



BlackBerry Enterprise Licensing Guide

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BlackBerry Enterprise Licensing Guide

The information contained within this guide pertains to BlackBerry Software licensed pursuant to the terms and conditions of the BlackBerry Solution License Agreement (the “BBSLA” which is available at: <https://www.blackberry.com/us/en/legal/blackberry-solution-license-agreement>) or written Master Agreement if one has been negotiated directly with BlackBerry. Capitalized terms not defined in this Guide shall have the meaning ascribed to them in the BBSLA.

The consoles and services for BlackBerry Software may provide access to features that require additional licenses. It is the customer’s responsibility to ensure that they have the appropriate licenses to use any part of the BlackBerry Software features prior to downloading and/or use. In the event, customer downloads and/or uses any unlicensed features, customer will be obligated to pay for such additional features in accordance with the terms of the applicable license agreement. Contact your BlackBerry Account Manager if you have any questions.

BlackBerry License Models and License Types

BlackBerry Software is licensed to a customer based on a license model with a defined license type, which is used to measure the number of licenses required. BlackBerry offers the following license models:

License Models

Subscription

This is a term-based license model that restricts the BlackBerry Software licensed based on the license type, quantity and term.

There are three types of subscription licenses:

- **Paid subscription:** Licenses issued to customers for a term (the minimum is twelve months) for a specific quantity of licenses.
- **Trial license:** Used for evaluation of BlackBerry Software prior to a purchase. These licenses are limited in quantity and term. The maximum term of a Trial license is 60-days, unless otherwise agreed in writing.
- **Temporary license:** Used primarily by BlackBerry’s Technical Support Services team, to provide a temporary license under certain circumstances at BlackBerry’s sole discretion. These licenses are limited in quantity and term.

Perpetual

The perpetual license model grants the customer a perpetual license right to use the BlackBerry Software. The customer’s right to use the BlackBerry Software is not limited by time, only by the quantity of licenses purchased. Under the perpetual license model the entitlement to BlackBerry Technical Support Services for the BlackBerry Software is sold separately.

License Expiration and Overuse

Subscription

If a customer is found to have provisioned User or Device licenses (described more fully below) in excess of its entitlement, the customer shall, among other things, pay to BlackBerry any additional amounts due based on BlackBerry's then current price list.

Upon the expiration of a BlackBerry Software subscription term the customer may elect to renew the subscription based on the quantity of license types needed in the new term or deprovision all Users prior to the expiration of the current term. If a customer fails to extend its subscription term and a BlackBerry usage report indicates there are licenses provisioned after the expiration, in order to reinstate the subscription licenses, and the associated BlackBerry Technical Support Services, BlackBerry must receive and accept an order from customer (either directly, or through a channel partner) for a new subscription and such order shall include the Lapsed Fee and the Subscription Reinstatement Fee outlined as follows:

- (A) **"Lapsed Fee"** is the subscription license fee for the period beginning on the day following the applicable subscription expiration date to the current date, calculated on a pro-rated basis rounded up to the nearest month, at the then-current MSRP; and
- (B) **"Subscription Reinstatement Fee"** is the greater of: (i) fifty percent (50%) of the Lapsed Fee; or (ii) \$1,000 USD.

Perpetual

If the customer has perpetual licenses and a BlackBerry usage report indicates there are licenses provisioned in excess of its entitlement, the customer is required to purchase a subscription license for a minimum twelve-month term for all licenses reported as overallocated.

If a customer's BlackBerry Technical Support subscription for its perpetual licenses expires and the customer elects not to renew, BlackBerry will cease providing BlackBerry Technical Support services and other benefits associated with such services (as described in the BlackBerry Technical Support Services Program Description available at <https://www.blackberry.com/supportprogramdescriptions>) as of the expiration date.

To reinstate the applicable BlackBerry Technical Support Services, the customer must, in addition to entering into a new BlackBerry Technical Support Services subscription, pay the Back Support Fee and the Reinstatement Fee outlined as follows:

- (A) **"Back Support Fee"** is the BlackBerry Technical Support Services fee associated with the perpetual licenses for the period beginning on the day following the applicable subscription expiration date to the current date, calculated on a pro-rated basis and rounded up to the nearest month, at the then-current MSRP; and
- (B) **"Reinstatement Fee"** is the greater of: (i) fifty percent (50%) of the Back Support Fee; or (i) \$1,000 USD.

