corporate email address or a BES/UEM-generated identifier). Each user may access the BlackBerry Software application or BlackBerry service on up to five different devices using this unique digital identifier. Please note if the BlackBerry Software includes a license for Samsung KNOX Workspace the use of Samsung KNOX Workspace is limited to one device per user license.

A user will be considered "**provisioned**" where the user is assigned the ability to access the BlackBerry Software application or BlackBerry service.

A customer's license usage of the BlackBerry Software is counted by measuring the number of provisioned users to determine whether a customer has exceeded or is within the number of licenses it has purchased pursuant to an accepted BlackBerry order.

User-based licenses cannot be shared between users however customers may deprovision and reassign the BlackBerry Software features consuming user-based licenses to new users. A license may be reassigned from an inactive user by deprovisioning the inactive user from all features and entitlements, this will release a license that can then be assigned to a new user by provisioning the new user for equal assignments requiring the same license entitlement. If the customer fails to deprovision the inactive user properly before assigning the new license then two licenses will be consumed.

Workspace user-based license model requires a license for all internal users. An internal user is an employee, agent or contractor and for each internal employee licensed, the customer is granted the right to use BlackBerry Workspace licenses for external use for up to twenty (20) external users

### Device

A "Device", in the context of a "device-based license", is a uniquely identifiable device. Each device consumes one license when counting device-based licenses.

## Deployment Models

### On-Premise

BlackBerry Software is installed on customer site and the customer is responsible for hosting and maintaining the hosting service.

### Cloud

BlackBerry Software is hosted and maintained by BlackBerry via cloud services. Subscription and perpetual licenses may be used in a Cloud deployment however an additional Cloud Hosting Fee is required for each user.

## Hosting Fee

BlackBerry charges a fee to host BlackBerry Software and Services on behalf of a customer. If customers utilize their own or other 3rd Party infrastructure to host the BlackBerry Software or Service, no fee is charged.

## Support Requirements

### Subscription

BlackBerry Software Assurance is included with subscription licenses and provides upgrade and update rights for BlackBerry Software to ensure that they have continuous access to the latest features and functionality. Please refer to the BlackBerry Technical Support Services Program Description for additional information on the support services available.

### Perpetual

- Any new purchase of perpetual licenses requires customers to purchase BlackBerry Technical Support Services for a minimum of one (1) year.
- Support is required for all perpetual licenses that are in use, the customer cannot elect to maintain support on a portion of the licenses currently being consumed.
- If there is a lapse in the support for a perpetual license it may be reinstated by paying support back to the date customer was last active on support for those licenses.
- When a perpetual license is not covered by support, a customer will not have access to updates and upgrades of BlackBerry Software and Services. If the customer has a portion of perpetual licenses not covered by support, the next time the BlackBerry Software and Services are upgraded, the portion of perpetual licenses not covered by support will not show in their UEM console and the licenses will not be available for consumption.
- Perpetual licenses that are not covered by support may continue to be utilized provided the version of BlackBerry Software does not exceed the version of the license at the time support expired.
- Perpetual licenses are not available for use with BlackBerry hosted cloud services, like UEM Cloud, unless:
  - The perpetual licenses are covered by support
  - The customer has purchased a corresponding BlackBerry cloud hosting fee subscription for those perpetual licenses
- If, either the support or cloud hosting subscriptions expire, the perpetual licenses will no longer be available to be used by BlackBerry hosted cloud services.

## Current License Offering

BlackBerry currently offers term-based subscription licensing for BlackBerry Software and Services. Customers who have previously purchased Perpetual licenses may continue to use them, however, net-new Perpetual licenses purchases are no longer available.

## BlackBerry Feature Summary

The following table shows the features available in the standard BlackBerry Software and Service licenses. Prior to the deployment of any features within the BlackBerry Solution a customer should review these tables to ensure they have the proper license entitlements necessary to support the required features.

