BlackBerry BRIDGE

Release Notes

3.19

Contents

What's new in BlackBerry BRIDGE..... 4

BlackBerry BRIDGE for iOS 3.19.0.462..... 6

BlackBerry BRIDGE for iOS known issues..... 6

Legal notice..... 9

What's new in BlackBerry BRIDGE

This topic details the new features that have been introduced in all supported releases of BlackBerry BRIDGE.

New in BlackBerry BRIDGE version 3.19.0

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK, see the BlackBerry Bridge version 3.19 Release Notes. For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Feature	Release date and app version	Description
Updated app icon	January 2026 iOS: 3.19.0.462	The BlackBerry BRIDGE app icon has been updated.
Changes to OS support	January 2026 iOS: 3.19.0.462	This release adds support for devices running iOS 26 and iPadOS 26.

New in BlackBerry BRIDGE version 3.17

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK, see the BlackBerry Bridge version 3.17 Release Notes. For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Feature	Release date and app version	Description
Change to managing and monitoring BlackBerry BRIDGE	March 2025 iOS: 3.17.2.437	The BlackBerry BRIDGE app uses a new client app identifier which requires administrators to grant tenant-wide admin consent to the app or users will be unable to use it. For more information, see Managing the BlackBerry BRIDGE app.
Bug fixes	March 2025 iOS: 3.17.2.437	Bug fixes that are described in the fixed issues section.
Bug fixes	November 2024 iOS: 3.17.1.432	Bug fixes that are described in the fixed issues section.
Bug fixes	June 2025 Android: 3.17.0.335	Bug fixes that are described in the fixed issues section.

New in BlackBerry BRIDGE version 3.16

The table below details the new features in this release. For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK, see the BlackBerry Bridge version 3.16 Release Notes. For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Feature	Release date and app version	Description
Bug fixes	June 2024 iOS: 3.16.0.310	Bug fixes that are described in the fixed issues section.

BlackBerry BRIDGE for iOS 3.19.0.462

Microsoft Intune App SDK for iOS version

Microsoft Intune App SDK for iOS: 14.0.8198.15

OS compatibility

For device OS compatibility, see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.

Supported Upgrades

- BlackBerry BRIDGE for iOS 3.16.0.310 > BlackBerry BRIDGE for iOS 3.17.1.432 > BlackBerry BRIDGE for iOS 3.17.2.437 >BlackBerry BRIDGE for iOS 3.19.0.462
- BlackBerry BRIDGE for iOS 3.17.2.437 > BlackBerry BRIDGE for iOS 3.19.0.462
- BlackBerry BRIDGE for iOS 3.17.1.432 > BlackBerry BRIDGE for iOS 3.19.0.462
- BlackBerry BRIDGE for iOS 3.16.0.310 > BlackBerry BRIDGE for iOS 3.19.0.462

BlackBerry BRIDGE for iOS known issues

When users send a PDF file from Microsoft 365 to BB BRIDGE and only have one BlackBerry Dynamics app installed (for example, BlackBerry Work) or the default app for file transfers is set, the "Show as a Slide Show" option is not available. (BRIDGE-3234) **Workaround**: Verify that you have more than one BlackBerry Dynamics app installed (for example, BlackBerry Work, BlackBerry Tasks, and BlackBerry BRIDGE) and the default app for file transfers is not set. For more information, see Change BlackBerry BRIDGE for iOS Options.
If you force close BlackBerry BRIDGE and then send a file from a Microsoft 365 app to it, the file does not transfer, and you remain on the main screen. (BRIDGE-3145) **Workaround:** Enable the "Open-in/Share filtering (iOS Only)" Intune policy and select the "Open Securely via Bridge" option when sending the file, or launch BlackBerry BRIDGE before starting the file transfer from a Microsoft 365 app.
When some users try to send a document from BlackBerry Work to Microsoft Teams, Microsoft Teams displays the following error message: **Security Notice. Your organization doesn't allow the use of external libraries and files**, and document is not sent. (BRIDGE-3207)
If you force stop BlackBerry BRIDGE and then try to share a document from the corporate directory using BlackBerry BRIDGE, the "Send to BlackBerry Dynamics" dialog box does not display. (GD-61169) **Workaround:** Select the "Open in Bridge" option to transfer the document.