When a BlackBerry Technical Support Services subscription has lapsed, unless and until BlackBerry accepts an order to reinstate customer's BlackBerry Technical Support Services (either directly, or through a channel partner) which includes the Back Support Fee and the Reinstatement Fee, BlackBerry shall not be obligated to provide BlackBerry Technical Support Services to the customer.

License Types

The license models above are licensed utilizing the following license types:

Device

A "Device", in the context of a "device-based license", is a uniquely identifiable electronic device such as a phone, laptop, desktop, server, network appliance, and so on. These devices may be physical or virtual. If they are clones/duplicates/copies, each instance counts as one device. Each device consumes one (1) license when counting device-based licenses.

User

A "User" in the context of a "user-based license" is a unique digital identifier (for example, a customer's corporate email address or domain account, or a BlackBerry-generated identifier). Each user consumes one license when counting user-based licenses. If the concept of a "user" is not applicable, meaning the BlackBerry Software or BlackBerry Service applies at the device level, then user-based licenses may be consumed as follows:

- Licenses for BlackBerry Unified Endpoint Management (UEM) solutions are limited to five (5) devices per user license.
- Licenses for BlackBerry Unified Endpoint Security (UES) solutions are limited to two (2) devices for user license. Product examples include BlackBerry Protect and BlackBerry Optics.
- Licenses for Samsung KNOX Workspace are limited to one (1) device per user license.

A user will be considered "**provisioned**" where the user is assigned the ability to access the BlackBerry Software or BlackBerry Service.

A customer's license usage of the BlackBerry Software is counted by measuring the number of provisioned users to determine whether a customer has exceeded or is within the number of licenses it has purchased pursuant to an accepted BlackBerry order.

User-based licenses cannot be shared between users. A license may be reassigned from a user by deprovisioning the user from all BlackBerry product and BlackBerry service functionality and entitlements. This will release the license that can then be assigned to a new user. If the customer fails to properly deprovision the original user before reassigning the license, then two licenses will be consumed.

Please note: A Workspace user-based license model requires a license for all internal users. An internal user is an employee or contractor. For each internal user license, the customer is granted the right to use BlackBerry Workspace licenses for external use for up to twenty (20) external users

Deployment Models

On-Premise

BlackBerry Software is installed on customer site and the customer is responsible for hosting and maintaining the service.

Cloud

BlackBerry Software is hosted and maintained by BlackBerry via cloud services. Subscription and perpetual licenses may be used in a Cloud deployment however an additional cloud hosting fee is required for each license.

Hosting Fee

BlackBerry charges a fee to host BlackBerry Software and Services on behalf of a customer. If customers utilize their own or other 3rd party infrastructure to host the BlackBerry Software or Service, no fee is charged.

Support Requirements

Subscription

BlackBerry Software Assurance (as defined in the BlackBerry Technical Support Services Program Description, available here: <https://www.blackberry.com/supportprogramdescriptions>) is included with subscription licenses and provides upgrade and update rights for BlackBerry Software to ensure that customers have continuous access to the latest features and functionality. Please refer to the BlackBerry Technical Support Services Program Description for additional information on the BlackBerry Technical Support Services available.

Perpetual

- BlackBerry Technical Support Services are required at the time of purchase of new perpetual licenses (for a minimum 1 year term) and includes access to BlackBerry's network operations center which may be required in order to utilize certain features and functionality of the BlackBerry Software.
- Absent an active BlackBerry Technical Support Services subscription, a customer with a perpetual license may experience degradation of certain features and functionality of BlackBerry Software.
- BlackBerry Technical Support Services are required for all provisioned perpetual license . The customer cannot elect to maintain BlackBerry Technical Support Services on only a portion of its licenses.
- If there is a lapse in the support for a perpetual license it may be reinstated by paying the Back Support Fee and Reinstatement Fee (as outlined above).
- If the customer has a portion of perpetual licenses not covered by BlackBerry Technical Support Services, the next time the BlackBerry Software is upgraded, the portion of perpetual licenses not covered by BlackBerry Technical Support Services will not show in their UEM console and the licenses will not be available for consumption.
- Perpetual licenses that are not covered by BlackBerry Technical Support Services may continue to be utilized provided the version of BlackBerry Software does not exceed the version of the license at the time support expired.
- Perpetual licenses are not available for use with BlackBerry hosted cloud services -- for example, UEM Cloud -- unless:
 - The perpetual licenses are covered by a BlackBerry Technical Support Services subscription
 - The customer has purchased a corresponding BlackBerry cloud hosting fee subscription for those perpetual licenses
- In the event either of the BlackBerry Technical Support Services or cloud hosting fee subscriptions expire, the perpetual licenses will no longer be available for use with BlackBerry hosted cloud services.