# BlackBerry Enterprise Licenses – Feature Comparison

Descriptions for each feature can be found below [starting on page 10](#).

Feature	Management	Enterprise	Collaboration	Application	Content	Silver	Gold	Gold Flex	Gold KNOX	Silver ESBL	Gold ESBL	BB10 Advanced
Work and personal - full control (Android)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
Work and personal - full control (Android Enterprise)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Work and personal - user privacy (Android OS earlier than 5.1)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
Work and personal - user privacy (Android Enterprise)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
Work space only (Android Enterprise)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
Work and personal - Corporate (BlackBerry 10)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
MDM controls (Android, iOS, macOS and Windows 10)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
MDM controls (Samsung KNOX)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
User privacy (Android and iOS)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
BlackBerry Secure Connect Plus (BlackBerry 10)	✓	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
BlackBerry App Store	✓	✓	✓	✓	✓	–	–	–	–	–	–	–
BlackBerry Access**	✓	✓	✓	✓	✓	–	–	–	–	–	–	–
BlackBerry Secure Gateway Service (iOS)	–	✓	✓	✓	✓	✓	✓	✓	–	✓	✓	✓
BlackBerry Tasks	–	✓	✓	✓	✓	–	–	–	–	–	–	–
BlackBerry Work**	–	✓	✓	✓	✓	–	–	–	–	–	–	–
Work space only (Premium)	–	–	✓	✓	✓	–	✓	✓	–	–	✓	✓
Work and personal - user privacy (Premium)	–	–	✓	✓	✓	–	✓	✓	–	–	✓	✓
Work and personal - Regulated (BlackBerry 10)	–	–	✓	✓	✓	–	✓	✓	–	–	✓	✓
Work Space Only (BlackBerry 10)	–	–	✓	✓	✓	–	✓	✓	–	–	✓	✓
Work and personal - full control premium (Android Enterprise)	–	–	✓	✓	✓	–	✓	✓	✓	–	✓	✓
Work and personal - full control (Samsung KNOX)	–	–	✓	✓	✓	–	–	✓	✓	–	✓	–
Work and personal - user privacy (Samsung KNOX)	–	–	✓	✓	✓	–	–	✓	✓	–	✓	–
Work space only (Samsung KNOX)	–	–	✓	✓	✓	–	–	✓	✓	–	✓	–

Feature	Management	Enterprise	Collaboration	Application	Content	Silver	Gold	Gold Flex	Gold KNOX	Silver ESBL	Gold ESBL	BB10 Advanced
BlackBerry Secure Connect Plus (Android Enterprise or Samsung KNOX)	-	-	✓	✓	✓	-	✓	✓	✓	-	✓	✓
BlackBerry Secure Connect Plus (iOS)	-	-	✓	✓	✓	-	✓	✓	-	-	✓	✓
BlackBerry Notes	-	-	✓	✓	✓	-	-	-	-	-	-	-
BlackBerry Edit (Docs To Go)	-	-	✓	✓	✓	-	-	-	-	-	-	-
BlackBerry Connect	-	-	✓	✓	✓	-	-	-	-	-	-	-
BlackBerry Share	-	-	✓	✓	✓	-	-	-	-	-	-	-
BlackBerry Dynamics ISV apps entitlement	-	-	✓	✓	✓	-	-	-	-	-	-	-
Docs Share entitlement	-	-	✓	✓	✓	-	-	-	-	-	-	-
BlackBerry 2FA	-	-	✓*	✓	✓	-	-	-	-	-	-	-
BlackBerry Enterprise Identity	-	-	✓	✓	✓	-	-	-	-	-	-	-
BlackBerry Dynamics Custom apps entitlement	-	-	-	✓	✓	-	-	-	-	-	-	-
BlackBerry Analytics	-	-	-	✓	✓	-	-	-	-	-	-	-
BlackBerry Workspaces Dynamics App	-	-	-	-	✓	-	-	-	-	-	-	-
BlackBerry Workspaces - Secure Plus	-	-	-	-	✓	-	-	-	-	-	-	-

MDM
Dynamics
VAS

Legacy License	SIM Based License
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\* Applies to compatible BlackBerry products and Office 365 only.

