



BlackBerry AtHoc

Supported Integrations

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Supported integrations

This document lists the devices that integrate with the BlackBerry® AtHoc® system and their supported releases.

Supported releases	Device name	Integration type	Model name/version
7.15, 7.9	ASI	Signage	STROBE 201RY
7.15, 7.9	ASI Push Button	Inbound	—
7.15, 7.9	Acoustic Technologies (ATI)	Giant Voice	REACT 4000/5000
7.9	AlertUs	Signage	AlertUs Beacon and AlertUs HPSA
7.15, 7.9	American Signal V2	Giant Voice	CSC-960
7.9	AM Radio Bluegrass	Radio	—
7.9	BBM	BlackBerry Enterprise secure instant messaging	2.9.14.5
7.15, 7.9	Cisco Blast IP Phone	IP Messaging (OnPrem only)	<ul style="list-style-type: none"> • CUCM version 1.1.0.5 • NDS 2.9.7
7.15, 7.9	Community Warning System Feed V2	Social	Facebook
7.16, 7.15, 7.9	CUCM TAS	BlackBerry AtHoc Telephony using CUCM (OnPrem)	<ul style="list-style-type: none"> • CUCM versions 10.x, 11.x, and 12.5. • TAS 2.9.30 (NDS 2.9.30), TAS 2.9.22 (NDS 2.9.22)
7.15, 7.9	Demo + Pro-Lite LED Sign	Signage	<ul style="list-style-type: none"> • PL-XPM3010 with IIM • PL-XPM3010. Using an NDS and virtual com ports on the NDS, up to 256 signs can be controlled with one NDS. Requires an OnPrem NDS server.
7.9	DTMF	—	—
7.9	EAS	—	—
7.15, 7.9	Eaton WAVES	Giant Voice	Eaton Wave 8.2.6

Supported releases	Device name	Integration type	Model name/version
7.15, 7.9	Federal Signal	Giant Voice	<ul style="list-style-type: none"> SS2000+ CDM 750 IP Commander
7.15, 7.9	Indoor Fire Panel	Fire Panel	<ul style="list-style-type: none"> INFP8 INFP16
7.9	Industrial Strobe Beacon/ IPBS	Beacon	—
7.16, 7.15, 7.9	Integrated Weather Alerts (IWA)	BlackBerry AtHoc Inbound	—
7.16, 7.15, 7.9	IPAWS	Network	Current
7.16, 7.15, 7.9	ISOS	BlackBerry AtHoc Inbound	1.0.1.19
7.15, 7.9	LMRv2	Giant Voice	Land Mobile Radio product (simplex/duplex, conventional, trunking)
7.15, 7.9	LRAD	Giant Voice	LRAD Streamer controller
7.16, 7.15	Microsoft Teams	Application	<ul style="list-style-type: none"> Hosted application: 1.0.0.81 Client application: 1.0.41
7.15, 7.9	Minitor V Two Tone	Pager	Motorola Minitor V Two Tone Sequential Pager
7.15, 7.9	Monaco	Giant Voice	D21
7.15, 7.9	Motorola ACE3600	Integrator/Giant Voice	<ul style="list-style-type: none"> Motorola ACE3600 Motorola Optiwarn
7.16, 7.15, 7.9	OPM	BlackBerry AtHoc OnPrem Email	<ul style="list-style-type: none"> OPM 2.9.32 (NDS 2.9.32) OPM 2.9.21 (NDS 2.9.21) OPM 2.9.16 (NDS 2.9.7)
7.15, 7.9	Public Address System	Giant Voice	Public Address systems with auxiliary activation (PTT) and auxiliary audio input
7.9	RMG	Digital Signage	—

Supported releases	Device name	Integration type	Model name/version
7.16, 7.15, 7.9	RSS Feed	—	—
7.16, 7.15, 7.9	ServiceNow	Network	Paris, Quebec, Rome, or San Diego
7.15, 7.9	SiRcom	Giant Voice	SiRcom Model v7.14.2 and higher
7.16, 7.15, 7.9	Twitter	Network	Current
7.16, 7.15, 7.9	UEM Notifications	Network	UEM 12.13. UEM must be OnPrem.
7.15, 7.9	Vaisala	Radio Broadcast	HAX100 "Black Max"
7.15, 7.9	Whelen v2	Giant Voice	<ul style="list-style-type: none"> E-979/1000/2010 WeatherWarn Control Station
7.16, 7.15	Workday Sync Client	Network	1.0.3.7
7.9	XML Feed	—	—
7.15, 7.9	Zetron Pager	OnPrem Alphanumeric Pager	2200 by phone line only
7.9	Zetron Pager Group	—	—

Integration type definitions

- **CATV:** Community Access Television/Cable TV. A system of TVs in a campus that are all driven from a single video source (typically a type of headend).
- **Fire Panel:** A fire marshal-approved panel that can be triggered to create a public address system notification to bystanders in the building.
- **GV:** Giant Voice. Also known as an outdoor siren system.
- **Inbound:** A system that feeds BlackBerry AtHoc with events.
- **Integrator:** A custom system or device that typically activates many types of warning devices, such as public address (PA), fire panels/alarms, and indoor and outdoor sirens.
- **IP Messaging:** A TCP IP system that uses an existing LAN connection to relay messages that include both text and audio from one IP device (a PC) to another IP device (a Cisco Phone).
- **LMR:** Land Mobile Radio (portable radio).
- **Microsoft Teams:** Microsoft's meet, call, chat, and collaboration platform.
- **PA:** Public Address System.
- **Pager:** An alphanumeric pager device.
- **Radio Broadcast:** A device that generates radio signals that can be picked up by a common radio receiver, such as the one that comes standard in a basic audio package of a car.
- **Signage:** A device that is typically indoor and hung on a wall and generates a combination of light, sound, video, and text for all bystanders to see when an alert is active.
- **Workday Sync Client:** A utility that enables you to synchronize user information from Workday to the BlackBerry AtHoc system.

BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

<https://www.blackberry.com/us/en/support/enterpriseapps/athoc>

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.

Documentation feedback

The BlackBerry AtHoc documentation team strives to provide accurate, useful, and up-to-date technical documentation. If you have any feedback or comments about BlackBerry AtHoc documentation, email athocdocfeedback@blackberry.com. Please include the name and version number of the document in your email.

To view additional BlackBerry AtHoc documentation, visit <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc>. To view the BlackBerry AtHoc Quick Action Guides, see <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/Quick-action-guides/latest>.

For more information about BlackBerry AtHoc products or if you need answers to questions about your BlackBerry AtHoc system, visit the Customer Support Portal at <https://www.blackberry.com/us/en/support/enterpriseapps/athoc>.

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BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

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