Current License Offering

BlackBerry currently offers term-based subscription licensing for BlackBerry Software and Services. Customers who have previously purchased perpetual licenses may continue to use them; however, net-new perpetual licenses purchases are no longer available.

BlackBerry Feature Summary

The following table shows the features available in the standard BlackBerry Software and Service licenses. Prior to the deployment of any features within a BlackBerry solution a customer should review these tables to ensure they have the proper license entitlements necessary to support the features to be deployed.

BlackBerry Enterprise Licenses – Feature Entitlements

Definitions for each feature, including each of the standard and enhanced device activations, can be found below [starting on page 9](#).

Feature	Spark Suite	Cyber Suite	UEM Suite	Limitless	Freedom	UEM Express	Choice
BlackBerry Protect	✓	✓	-	-	-	-	-
BlackBerry Persona	✓	✓	-	-	-	-	-
BlackBerry Optics	✓	✓	-	-	-	-	-
Standard device activations	✓	-	✓	✓	✓	✓	✓
BlackBerry App Store	✓	-	✓	✓	✓	✓	✓
BlackBerry Access	✓	-	✓	✓	✓	✓	✓
BlackBerry Secure Gateway Service (iOS)	✓	-	✓	✓	✓	✓	✓
BlackBerry Tasks	✓	-	✓	✓	✓	✓	✓
BlackBerry Work	✓	-	✓	✓	✓	✓	✓
Enhanced device activations	✓	-	✓	✓	✓	-	-
BlackBerry Notes	✓	-	✓	✓	✓	-	-
BlackBerry Edit (formerly Docs To Go)	✓	-	✓	✓	✓	-	-
BlackBerry Connect	✓	-	✓	✓	✓	✓	✓
BlackBerry Share	✓	-	✓	✓	✓	-	-
BlackBerry Dynamics ISV apps	✓	-	✓	✓	✓	-	-
Docs Share entitlement	✓	-	✓	✓	✓	-	-

Feature	Spark Suite	Cyber Suite	UEM Suite	Limitless	Freedom	UEM Express	Choice
BlackBerry 2FA	✓	-	✓	✓	✓	-	-
BlackBerry Enterprise Identity	✓	-	✓	✓	✓	-	-
BlackBerry Dynamics Custom apps	✓	-	✓	✓	✓	-	-
BlackBerry Analytics	✓	-	✓	✓	✓	✓	✓
BlackBerry Workspaces Dynamics App	✓	-	✓	✓	✓	-	-
BlackBerry Bridge	✓	-	✓	✓	✓	✓	-
BlackBerry Workspaces - Collaborate	-	-	-	-	✓	-	-
BlackBerry Workspaces – Secure Plus	✓	-	✓	✓	-	-	-
UEM Notifications	✓	-	✓	✓	-	-	-

Unified Endpoint Security (UES)
Mobile Device Management (MDM)
BlackBerry Dynamics
(VAS)

BlackBerry Enterprise Licenses – Add-on Features Add on Products	Spark Suite	Cyber Suite	UEM Suite	Limitless	Freedom	UEM Express	Choice
BlackBerry Secure Edit for Desktop	P	-	P	P	P	P	P
Samsung Knox DualDAR	P	-	P	P	P	-	-



