



BlackBerry AtHoc Desktop App

Release Notes

7.x

Contents

- BlackBerry AtHoc desktop app for Windows..... 4**
 - Resolved issues..... 4
 - Known issues..... 4
- BlackBerry AtHoc Customer Support Portal..... 5**
- Documentation feedback.....6**
- Legal notice..... 7**

BlackBerry AtHoc desktop app for Windows

What's new in this release?

Each release consists of new and enhanced features and resolved and known issues in the BlackBerry AtHoc desktop app.

Version 7.0

- **BlackBerry AtHoc release:** BlackBerry AtHoc desktop app release 7.0 or later is compatible only with BlackBerry AtHoc release 7.14 or later release.
- **Registration process:** After installing the Windows desktop app, if the Defer to Self Service authentication method is configured, users are redirected to Self Service to generate a registration code to complete the registration process and connect.
- **Update from previous desktop app versions:** Users cannot upgrade to BlackBerry AtHoc desktop app version 7.0 from previous 6.x releases. Users must uninstall any existing 6.x desktop app clients before installing 7.0.
- **Localization:** The About screen and its tabs are fully localized.
- **C++ client migrated to C#:** The desktop client was updated from using C++ technology to using the C# language. This update enables support for .net framework 4.5 and later releases and simplifies creating the desktop client MSI.
- **508 compliance:** 508 compliance improvements were made in the following areas:
 - Screen readers (for delivered alert content, response options, and desktop app contents)
 - Color contrast ratio
 - Mouse navigation
 - Keyboard navigation

Resolved issues

Version 7.0

- This version has no resolved issues.

Known issues

Version 7.0

- This version has no known issues.

BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

<https://www.blackberry.com/us/en/support/enterpriseapps/athoc>

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.

Documentation feedback

The BlackBerry AtHoc documentation team strives to provide accurate, useful, and up-to-date technical documentation. If you have any feedback or comments about BlackBerry AtHoc documentation, email athocdocfeedback@blackberry.com. Please include the name and version number of the document in your email.

To view additional BlackBerry AtHoc documentation, visit <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc>. To view the BlackBerry AtHoc Quick Action Guides, see <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc/Quick-action-guides/latest>.

For more information about BlackBerry AtHoc products or if you need answers to questions about your BlackBerry AtHoc system, visit the Customer Support Portal at <https://www.blackberry.com/us/en/support/enterpriseapps/athoc>.

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Published in Canada