



# **BlackBerry Connect for iOS**

## **Release Notes**

3.4



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# BlackBerry Connect for iOS 3.4.0.11

This release of BlackBerry Connect for iOS features the following enhancements:

- Specify default 'Away' setting: Administrators can set the default period of inactivity (in minutes) before the user's presence status changes to 'Away'. If you enter a 0 (zero), users' presence status never changes to 'Away'. By default, this feature is enabled and users' status changes to 'Away' after 30 minutes of inactivity.  
Optionally, you can restrict users from selecting an 'Away' value in BlackBerry Connect app Settings. By default, users can select a time.

## BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher Versions

- BlackBerry Dynamics SDK: 8.1.0.37
- BlackBerry Dynamics Launcher: 3.1.0.277

## Fixed issues

There are no fixed issues in this release.

## Known issues

Devices running iOS 14 receive the error message 'Unsupported file type message' when a user tries to view a file from a group discussion in a third-party app (for example, Box) using the 'Open in' option. (GCC-7825)

For iOS 12, iOS 13, and iOS 14 users running BlackBerry Dynamics apps, the password autofill feature is not supported, but can't be blocked from appearing on the QuickType keyboard. Users see the following message when they try to use the autofill feature: 'For Security reasons, the Autofill/paste password feature is not allowed'. (GCC-7049)

The user's Desktop status changes to Away if the user logged in to BlackBerry Connect on the mobile device becomes idle. (GCC-6780, GEMSS-7465)

In a Skype for Business Online environment, or in an on-premises Skype for Business with the Connect service configured for non-trusted mode, users do not receive a notification to indicate that they are logged in to more than one BlackBerry Connect app. (GCC-6770, GEMSS-6834)

Sometimes when users place BlackBerry Connect in the background while a file is uploading, two copies of the file appear in a group discussion. (GCC-6617, GEMSS-7163)

**Workaround:** Wait until the file is uploaded before closing BlackBerry Connect.

When BlackBerry Connect is in the background and users receive a group discussion invitation with a long name, the notification displays only the long group discussion name. (GCC-5290)

When users create a group discussion, the user that created the group discussion receives a notification that it was created. (GCC-5160)

When users create a group discussion, they cannot search for and add a group discussion to the discussion group. (GCC-5069)

Sometimes, when a user is logged in to the BlackBerry Connect app and the Skype for Business desktop client, when the user changes the status in the BlackBerry Connect app, the desktop client status does not update. For more information, visit [support.blackberry.com/community](https://support.blackberry.com/community) to read article 42659. (FIRST-12530, GCC-4980)

Users do not receive some group discussion invitation notifications when the BlackBerry Connect app is in the background, and users forced the BlackBerry Connect app to quit, or signed out of BlackBerry Connect, and then started the app again. (GEMSS-6225)

**Workaround:** Search for the room name and join.

In a Skype for Business environment, the Skype for Business desktop doesn't show new 1:1 chat invitations if users send messages while logged in to multiple devices. (GEMSS-6124)

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