Available for purchase



Not available

BlackBerry Workspaces – Editions

Edition	Description
Send*	<ul style="list-style-type: none"> • Basic entry-level offering • Ad-hoc sharing and personal workspace (sync and backup) only • Restricted Administration console capabilities • Basic access controls (view only, tracking, watermarks, expiration) • Basic productivity tools (annotations, web and mobile editing)
Collaborate**	<ul style="list-style-type: none"> • Mid-level enterprise offering • Adds workspaces for collaboration • Advanced Administration console • SSO integration • More productivity tools (file comments)
Secure Plus***	<ul style="list-style-type: none"> • High-level full enterprise offering • Adds content connectors (synced workspaces) • Full Administration console • Full DRM capabilities • All productivity tools (file locking, eSignature, read confirmation)

* Send edition licenses cannot be combined with other Workspaces licenses (Collaborate/Secure Plus) in the same deployment. It is not possible to transition to Send edition licenses from any other Workspaces license edition or model, any at time after deployment.

** Collaborate Edition is included in BlackBerry Secure UEM and Productivity Suite – Freedom.

*** Secure Plus Edition is included in BlackBerry Secure UEM & Productivity Suite – Limitless and BlackBerry Spark Suite.

BBM Enterprise Licenses

Edition	Description
BBM Enterprise – Messaging, Voice and	<ul style="list-style-type: none"> • Secure, private messaging for an Organization, managed through UEM • Encrypted voice and video calling

Video	
BBM Enterprise – Messaging, Voice and Video, Conferencing	<ul style="list-style-type: none"> • Secure, private messaging for an Organization, managed through UEM • Encrypted voice and video calling • Secure, multimedia conferencing solution for up to 15 participants
BBM Enterprise - Archiving	<ul style="list-style-type: none"> • Use UEM to archive all encrypted messages sent through BBM Enterprise messaging

Feature Definitions

Feature	Definition
Standard device activations	
User privacy (Android and iOS)	The User privacy activation type provides basic control of devices, including work app management, while making sure that users' personal data remains private. No separate container is installed on the device. Devices activated with User privacy can use services such as Find my Phone and Root Detection, but administrators cannot control device policies. For more information, see the BlackBerry UEM Administration content .
User privacy with profiles (iOS)	The User privacy with profiles activation type the same basic control of devices as the User privacy activation type and allows for limited device management. Administrators can enable app management, a limited set of IT policy rules, email, Wi-Fi, and VPN profiles, and enable SIM-based licensing. For more information, see the BlackBerry UEM Administration content .
User privacy – User enrollment (iOS)	The User privacy – User enrollment activation type provides basic control of devices, while making sure that users' personal data remains private and separated from work data. With this activation type, a separate work space is installed on the device for work apps and the native Notes, iCloud Drive, Mail, Calendar, and iCloud Keychain apps. This activation type enables app management, IT policy management, email profiles, Wi-Fi profiles, and per-app VPN. For more information, see the BlackBerry UEM Administration content .
MDM controls (Android, iOS, macOS, and Windows 10)	This activation type provides basic device management using device controls available for the OS. A separate work space is not installed on the device and there is no added security for work data. You can control the device using commands and IT policies. For more information, see the BlackBerry UEM Administration content .
MDM controls (Samsung KNOX)	This activation type provides basic device management using device controls available for the OS and additional controls available only for Samsung devices. A separate work space is not installed on the device and there is no added security for work data. You can control the device using commands and IT policies. For more information, see the BlackBerry UEM Administration content .
Work and personal - user privacy (Android Enterprise)	This activation type maintains privacy for personal data but lets you manage work data using commands and IT policy rules. This activation type creates a work profile on the