The BlackBerry BRIDGE app stays on the splash page when a BlackBerry Dynamics app is force stopped in the following scenario:

- BlackBerry UEM server is configured for Microsoft Intune
- The Microsoft Intune app protection profile has the "Enable interoperability between Intune and Dynamics apps" enabled
- The BlackBerry Dynamics policy has the "Do not require password" enabled

(BRIDGE-2812)

When users log in to the BlackBerry BRIDGE app using an email address that is different than the email address used to log in to BlackBerry Work, they receive the error message **The work or school account you specified does not have access to this app. You may have to sign in with a different account. Contact your IT administrator for help**, and they cannot log in to the app. (BRIDGE-2753)

Workaround: Factory reset the device.

Sometimes when sending a file to the BlackBerry BRIDGE app, the "Open in" option is not available when users try to open a file that was already sent to the BlackBerry BRIDGE app from BlackBerry Work. (GD-35159)

Workaround: Stop BlackBerry Work and send the file again.

When users send a .doc file from BlackBerry Work to an Intune-managed instance of Microsoft Word and then send the file back to BlackBerry Work without first saving a copy, the file is corrupted and can't be viewed. (BRIDGE-2691)

Workaround: Save the file before you send the file back to BlackBerry Work.

The BlackBerry BRIDGE app stops responding when users perform a "Reset all settings" on their device. (BRIDGE-2683)

Workaround: Factory reset the device.

User is asked to create a PIN for Bridge app and another separate PIN for the Office app (BRIDGE-2622)

When users install and provision the BlackBerry BRIDGE app for the first time, the text **Error Text** is displayed on the screen where users acknowledge that the organization is protecting the data using the app. (BRIDGE-2610)

When a file is created in the Intune managed app and sent to BlackBerry Work, users receive the following error message **Action not allowed. Your organization only allows to open work or school data in this app**. (BRIDGE-2556, BRIDGE-2687)

Workaround: You must first save the new file to a corporate location (for example, Microsoft OneDrive for Business) before you can securely transfer it to BlackBerry BRIDGE.

Users can’t save or access files on Microsoft OneDrive for Business when they are connected to the organization environment using LTE or a non-corporate Wi-Fi connection. For more information about conditional access, visit docs.microsoft.com to read the following pages:

- App-based conditional access with Intune
- What are common ways to use conditional access with Intune?
- Conditional access in Azure Active Directory

(BRIDGE-2548)

When users save a file and tap More, the BlackBerry BRIDGE app stops responding. (BRIDGE-2542)

Users can save a file to a local location on the device and to iCloud. The user cannot view the file from those locations. (BRIDGE-2487)

Legal notice

© 2026 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, EMBLEM Design, ATHOC, and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners.

Patents, as applicable, identified at: www.blackberry.com/patents.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available on the BlackBerry website provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by BlackBerry Limited and its affiliated companies ("BlackBerry") and BlackBerry assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect BlackBerry proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of BlackBerry technology in generalized terms. BlackBerry reserves the right to periodically change information that is contained in this documentation; however, BlackBerry makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party websites (collectively the "Third Party Products and Services"). BlackBerry does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by BlackBerry of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL BLACKBERRY BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH BLACKBERRY PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF BLACKBERRY PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES

WERE FORESEEN OR UNFORESEEN, AND EVEN IF BLACKBERRY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, BLACKBERRY SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO BLACKBERRY AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED BLACKBERRY DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF BLACKBERRY OR ANY AFFILIATES OF BLACKBERRY HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry® Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with BlackBerry's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with BlackBerry's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by BlackBerry and BlackBerry assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with BlackBerry.

The terms of use of any BlackBerry product or service are set out in a separate license or other agreement with BlackBerry applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY BLACKBERRY FOR PORTIONS OF ANY BLACKBERRY PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

BlackBerry Enterprise Software incorporates certain third-party software. The license and copyright information associated with this software is available at http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp.

BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

Published in Canada