\*\* BlackBerry Work for Desktop is enabled by default with BlackBerry Access for Desktop but must be licensed at Enterprise Suite or higher to be used.

# BlackBerry Enterprise Suite License – Add on Features & Services

Add on Products	Management	Enterprise	Collaboration	Application	Content
BlackBerry Enterprise Bridge	-	-	P	P	P
BlackBerry Analytics	P	P	P	I	I
BlackBerry UEM Notifications	P	P	P	P	P
BlackBerry Secure Edit for Desktop	P	P	P	P	P

-	Not Available at this suite level
P	Available for purchase in addition to this suite
I	Already included in this suite

# BlackBerry Workspaces – Editions

Edition	Description
Send*	<ul style="list-style-type: none"> <li>• Basic entry-level offering</li> <li>• Ad-hoc sharing and personal workspace (sync and backup) only</li> <li>• Restricted Administration console capabilities</li> <li>• Basic access controls (view only, tracking, watermarks, expiration)</li> <li>• Basic productivity tools (annotations, web and mobile editing)</li> </ul>
Collaborate	<ul style="list-style-type: none"> <li>• Mid-level enterprise offering</li> <li>• Adds workspaces for collaboration</li> <li>• Advanced Administration console</li> <li>• SSO</li> <li>• More productivity tools (file comments)</li> </ul>
Secure Plus**	<ul style="list-style-type: none"> <li>• High-level full enterprise offering</li> <li>• Adds content connectors (synced workspaces)</li> <li>• Full Administration console</li> <li>• Full DRM capabilities</li> <li>• All productivity tools (file locking, eSignature, read confirmation)</li> </ul>

\* Send edition licenses cannot be combined with other Workspaces licenses (Collaborate/Secure Plus) in the same deployment. It is not possible to transition to Send edition licenses from any other Workspaces license edition or model, any at time after deployment.

\*\* Secure Plus Edition is included in BlackBerry Enterprise Suite – Content Edition.



# BBM Enterprise Licenses

Edition	Description
BBM Enterprise - Messaging	<ul style="list-style-type: none"><li>• Secure, private messaging for an Organization, managed through UEM</li></ul>
BBM Enterprise – Voice and Video	<ul style="list-style-type: none"><li>• Secure, private messaging for an Organization, managed through UEM</li><li>• Encrypted voice and video calling</li></ul>
BBM Enterprise - Archiving	<ul style="list-style-type: none"><li>• Use UEM to archive all encrypted messages sent through BBM Enterprise messaging</li></ul>

BBM Enterprise licenses are per-user with a maximum of 5 devices/endpoints per user.

# Feature definitions

Feature	Definition
<b>User privacy (Android and iOS)</b>	The User privacy activation type provides basic control of devices, including work app management, while making sure that users' personal data remains private. No separate container is installed on the device. Devices activated with User privacy can use services such as Find my Phone and Root Detection, but administrators cannot control device policies. For more information, <a href="#">see the Administration content</a> .
<b>MDM controls (Android, iOS, macOS, and Windows 10)</b>	This activation type provides basic device management using device controls available for the OS. A separate work space is not installed on the device and there is no added security for work data. You can control the device using commands and IT policies. For more information, <a href="#">see the Administration content</a> .
<b>MDM controls (Samsung KNOX)</b>	This activation type provides basic device management using device controls available for the OS and additional controls available only for Samsung devices. A separate work space is not installed on the device and there is no added security for work data. You can control the device using commands and IT policies. For more information, <a href="#">see the Administration content</a> .
<b>Work and personal - user privacy (Android OS earlier than 5.1)</b>	This is a legacy activation type not supported by currently available versions of BlackBerry UEM.
<b>Work and personal - user privacy (Android Enterprise)</b>	This activation type maintains privacy for personal data but lets you manage work data using commands and IT policy rules. This activation type creates a work profile on the device that separates work and personal data. Work and personal data are both protected using encryption and password authentication. For more information, <a href="#">see the Administration content</a> .
<b>Work and personal - full control (Android)</b>	This activation type lets you manage the entire device using commands and IT policy rules. This activation type creates a work profile on the device that separates work and personal data. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, <a href="#">see the Administration content</a> .
<b>Work and personal - user privacy (Premium)</b>	The Premium activation option adds support for BlackBerry Secure Connect Plus and Knox Platform for Enterprise to the Work and personal - user privacy activation type. For more information, <a href="#">see the Administration content</a> .
<b>Work and personal - full control (Android Enterprise)</b>	This activation type lets you manage the entire device using commands and IT policy rules. This activation type creates a work profile on the device that separates work and personal data. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, <a href="#">see the Administration content</a> .