Feature	Definition
	device that separates work and personal data. Work and personal data are both protected using encryption and password authentication. For more information, see the BlackBerry UEM Administration content .
Work and personal - full control (Android Enterprise) Work and personal - full control (Android)	The previous “Work and personal - full control (Android)” activation type was renamed “Work and personal - full control (Android Enterprise)” This activation type let you manage the entire device using commands and IT policy rules. This activation type creates a work profile on the device that separates work and personal data. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, see the BlackBerry UEM Administration content .
Workspace only (Android Enterprise)	This activation type lets you manage the entire device using commands and IT policy rules. This activation type requires the user to reset the device to factory settings before activating. The activation process installs a work profile and no personal profile. The user must create a password to access the device. All data on the device is protected using encryption and a method of authentication such as a password. For more information, see the BlackBerry UEM Administration content .
Work and personal - user privacy (Android OS earlier than 5.1)	This is a legacy activation type not supported by currently available versions of BlackBerry UEM.
Work and personal – Corporate (BlackBerry 10)	This activation type provides control of work data on devices, while making sure that there is privacy for personal data. When a device is activated, a separate work space is created on the device and the user must create a password to access the work space. Work data is protected using encryption and password authentication. All work data from any previous activations is deleted. For more information, see the BlackBerry UEM Administration content .
BlackBerry Secure Connect Plus (BlackBerry 10)	BlackBerry Secure Connect Plus is a BlackBerry UEM component that provides a secure IP tunnel between apps and your organization's network. For BlackBerry 10 devices, all work apps use the secure tunnel. For more information, see the BlackBerry UEM Administration content .
Enhanced device activations	
Work and personal - user privacy (Premium)	The Premium activation option adds support for BlackBerry Secure Connect Plus and Knox Platform for Enterprise to the Work and personal - user privacy activation type. For more information, see the BlackBerry UEM Administration content .
Work and personal - user privacy (Samsung KNOX)	This activation type maintains privacy for personal data, but lets you manage work data using commands and IT policy rules. This activation type creates a separate work space on the device and the user must create a password to access the work space. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. For more information, see the BlackBerry UEM Administration content .

Feature	Definition
Work and personal - full control premium (Android Enterprise)	This activation type lets you manage the entire device using commands and IT policy rules. This activation type creates a work profile on the device that separates work and personal data. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, see the BlackBerry UEM Administration content .
Work and personal - full control (Samsung KNOX)	This activation type lets you manage the entire device using commands and IT policy rules. This activation type creates a separate work space on the device and the user must create a password to access the work space. Data in the work space is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, see the BlackBerry UEM Administration content .
Work space only (Premium)	The Premium activation option adds support for BlackBerry Secure Connect Plus and Knox Platform for Enterprise to the Work space only activation type. For more information, see the BlackBerry UEM Administration content .
Work space only (Samsung KNOX)	This activation type lets you manage the entire device using commands and IT policy rules. This activation type removes the personal space and installs a work space. The user must create a password to access the device. All data on the device is protected using encryption and a method of authentication such as a password, PIN, pattern, or fingerprint. This activation type supports the logging of device activity (SMS, MMS, and phone calls) in BlackBerry UEM log files. For more information, see the BlackBerry UEM Administration content .
BlackBerry Secure Connect Plus (Android Enterprise or Samsung KNOX)	BlackBerry Secure Connect Plus is a BlackBerry UEM component that provides a secure IP tunnel between apps and your organization's network. For Android Enterprise devices, all work apps use the secure tunnel. For Samsung KNOX Workspace devices, you can allow all work space apps to use the tunnel or specify apps using per-app VPN. For more information, see the BlackBerry UEM Administration content .
BlackBerry Secure Connect Plus (iOS)	BlackBerry Secure Connect Plus is a BlackBerry UEM component that provides a secure IP tunnel between apps and your organization's network. For iOS devices, you can allow all apps to use the tunnel or specify apps using per-app VPN. For more information, see the BlackBerry UEM Administration content .
Work and personal – Regulated (BlackBerry 10)	This activation type provides control of both work and personal data. When a device is activated, a separate work space is created on the device and the user must create a password to access the work space. Work data is protected using encryption and password authentication. All work data from any previous activations is deleted. For more information, see the BlackBerry UEM Administration content .
Work Space Only (BlackBerry 10)	This activation type provides full control of the device and does not provide a separate space for personal data. When a device is activated, the personal space and all work data from any previous activation is removed, a work space is installed, and the user must create a password to access the device. Work data is protected using encryption and password authentication. For more information, see the BlackBerry UEM Administration content .

