



BlackBerry AtHoc Geofencing

Release Notes

1.1.1

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What's new in AtHoc Geofencing 1.1.1?

These release notes contain information about new and changed functionality for AtHoc Geofencing® release 1.1.1. For more information about AtHoc Geofencing, see the documentation here: <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/geofencing>.

Increased Dwelling Report CSV export limit: The limitation of exporting only up to 200 entries in a Dwelling Report has been removed. When an operator clicks the EXPORT button, if there are 5,000 or fewer records, the export begins downloading immediately. If there are more than 5,000 records, the operator can select a batch of 5,000 records from a drop-down menu.

Known issues

This section lists known issues in BlackBerry AtHoc Geofencing releases.

1.0

Jira ID	Description	Workaround
Dwelling reports		
AWB-287	Sorting does not work for the Dwelling Time column on the Dwelling Report screen.	—
AB-2480	If the name of a geofence is edited, entries in the dwelling report prior to the name change do not display the new geofence name.	—
AWB-268	The Entry Time and Exit Time fields on the Dwelling Report screen should be labelled Entry Timestamp and Exit Timestamp.	—
AWB-285	If a special character that does not appear in any geofence name is entered in the Search field on the Dwelling Report screen, all geofences are displayed.	—
Search		
AWB-286	If a '\' character is entered in the search field on the Add Users dialog, an HTTPS 400 error is displayed.	—
Tracked users		
AB-2514	Users who are added to a geofence and then are then disabled, moved, or deleted in BlackBerry AtHoc still appear in the Tracked Users section of the geofence.	—
AWB-271	Distribution lists are not displayed in alphabetical order in the pull-down menu in the Tracked Users section. Roles are not displayed in alphabetical order on the Roles column on the Add Users dialog.	—

BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

<https://www.blackberry.com/us/en/support/enterpriseapps/athoc>

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.

Documentation feedback

The BlackBerry AtHoc documentation team strives to provide accurate, useful, and up-to-date technical documentation. If you have any feedback or comments about BlackBerry AtHoc documentation, email athocdocfeedback@blackberry.com. Please include the name and version number of the document in your email.

To view additional BlackBerry AtHoc documentation, visit <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc>. To view the BlackBerry AtHoc Quick Action Guides, see <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/Quick-action-guides/latest>.

For more information about BlackBerry AtHoc products or if you need answers to questions about your BlackBerry AtHoc system, visit the Customer Support Portal at <https://www.blackberry.com/us/en/support/enterpriseapps/athoc>.