



BlackBerry Access for iOS

Release Notes

3.6.x

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BlackBerry Access for iOS version 3.6.2.1436

What's new in this release?

This release of BlackBerry Access for iOS introduces bug fixes that are described in the fixed issues below.

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 12.0.1.79
- BlackBerry Dynamics Launcher 12.0.0.378

OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for iOS 3.6.0.1416 > BlackBerry Access for iOS 3.6.1.1435 > BlackBerry Access for iOS 3.6.2.1436
- BlackBerry Access for iOS 3.6.0.1416 > BlackBerry Access for iOS 3.6.2.1436
- BlackBerry Access for iOS 3.6.1.1435 > BlackBerry Access for iOS 3.6.2.1436

BlackBerry Access for iOS fixed issues

When authenticating with BlackBerry Enterprise Identity, a connection error may have occurred. (GD-63351)

BlackBerry Access for iOS known issues

On an iPhone upgraded to iOS 16.x, the BlackBerry Access user agent information is not captured at the Symantec ProxySG web proxy. (FIRST-18008)

If BlackBerry Access is not running, clicking a web clip app shortcut for an internal site that requires SSO does not work. (FIRST-18006)

Workaround: Before clicking on a web clip app shortcut on the iOS home screen, open BlackBerry Access first.

BlackBerry Access for iOS known limitations

BLOB data storage in IndexedDB is not supported. (GMAGDIOS-16029)

BlackBerry Access for iOS version 3.6.1.1435

What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's New in BlackBerry Access](#).

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 12.0.0.57
- BlackBerry Dynamics Launcher 12.0.0.378

OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for iOS 3.5.4.1404 > BlackBerry Access for iOS 3.6.0.1416 > BlackBerry Access for iOS 3.6.1.1435
- BlackBerry Access for iOS 3.5.4.1404 > BlackBerry Access for iOS 3.6.1.1435
- BlackBerry Access for iOS 3.6.0.1416 > BlackBerry Access for iOS 3.6.1.1435

BlackBerry Access for iOS fixed issues

On an iPhone running iOS 17, BlackBerry Access stops working when you change the text to bold in the Device Settings. (GMAGDIOS-16509)

When a user clicked a URL redirect link to open the link in BlackBerry Access for iOS, a file did not download automatically. (FIRST-18015)

BlackBerry Access for iOS known issues

On an iPhone upgraded to iOS 16.x, the BlackBerry Access user agent information is not captured at the Symantec ProxySG web proxy. (FIRST-18008)

If BlackBerry Access is not running, clicking a web clip app shortcut for an internal site that requires SSO does not work. (FIRST-18006)

Workaround: Before clicking on a web clip app shortcut on the iOS home screen, open BlackBerry Access first.

BlackBerry Access for iOS known limitations

BLOB data storage in IndexDB is not supported. (GMAGDIOS-16029)

BlackBerry Access for iOS version 3.6.0.1416

What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's New in BlackBerry Access](#).

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 11.2.0.26
- BlackBerry Dynamics Launcher 3.6.0.346

OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for iOS 3.5.3.1397 > BlackBerry Access for iOS 3.5.4.1404 > BlackBerry Access for iOS 3.6.0.1416
- BlackBerry Access for iOS 3.5.4.1404 > BlackBerry Access for iOS 3.6.0.1416
- BlackBerry Access for iOS 3.5.3.1397 > BlackBerry Access for iOS 3.6.0.1416

BlackBerry Access for iOS fixed issues

On specific devices, users were unable to upload images using the photo library. (GMAGDIOS-16436)

Changes to regionalization for BlackBerry Dynamics to enhance secure communications with the BlackBerry Infrastructure. (GD-60435)

If a PAC file was configured for BlackBerry Access for iOS 3.5.3.1397 and later, the user would receive a "Proxy is unreachable" error when attempting to access external websites. (FIRST-17967)

Some users were unable to access internal websites after upgrading to BlackBerry Access for iOS 3.5.3.1397. (FIRST-17950)

For some users, URL calls from BlackBerry Access for iOS were not redirected to the proxy that was defined in the PAC file in their app configuration settings. (FIRST-17832)

BlackBerry Access for iOS known issues

There are no known issues in this release.

BlackBerry Access for iOS known limitations

BLOB data storage in IndexDB is not supported. (GMAGDIOS-16029)

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