Feature	Definition
Features and products	
BlackBerry Protect	BlackBerry Protect (formerly CylancePROTECT) is a endpoint protection platform (EPP) solution that detects and blocks malware and other threats before they can affect devices. For more information, see the BlackBerry Protect Desktop and BlackBerry Protect Mobile content.
BlackBerry Persona	BlackBerry Persona (formerly BlackBerry Intelligent Security) is a user behavior analytics (UBA) solution that collects and analyzes data from devices and uses machine learning to determine a user's risk level by dynamically analyzing the user's real-world context. For more information, see the BlackBerry Persona Desktop and BlackBerry Persona Mobile content.
BlackBerry Optics	BlackBerry Optics (formerly CylanceOPTICS) is a Endpoint Detection and Response (EDR) solution that monitors your Windows 10, macOS, and Linux endpoints and lets you know when your organization may be under attack. For more information, see the BlackBerry Optics content .
BlackBerry App Store	BlackBerry World for Work is where you can download apps that are assigned to your BlackBerry 10 device.
BlackBerry Access	BlackBerry Access is a secure browser that allows users to access your organization's intranet and business applications through the work firewall, without using a VPN, on Android, iOS, Windows, and macOS devices. BlackBerry Access is part of the suite of BlackBerry Dynamics mobile productivity apps. You deploy and manage BlackBerry Access using BlackBerry UEM or a standalone Good Control server. For more information, see the BlackBerry Access Administration content .
BlackBerry Share	BlackBerry Share is a secure file sharing application that improves collaboration across enterprise workers. BlackBerry Share enables workers to access, sync and share corporate documents instantly from SharePoint and other file server repositories with no VPN, firewall re-configurations, or extra stores. BlackBerry Share provides enterprise IT the assurance that their mobile workforce is compliant with regulatory requirements and that critical data is fully secured and protected.
Docs Share entitlement	The Doc Share Entitlement allows for secure access to Microsoft SharePoint and file shares.
BlackBerry Tasks	BlackBerry Tasks provides you with a secure, synchronized connection to your tasks in your work email account so that you can create and manage your tasks while you are away from your desk. BlackBerry Tasks uses push notifications to make sure that changes to your tasks are synchronized and up to date on your device and in your work email account. For more information, see the BlackBerry Tasks Administration content .
BlackBerry Work	BlackBerry Work is a business collaboration app that integrates business email and calendar, online presence, contact management, and document access and editing into one integrated, easy-to-use app. For more information, see the BlackBerry Work Administration content .

Feature	Definition
BlackBerry Secure Gateway Service (iOS)	The BlackBerry Secure Gateway provides a secure connection through the BlackBerry Infrastructure and BlackBerry UEM to your organization's mail server for iOS devices that are activated with MDM controls. Enabling the BlackBerry Secure Gateway allows devices that are activated with MDM controls to send and receive work email without requiring you to expose your mail server outside the firewall or locate your mail server in a DMZ. For more information, see the BlackBerry UEM Administration content .
BlackBerry Notes	BlackBerry Notes provides you with a secure, synchronized connection to the notes in your work email account. You can use BlackBerry Notes to create and manage your notes while you're away from your desk. For more information, see the BlackBerry Notes Administration content .
BlackBerry Edit (formerly Docs To Go)	BlackBerry Edit is a mobile document management app for smartphones and tablets. With BlackBerry Edit you can easily view, edit, create, present and share Microsoft Office quality documents using your mobile device. For more information, see the BlackBerry Edit documentation .
BlackBerry Connect	BlackBerry Connect is a secure, mobile, instant messaging application that is built on BlackBerry Dynamics. BlackBerry Connect connects to an organization's instant messaging server, like Microsoft Lync, Skype for Business, Skype for Business Online, or Cisco Unified Communications Manager for IM and Presence by communicating through a BlackBerry Enterprise Mobility Server. For more information, see the BlackBerry Connect Administration content .
BlackBerry Dynamics ISV apps entitlement	Entitlement to use BlackBerry Dynamics services with apps developed by independent software vendors. You can find relevant ISV apps in the BlackBerry Marketplace for Enterprise Software .
BlackBerry 2FA	BlackBerry 2FA protects access to your organization's critical resources using two-factor authentication. It uses a password that users enter and a secure prompt on their mobile device when connecting to work resources. BlackBerry 2FA also supports the use of standards-based One-Time Password (OTP) tokens. For more information, see the BlackBerry 2FA Administration content .
BlackBerry Enterprise Identity	BlackBerry Enterprise Identity provides single sign-on (SSO) to cloud services such as Microsoft Office 365, G Suite, BlackBerry Workspaces, and many others. With single sign-on, users don't have to complete multiple log ins or remember multiple passwords. Administrators can also add custom services to Enterprise Identity to give users access to internal applications. Users can access the services from any device they want to use, such as iOS, Android, or BlackBerry 10 devices and other computing platforms. For more information, see the BlackBerry Enterprise Identity Administration content .
BlackBerry Dynamics Custom apps entitlement	Entitlement to use BlackBerry Dynamics services with apps developed by or specifically for your organization using the BlackBerry Dynamics SDK. BlackBerry Dynamics custom apps are those not available on the BlackBerry Marketplace. For more information, see the BlackBerry Dynamics SDK content .

