



BlackBerry AtHoc

Release Notes

7.15 SE-3

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What's new in BlackBerry AtHoc 7.15 SE-3

These release notes contain information about new and changed functionality for BlackBerry® AtHoc® release 7.15.SE-3. For more information about BlackBerry AtHoc or its related functionality, see the BlackBerry AtHoc documentation here: <https://docs.blackberry.com/en/id-comm-collab/blackberry-athoc>.

.NET core version update

- **.NET core version update:** The supported .NET core version was updated from version 3.1.X to version 6.0.x.

Behavior changes

Behavior changes are changes in existing functionality that you need to be aware of when upgrading to BlackBerry AtHoc release 7.15 SE-3. These changes require that you re-learn existing functionality.

- There are no behavior changes in this release.

Breaking changes

Breaking changes are changes that will cause existing integrations and functionality to break unless you take remedial action.

- There are no breaking changes in this release.

Resolved issues

- There are no resolved issues in this release.

Known issues

This section lists known issues in BlackBerry AtHoc releases.

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Jira ID	Description	Workaround
Alert Templates		
IWS-63874	If an imported alert template contains a More Info link without http:// in the URL, clicking the Test URL button results in a 404 error.	Add http:// to the URL in the More Info link before clicking the Test URL button.

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Jira ID	Description	Workaround
Alerting		
IWS-58156	Alerts triggered from the mobile app do not display the icons on the map that are defined in the mobile event rules.	—
IWS-61325	If you create and save an alert template with a map, and then create and save a second alert template with a map, when you open the first saved template, the map from the second saved template is displayed.	Clear your browser cache, log out, and then log in.
IWS-61074	Tabbing does not navigate correctly in alerts sent to the Desktop app using the default template.	—
IWS-62434	The Custom Field section for alert placeholders is not visible after duplicating a draft alert when logged in as an Advanced Alert Manager.	—
External event alert		
IWS-58065	Alerts are not triggered for external events when placeholders are added to the alert title in the out of the box External Feeds Template. The External Feeds Template contains a [BFSTitle] placeholder by default. Adding additional placeholders to the title field can cause the title to have more than the maximum number of characters.	Do not add additional placeholders to the title field.
IPAWS		

Jira ID	Description	Workaround
IWS-58653	COG to COG alerts sent between connected organizations with a valid FIPS code do not work as expected. The target organization receives the IPAWS alert, but no alerts are triggered.	—

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Jira ID	Description	Workaround
Reporting		
IWS-63862	The User Tracking Report with Devices does not display records beyond the first page.	—

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Jira ID	Description	Workaround
Alerting		
IWS-61005	The Respond & Close button is not displayed correctly in an alert published using a legacy template with more than 4 response options.	—
IWS-61042	In a Basic organization, saving a draft alert more than one time causes an error.	—

BlackBerry AtHoc Customer Support Portal

BlackBerry AtHoc customers can obtain more information about BlackBerry AtHoc products or get answers to questions about their BlackBerry AtHoc systems through the Customer Support Portal:

<https://www.blackberry.com/us/en/support/enterpriseapps/athoc>

The BlackBerry AtHoc Customer Support Portal also provides support via computer-based training, operator checklists, best practice resources, reference manuals, and user guides.

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