BlackBerry AtHoc Geofencing

Release Notes

1.0

Contents

What's new in AtHoc Geofencing 1.0?

These release notes contain information about new and changed functionality for AtHoc Geofencing® release 1.0. For more information about AtHoc Geofencing, see the documentation here: https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/geofencing.

New AtHoc Geofencing App

AtHoc Geofencing is a standalone application that enables operators to accurately and easily track the location of users in the field. Using AtHoc Geofencing, operators can easily identify where a user currently is, where they've been, and how long they've been there. AtHoc Geofencing provides automated entry and exit tracking, giving the operator greater situational awareness of their users.

- Select IsGeofencingAppSupported in feature enablement to enable the new AtHoc Geofencing App.
- Create, edit, and delete geofences to define locations of interest.
- Create a geofence by drawing or selecting a predefined shape on the map, entering a name, and targeting individual users and distribution lists.
- Access dwelling reports to view the entry, exit, and dwelling times of tracked users in a geofence.
- View dwelling reports for one or all geofences.
- Export dwelling reports to a CSV file.
- Control access to the geofencing application to operators with one of the following roles: Enterprise Administrator, Organization Administrator or Geofence Manager.

For detailed information, see the *BlackBerry AtHoc Geofencing* guide.

For quick steps to key tasks, see the following Quick Action Guides:

- Create a Geofence
- Edit a Geofence
- View Geofence Dwelling Reports

Known issues

This section lists known issues in BlackBerry AtHoc Geofencing releases.

1.0

Jira ID	Description	Workaround
	API service	
AB-2473	The Geofence API does not display an error when an organization is not registered for the Geofence service.	—
	Dwelling reports	
AB-2472	Sorting does not work for the Dwelling Time column on the Dwelling Report screen.	—
AB-2480	If the name of a geofence is edited, entries in the dwelling report prior to the name change do not display the new geofence name.	—
IWS-69393	The Entry Time and Exit Time fields on the Dwelling Report screen should be labelled Entry Timestamp and Exit Timestamp	—
IWS-69607	If a special character that does not appear in any geofence name is entered in the Search field on the Dwelling Report screen, all geofences are displayed.	—
	Search	
IWS-69399	If a '\' character is entered in the search field on the Add Users dialog, a HTTPS 400 error is displayed.	—
	Tracked Users	
AB-2514	Users who are added to a geofence and then are then disabled, moved, or deleted in BlackBerry AtHoc still appear in the Tracked Users section of the geofence.	—
IWS-69592	Distribution lists are not displayed in alphabetical order in the pull-down menu in the Tracked Users section. Roles are not displayed in alphabetical order on the Roles column on the Add Users dialog.	—

Breaking changes

Breaking changes are changes that will cause existing integrations and functionality to break unless you take remedial action.

There are no breaking changes in AtHoc Geofencing release 1.0.

BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

https://www.blackberry.com/us/en/support/enterpriseapps/athoc

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.