Feature	Definition
BlackBerry Analytics	BlackBerry Analytics is a solution that consists of cloud-based portal that you can use to view information about the BlackBerry Dynamics apps and devices in your organization's environment. BlackBerry Dynamics apps send data when users open the app, when they close the app, and when the app stops responding. BlackBerry Analytics aggregates the events and displays them in a dashboard. For more information, see the BlackBerry Analytics Administration content .
BlackBerry Workspaces Dynamics App	BlackBerry Workspaces apps enable you to access your BlackBerry Workspaces account on your device. You can view, comment, notify, annotate, edit, and securely share your files with others. Files opened in the BlackBerry Workspaces app are controlled and protected at all times, ensuring that your organization's data remains safe. The BlackBerry Workspaces for BlackBerry Dynamics app that has an extra layer of security enabled by BlackBerry UEM. For more information, see the BlackBerry Workspaces Apps content .
BlackBerry Workspaces - Collaborate	BlackBerry Workspaces is a modern, highly secure, file management platform that enables you to easily sync, secure and share your content across the enterprise. BlackBerry Workspaces- Collaborate is Mid-level enterprise offering that provides workspaces for collaboration, advanced Administration console and SSO integration. More productivity tools (file comments). For more information, see the BlackBerry Workspaces Administration content .
BlackBerry Workspaces - Secure Plus	BlackBerry Workspaces is a modern, highly secure, file management platform that enables you to easily sync, secure and share your content across the enterprise. BlackBerry Workspaces limits the risk for data loss or theft by embedding Digital Rights Management (DRM) security into every file, so your content remains secure and within your control, even after it is downloaded and shared with others. For more information, see the BlackBerry Workspaces Administration content .
BlackBerry Enterprise BRIDGE	BlackBerry Enterprise BRIDGE is a Microsoft Intune app that is enabled for BlackBerry Dynamics. It allows you to securely view, edit, and save documents using Intune managed Microsoft apps, such as Microsoft Word, Microsoft PowerPoint, Microsoft Excel, Microsoft Teams, Microsoft OneNote, and Yammer in BlackBerry Dynamics on iOS and Android devices. For more information, see the BlackBerry Enterprise BRIDGE Administration content .
UEM Notifications	With UEM Notifications, BlackBerry UEM administrators message users via SMS, phone, and email directly from the UEM console. This add-on simplifies communications to end users and user groups by eliminating the need for additional messaging solutions. BlackBerry UEM Notifications cuts through the clutter of everyday messages, resulting in more users taking action. For more information, see the BlackBerry UEM Notifications content .
Add-on features	
BlackBerry Secure Edit for Desktop	Secure Edit for Desktop enables editing of Microsoft Word, Microsoft PowerPoint, and Microsoft Excel attachments within BlackBerry Access and BlackBerry Work for Windows and MacOS

Feature	Definition
Samsung Knox DualDAR	Samsung Knox DualDAR secures all data in the work profile on Knox devices with two distinct layers of encryption. You must have a Samsung Knox Platform for Enterprise license to use this feature. A BlackBerry subscription license is required for each device that has DualDAR activated. For more information, see the BlackBerry UEM Administration content .

Managing BlackBerry Licenses

The BlackBerry Licensing system manages the consumption of licenses for your organization. Not all BlackBerry Software and Services or versions are visible or consumed through the BlackBerry Licensing system. Licenses for some versions of BlackBerry Workspaces, BlackBerry AtHoc and many BlackBerry Marketplace Dynamics Applications are not visible or fully integrated with the BlackBerry Licensing system. The information below is specific to those solutions where the BlackBerry Licensing system manages the consumption of licenses. For all other solutions please refer to the applicable product documentation or contact BlackBerry Technical Support for information on how to obtain information on the number of licenses being consumed.

