

Release Notes

BlackBerry Access for iOS

Version 2.10



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BlackBerry Access for iOS version 2.10.2.1210

What's new in BlackBerry Access for iOS version 2.10.2.1210

- Compatibility with iOS 12.
- New **List all certificates available to user to choose for client cert authentication** app policy setting: A new app policy setting has been added that allows you to specify whether all uploaded encryption certificates are displayed when a user attempts to access websites that require a client certificate.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 4.2.0.145
- BlackBerry Dynamics Launcher 2.8.0.185
- BlackBerry Analytics 1.3.0.52

Supported upgrades

- BlackBerry Access 2.10.0.1197 to BlackBerry Access 2.10.2.1210
- BlackBerry Access 2.10.1.1199 to BlackBerry Access 2.10.2.1210

Fixed issues

- The Appstore icon sometimes opens the user's homepage instead of the app store. (FIRST-15837)
- A URL containing the # character is causing an HTTP 404 error. (FIRST-15790)
- BlackBerry Access cannot open a specific URL. (FIRST-15780)

Known issues

- There are no known issues in this release.

BlackBerry Access for iOS version 2.10.1.1199

What's new in BlackBerry Access for iOS version 2.10.1.1199

- Open issue resolved as documented below.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 4.1.0.95
- BlackBerry Dynamics Launcher 2.8.0.185

Supported upgrades

- BlackBerry Access 2.10.0.1197 to BlackBerry Access 2.10.1.1199
- BlackBerry Access 2.9.1.1178 to BlackBerry Access 2.10.1.1199

Fixed issues

- Voltage SecureMail attachments are not loading. (FIRST-15783)

Known issues

- There are no known issues in this release.

BlackBerry Access for iOS version 2.10.0.1197

What's new in BlackBerry Access for iOS version 2.10.0.1197

- Update to Chromium 66
- WKWebView is now the default web view for rendering website content. Administrators can enable UIWebView in the app configuration if necessary. You can select the **Use UIWebView to render web content on devices** app configuration setting, located on the General tab, to allow iOS devices 12.0 and earlier to use UIWebView.
- WKWebView is used when a user previews a downloaded file in BlackBerry Access for iOS
- Improved user experience with the Work Apps catalog: The app catalog opens much quicker and users can refresh the Work Apps catalog by pulling down on the browser page.
- Users can now upload files in BlackBerry Access for iOS. New policies have also been added to block users from uploading files. The following new policies have been added:
 - Allow user to upload files
 - Allow user to take new photos and upload
 - Allow user to upload existing photos
 - Allow user to upload files from file providers
- The following new events can be tracked in BlackBerry Analytics:
 - RSA SecurID session was opened or closed
 - The Enterprise AppStore was opened or closed
 - The Work Apps catalog was opened or closed
 - BlackBerry Access was launched from another BlackBerry Dynamics app
 - A bookmark was created
 - Authentication was used
 - A file was downloaded
 - A tab was opened
 - A password was cached
 - A URL was shared
- Users can now switch to desktop mode.
- If installed on a device, BlackBerry Workspaces has been added to the BlackBerry Dynamics Launcher

- New and updated apps are indicated by a blue circle icon in the BlackBerry Dynamics Launcher.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 4.1.0.95
- BlackBerry Dynamics Launcher 2.8.0.185

OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Device support

- Phones: iPhone 5 and later
- Tablets: iPad 3 and later, iPad mini 2 and later

Supported upgrades

- BlackBerry Access 2.9.1.1178 to BlackBerry Access 2.10.0.1197

Fixed issues

- BlackBerry Access for iOS freezes when attempting to attach an image using the device camera when using BlackBerry Access for iOS in the Outlook Web App. (GMAGDIOS-10791)
- BlackBerry Access for iOS crashes when viewing certain downloaded files on iOS 11.3
- When chatting in Twitch, data is routed directly to the Internet instead of through the BlackBerry Proxy. (GMAGDIOS-10783)
- Users cannot log in to a specific Qlik website. (GMAGDIOS-10751)
- BlackBerry Access for iOS times out while attempting to load a web page. (FIRST-15582)
- A webpage is not rendering correctly in BlackBerry Access for iOS. (FIRST-15381)
- BlackBerry Access for iOS shows a blank screen and must be refreshed when opening an email message with an attachment. (FIRST-15346)
- BlackBerry Access for iOS is causing lag issues on iPad Air 2 when being put into the background. (FIRST-15063)

Known issues

- Video files cannot be uploaded to external sites. (GMAGDIOS-10889)

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