<b>Work space only (Premium)</b>	The Premium activation option adds support for BlackBerry Secure Connect Plus and Knox Platform for Enterprise to the Work space only activation type. For more information, <a href="#">see the Administration content</a> .
<b>Work space only (Android Enterprise)</b>	This activation type lets you manage the entire device using commands and IT policy rules. This activation type requires the user to reset the device to factory settings before activating. The activation process installs a work profile and no personal profile. The user must create a password to access the device. All data on the device is protected using encryption and a method of authentication such as a password. For more information, <a href="#">see the Administration content</a> .
<b>Work and personal - full control premium (Android Enterprise)</b>	This activation type lets you manage the entire device using commands and IT policy rules. This activation type creates a work profile on the device that separates work and personal data. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, <a href="#">see the Administration content</a> .
<b>Work and personal – Corporate (BlackBerry 10)</b>	This activation type provides control of work data on devices, while making sure that there is privacy for personal data. When a device is activated, a separate work space is created on the device and the user must create a password to access the work space. Work data is protected using encryption and password authentication. All work data from any previous activations is deleted. For more information, <a href="#">see the Administration content</a> .
<b>BlackBerry Secure Connect Plus (BlackBerry 10)</b>	BlackBerry Secure Connect Plus is a BlackBerry UEM component that provides a secure IP tunnel between apps and your organization's network. For BlackBerry 10 devices, all work apps use the secure tunnel. For more information, <a href="#">see the Administration content</a> .
<b>BlackBerry App Store</b>	BlackBerry World for Work is where you can download apps that are assigned to your BlackBerry 10 device.
<b>BlackBerry Access**</b>	BlackBerry Access is a secure browser that allows users to access your organization's intranet and business applications through the work firewall, without using a VPN, on Android, iOS, Windows, and macOS devices. BlackBerry Access is part of the suite of BlackBerry Dynamics mobile productivity apps. You deploy and manage BlackBerry Access using BlackBerry UEM or a standalone Good Control server. For more information, <a href="#">see the Administration content</a> .
<b>BlackBerry Share</b>	BlackBerry Share is a secure file sharing application that improves collaboration across enterprise workers. BlackBerry Share enables workers to access, sync and share corporate documents instantly from SharePoint and other file server repositories with no VPN, firewall re-configurations, or extra stores. BlackBerry Share provides enterprise IT the assurance that their mobile workforce is compliant with regulatory requirements and that critical data is fully secured and protected.
<b>Docs Share entitlement</b>	The Doc Share Entitlement allows for secure access to Microsoft Sharepoint and file shares.