Your licenses and their current status can be found in myAccount under **Organization > Licenses**. This will show all licenses assigned to your account through the BlackBerry Licensing system, including any active support. You will also be able to see the versions of any perpetual licenses, as well as any upcoming license or support expiry dates.

You can also see licenses in UEM via the left-hand menu under **Settings > Licensing**. Here you will see any licenses that apply to that UEM instance, including subscription licenses and any perpetual licenses that are at the same version or later as your UEM. Perpetual licenses that have a corresponding cloud hosting license that are under current support will be visible in a UEM cloud instance. The corresponding support entitlements for perpetual licenses are not visible in the UEM license view – those are only visible through myAccount.

Appendix – Legacy Licensing

Descriptions for each feature can be found above [starting on page 9](#).

Feature	Management	Enterprise	Choice	Collaboration	Application	Freedom	Content	Limitless	Silver	Gold	Gold Flex	Gold KNOX
Work and personal - full control (Android)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Work and personal - full control (Android Enterprise)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Work and personal - user privacy (Android OS earlier than 5.1)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Work and personal - user privacy (Android Enterprise)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Work space only (Android Enterprise)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Work and personal - Corporate (BlackBerry 10)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
MDM controls (Android, iOS, macOS, and Windows 10)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
MDM controls (Samsung KNOX)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
User privacy (Android and iOS)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
User privacy with profiles (iOS)	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-

User privacy - User enrollment (iOS)	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Secure Connect Plus (BlackBerry 10)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
BlackBerry App Store	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Access**	✓	✓	✓	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Secure Gateway Service (iOS)	-	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-
BlackBerry Tasks	-	✓	✓	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Work	-	✓	✓	✓	✓	✓	✓	✓	-	-	-	-
Work space only (Premium)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	✓
Work and personal - user privacy (Premium)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	✓
Work and personal – Regulated (BlackBerry 10)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	-
Work Space Only (BlackBerry 10)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	-
Work and personal - full control premium (Android Enterprise)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	✓
Work and personal - full control (Samsung KNOX)	-	-	-	✓	✓	✓	✓	✓	-	-	✓	✓
Work and personal - user privacy (Samsung KNOX)	-	-	-	✓	✓	✓	✓	✓	-	-	✓	✓
Work space only (Samsung KNOX)	-	-	-	✓	✓	✓	✓	✓	-	-	✓	✓
BlackBerry Secure Connect Plus (Android Enterprise or Samsung KNOX)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	✓

BlackBerry Secure Connect Plus (iOS)	-	-	-	✓	✓	✓	✓	✓	-	✓	✓	-
BlackBerry Notes	-	-	-	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Edit (formerly Docs To Go)	-	-	-	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Connect	-	-	✓	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Share	-	-	-	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Dynamics ISV apps	-	-	-	✓	✓	✓	✓	✓	-	-	-	-
Docs Share entitlement	-	-	-	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry 2FA	-	-	-	✓	✓	✓	✓	✓	-	-	-	-
BlackBerry Enterprise Identity	-	-	-	✓*	✓	✓	✓	✓	-	-	-	-
BlackBerry Dynamics Custom apps	-	-	-	-	✓	✓	✓	✓	-	-	-	-
BlackBerry Analytics	-	-	✓	-	✓	✓	✓	✓	-	-	-	-
BlackBerry Workspaces Dynamics App	-	-	-	-	-	✓	✓	✓	-	-	-	-
BlackBerry Bridge	-	-	-	-	-	✓	-	✓	-	-	-	-
BlackBerry Workspaces - Collaborate	-	-	-	-	-	✓	-	-	-	-	-	-
BlackBerry Workspaces – Secure Plus	-	-	-	-	-	-	✓	✓	-	-	-	-
UEM Notifications	-	-	-	-	-	-	-	✓	-	-	-	-

* Applies to compatible BlackBerry products and Office 365 only.

** BlackBerry Work for Desktop is enabled by default with BlackBerry Access for Desktop but must be licensed at Enterprise Suite or higher to be used.

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