



BlackBerry Analytics

Release Notes

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What's new in BlackBerry Analytics

July 2020

Developers can integrate BlackBerry Analytics with custom BlackBerry Dynamics apps to automatically record and send events to the BlackBerry Analytics portal. Previously, developers had to integrate a separate BlackBerry Analytics SDK with their BlackBerry Dynamics apps. In the BlackBerry Dynamics SDK version 8.0 and later, BlackBerry Analytics and BlackBerry Persona functionality are now fully integrated with the BlackBerry Dynamics SDK.

For more information about integrating BlackBerry Analytics and BlackBerry Persona functionality with a custom BlackBerry Dynamics app, see the [BlackBerry Dynamics SDK Development Guide](#).

Developers can also use the BlackBerry Analytics REST API to retrieve metrics programmatically, for the purpose of creating custom reports. For more information, see the [BlackBerry Dynamics SDK Development Guide](#).

Portal version 3.0

- **Bug fixes:** This release includes bug fixes.

Portal version 1.6

- **Enhancement for user correlation:** Previously, if you enabled the user correlation feature in the BlackBerry Analytics portal, you could only associate the container ID with a specific user using the Good Control SOAP `getUser` API. If you used this compatible API with the BlackBerry Web Services for BlackBerry UEM, it did not support the container ID. In the BlackBerry Web Services for BlackBerry UEM 12.9 or later, you can now use the `getUser` API to associate a container ID with a specific user.

Portal version 1.5

- **Support for BlackBerry Team Connect:** This release adds support for receiving data from BlackBerry Team Connect and providing user, device, and feature usage statistics in the BlackBerry Analytics portal.

Portal version 1.4

- **Turn on user correlation:** By default, the data collected by BlackBerry Analytics is anonymous and is not linked to specific user accounts. If you want to correlate data with the activity of user accounts, you can turn on user correlation in the BlackBerry Analytics portal. When this option is enabled, all user generated analytics data will include a BlackBerry Analytics container ID that serves as a unique identifier for user accounts. You can use the `getUser` API supported by the [Good Control SOAP APIs](#) in standalone Good Control to retrieve the user's email address using the container ID. For more information, see the getting started blog for making [web services calls to Good Control](#). Equivalent support using the [BlackBerry Web Services SOAP API](#) for BlackBerry UEM is pending in an upcoming release.
- **View data for feature usage:** The BlackBerry Analytics dashboard now allows you to view more data about the use of specific app features.
- **BlackBerry Analytics SDK 1.2 enhancement:** The BlackBerry Analytics SDK now sends the SDK version as part of the payload.

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