<b>BlackBerry Tasks</b>	<p>BlackBerry Tasks provides you with a secure, synchronized connection to your tasks in your work email account so that you can create and manage your tasks while you are away from your desk. BlackBerry Tasks uses push notifications to make sure that changes to your tasks are synchronized and up to date on your device and in your work email account. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Work**</b>	<p>BlackBerry Work is a business collaboration app that integrates business email and calendar, online presence, contact management, and document access and editing into one integrated, easy-to-use app. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Secure Gateway Service (iOS)</b>	<p>The BlackBerry Secure Gateway provides a secure connection through the BlackBerry Infrastructure and BlackBerry UEM to your organization's mail server for iOS devices that are activated with MDM controls. Enabling the BlackBerry Secure Gateway allows devices that are activated with MDM controls to send and receive work email without requiring you to expose your mail server outside the firewall or locate your mail server in a DMZ. For more information, <a href="#">see the Administration content</a>.</p>
<b>Work and personal - user privacy (Samsung KNOX)</b>	<p>This activation type maintains privacy for personal data, but lets you manage work data using commands and IT policy rules. This activation type creates a separate work space on the device and the user must create a password to access the work space. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. For more information, <a href="#">see the Administration content</a>.</p>
<b>Work and personal - full control (Samsung KNOX)</b>	<p>This activation type lets you manage the entire device using commands and IT policy rules. This activation type creates a separate work space on the device and the user must create a password to access the work space. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, <a href="#">see the Administration content</a>.</p>
<b>Work space only (Samsung KNOX)</b>	<p>This activation type lets you manage the entire device using commands and IT policy rules. This activation type removes the personal space and installs a work space. The user must create a password to access the device. All data on the device is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Secure Connect Plus (Android Enterprise or Samsung KNOX)</b>	<p>BlackBerry Secure Connect Plus is a BlackBerry UEM component that provides a secure IP tunnel between apps and your organization's network. For Android Enterprise devices, all work apps use the secure tunnel. For Samsung KNOX Workspace devices, you can allow all work space apps to use the tunnel or specify apps using per-app VPN. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Secure Connect Plus (iOS)</b>	<p>BlackBerry Secure Connect Plus is a BlackBerry UEM component that provides a secure IP tunnel between apps and your organization's network. For iOS devices, you can allow all apps to use the tunnel or specify apps using per-app VPN. For more information, <a href="#">see the Administration content</a>.</p>

<b>Work and personal – Regulated (BlackBerry 10)</b>	<p>This activation type provides control of both work and personal data. When a device is activated, a separate work space is created on the device and the user must create a password to access the work space. Work data is protected using encryption and password authentication. All work data from any previous activations is deleted. For more information, <a href="#">see the Administration content</a>.</p>
<b>Work Space Only (BlackBerry 10)</b>	<p>This activation type provides full control of the device and does not provide a separate space for personal data. When a device is activated, the personal space and all work data from any previous activation is removed, a work space is installed, and the user must create a password to access the device. Work data is protected using encryption and password authentication. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Notes</b>	<p>BlackBerry Notes provides you with a secure, synchronized connection to the notes in your work email account. You can use BlackBerry Notes to create and manage your notes while you're away from your desk. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Edit (formerly Docs To Go)</b>	<p>BlackBerry Edit is a mobile document management app for smartphones and tablets. With BlackBerry Edit you can easily view, edit, create, present and share Microsoft Office quality documents using your mobile device. For more information, <a href="#">see the documentation</a>.</p>
<b>BlackBerry Connect</b>	<p>BlackBerry Connect is a secure, mobile, instant messaging application that is built on BlackBerry Dynamics. BlackBerry Connect connects to an organization's instant messaging server, like Microsoft Lync, Skype for Business, Skype for Business Online, or Cisco Unified Communications Manager for IM and Presence by communicating through a BlackBerry Enterprise Mobility Server. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Dynamics ISV apps entitlement</b>	<p>Entitlement to use BlackBerry Dynamics services with apps developed by independent software vendors. You can find relevant ISV apps in the <a href="#">BlackBerry Marketplace for Enterprise Software</a>.</p>
<b>BlackBerry 2FA</b>	<p>BlackBerry 2FA protects access to your organization's critical resources using two-factor authentication. It uses a password that users enter and a secure prompt on their mobile device when connecting to work resources. BlackBerry 2FA also supports the use of standards-based One-Time Password (OTP) tokens. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Enterprise Identity</b>	<p>BlackBerry Enterprise Identity provides single sign-on (SSO) to cloud services such as Microsoft Office 365, G Suite, BlackBerry Workspaces, and many others. With single sign-on, users don't have to complete multiple log ins or remember multiple passwords. Administrators can also add custom services to Enterprise Identity to give users access to internal applications. Users can access the services from any device they want to use, such as iOS, Android, or BlackBerry 10 devices and other computing platforms. For more information, <a href="#">see the Administration content</a>.</p>
<b>BlackBerry Dynamics Custom apps entitlement</b>	<p>Entitlement to use BlackBerry Dynamics services with apps developed by or specifically for your organization using the BlackBerry Dynamics SDK. BlackBerry Dynamics custom apps are those not available on the BlackBerry Marketplace. For more information, <a href="#">see the BlackBerry Dynamics SDK documentation</a>.</p>

<b>BlackBerry Analytics</b>	BlackBerry Analytics is a solution that consists of cloud-based portal that you can use to view information about the BlackBerry Dynamics apps and devices in your organization's environment. BlackBerry Dynamics apps send data when users open the app, when they close the app, and when the app stops responding. BlackBerry Analytics aggregates the events and displays them in a dashboard. For more information, <a href="#">see the Administration content</a> .
<b>BlackBerry Workspaces Dynamics App</b>	BlackBerry Workspaces apps enable you to access your BlackBerry Workspaces account on your device. You can view, comment, notify, annotate, edit, and securely share your files with others. Files opened in the BlackBerry Workspaces app are controlled and protected at all times, ensuring that your organization's data remains safe. The BlackBerry Workspaces for BlackBerry Dynamics app that has an extra layer of security enabled by BlackBerry UEM. For more information, <a href="#">see the Administration content</a> .
<b>BlackBerry Workspaces - Secure Plus</b>	BlackBerry Workspaces is a modern, highly secure, file management platform that enables you to easily sync, secure and share your content across the enterprise. BlackBerry Workspaces limits the risk for data loss or theft by embedding Digital Rights Management (DRM) security into every file, so your content remains secure and within your control, even after it is downloaded and shared with others. For more information, <a href="#">see the Administration content</a> .

# Managing BlackBerry Licenses

The BlackBerry Licensing system manages the consumption of licenses for your organization. Not all BlackBerry Software and Services or versions are visible or consumed through the BlackBerry Licensing system. Licenses for some versions of BlackBerry Workspaces, BlackBerry AtHoc and many BlackBerry Marketplace Dynamics Applications are not visible or fully integrated with the BlackBerry Licensing system. The information below is specific to those solutions where the BlackBerry Licensing system manages the consumption of licenses. For all other solutions please refer to the applicable product documentation or contact BlackBerry Technical Support for information on how to obtain information on the number of licenses being consumed.

Your licenses and their current status can be found in myAccount under **Organization -> Licenses**. This will show all licenses assigned to your account through the BlackBerry Licensing system, including any active support. You will also be able to see the versions of any perpetual licenses, as well as any upcoming license or support expiry dates.

You can also see licenses in UEM via the left-hand menu under **Settings -> Licensing**. Here you will see any licenses that apply to that UEM instance, including subscription licenses and any perpetual licenses that are at the same version or later as your UEM. Perpetual licenses that have a corresponding cloud hosting license that are under current support will be visible in a UEM cloud instance. The corresponding support entitlements for perpetual licenses are not visible in the UEM license view – those are only visible through myAccount.

## Compliance States

- **Compliant** – Licensing state displayed when a customer’s license usage is within their contractual entitlements.
- **Out of Compliance** – Licensing state displayed when a customer is consuming licenses in excess of their contractual entitlements or when licenses have expired. When a customer is in an “Out of Compliance” status they are required to purchase the excess or expired licenses to restore compliance status.

# Legal notice

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