



# **BlackBerry Access for iOS**

## **Release Notes**

3.5.x



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# BlackBerry Access for iOS version 3.5.4.1404

This release of BlackBerry Access for iOS features bug fixes to improve regionalization, performance, and connection issues. For more information, see [Fixed issues](#).

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.1.0.62
- BlackBerry Dynamics Launcher 3.5.1.334

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for iOS 3.5.1.1391 > BlackBerry Access for iOS 3.5.2.1394 > BlackBerry Access for iOS 3.5.3.1397 > BlackBerry Access for iOS 3.5.4.1398 > BlackBerry Access for iOS 3.5.4.1404
- BlackBerry Access for iOS 3.5.2.1394 > BlackBerry Access for iOS 3.5.4.1404
- BlackBerry Access for iOS 3.5.3.1397 > BlackBerry Access for iOS 3.5.4.1404
- BlackBerry Access for iOS 3.5.4.1398 > BlackBerry Access for iOS 3.5.4.1404

## Fixed issues

Changes to regionalization for BlackBerry Dynamics to enhance secure communications with the BlackBerry Infrastructure. (GD-60435)

If a PAC file was configured for BlackBerry Access for iOS 3.5.3.1397 and later, the user would receive a "Proxy is unreachable" error when attempting to access external websites. (FIRST-17967)

Some users were unable to access internal websites after upgrading to BlackBerry Access for iOS 3.5.3.1397. (FIRST-17950)

For some users, URL calls from BlackBerry Access for iOS were not redirected to the proxy that was defined in the PAC file in their app configuration settings. (FIRST-17832)

## Known issues

LinkedIn Learning videos are unable to load when a proxy is set for the user. (GMAGDIOS-16165)

## Known limitations

BLOB data storage in IndexedDB is not supported. (GMAGDIOS-16029)

# BlackBerry Access for iOS version 3.5.3.1397

## What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's New in BlackBerry Access](#).

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.1.0.57
- BlackBerry Dynamics Launcher 3.5.1.334

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for iOS 3.5.0.1383 > BlackBerry Access for iOS 3.5.1.1391 > BlackBerry Access for iOS 3.5.2.1394 > BlackBerry Access for iOS 3.5.3.1397
- BlackBerry Access for iOS 3.5.2.1394 > BlackBerry Access for iOS 3.5.3.1397
- BlackBerry Access for iOS 3.5.1.1391 > BlackBerry Access for iOS 3.5.3.1397

## Fixed issues

Users were unable to paste the suggested text above the keyboard into the username field when entering authentication credentials. (GMAGDIOS-16175)

The Dutch language translation for "URL blocked message" has been updated. (GMAGDIOS-16039)

NTLMSSP\_NEGOTIATE\_56 and NTLMSSP\_NEGOTIATE\_128 were not set in type1 message. (GMAGDIOS-15890)

## Known issues

The last used user credentials are not persisted for invalid or untrusted SSL sites. Users will need to re-enter their credentials. (GMAGDIOS-16205)

LinkedIn Learning videos are unable to load when a proxy is set for the user. (GMAGDIOS-16165)

## Known limitations

BLOB data storage in IndexDB is not supported. (GMAGDIOS-16029)

# BlackBerry Access for iOS version 3.5.2.1394

This release of BlackBerry Access for iOS features the following enhancements:

Bug fixes

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.0.1.174
- BlackBerry Dynamics Launcher 3.5.0.328

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

BlackBerry Access for iOS 3.5.1.1391 > BlackBerry Access for iOS 3.5.2.1394

## Fixed issues

BlackBerry Access for iOS would crash when it was installed from the UEM client with the MDM controls activation type on iOS 14.x devices. (GD-59975)

## Known issues

After a user upgrades their UEM Client, it will no longer retain CylancePERSONA location sharing preferences for BlackBerry Dynamics apps. (GD-59208)

**Workaround:** To restore location sharing preferences, users must do the following:

1. Open BlackBerry Access.
2. Click the launcher button.
3. Click the shield icon.
4. Click **BlackBerry Persona Settings**.
5. Set the **Allow Location Access** control to On.

## Known limitations

Users aren't prompted with the option to save passwords in the Password Manager for some web pages and on some devices. (GMAGDIOS-15131)

It is recommended that your organization updates its websites with the latest HTML standards.

In environments configured with MDM content filter rules, users running an iOS version earlier than 13.4 are unable to access domains although the policy "Allow MDM web content restrictions (iOS Only)" is disabled. (GMAGDIOS-15097)

Cookies and other data may not be restored properly if you upgrade to BlackBerry Access version 3.2.1.1349 from version 3.2.0.1348 when it has stopped responding. (GMAGDIOS-14975)

When zooming into a web page, some elements may not resize accordingly. (GMAGDIOS-15662)

# BlackBerry Access for iOS version 3.5.1.1391

This release of BlackBerry Access for iOS features the following enhancements:

Bug fixes

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.0.1.168
- BlackBerry Dynamics Launcher 3.5.0.328

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

BlackBerry Access for iOS 3.5.0.1383 > BlackBerry Access for iOS 3.5.1.1391

## Fixed issues

The "Mail To" link in the BlackBerry Access for iOS address bar now opens BlackBerry Work instead of the native Apple Mail app. (FIRST-17920)

## Known issues

After a user upgrades their UEM Client, it will no longer retain CylancePERSONA location sharing preferences for BlackBerry Dynamics apps. (GD-59208)

**Workaround:** To restore location sharing preferences, users must do the following:

1. Open BlackBerry Access.
2. Click the launcher button.
3. Click the shield icon.
4. Click **BlackBerry Persona Settings**.
5. Set the **Allow Location Access** control to On.

## Known limitations

Users aren't prompted with the option to save passwords in the Password Manager for some web pages and on some devices. (GMAGDIOS-15131)

It is recommended that your organization updates its websites with the latest HTML standards.



In environments configured with MDM content filter rules, users running an iOS version earlier than 13.4 are unable to access domains although the policy "Allow MDM web content restrictions (iOS Only)" is disabled. (GMAGDIOS-15097)

Cookies and other data may not be restored properly if you upgrade to BlackBerry Access version 3.2.1.1349 from version 3.2.0.1348 when it has stopped responding. (GMAGDIOS-14975)

When zooming into a web page, some elements may not resize accordingly. (GMAGDIOS-15662)

# BlackBerry Access for iOS version 3.5.0.1383

## What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's New in BlackBerry Access](#).

## BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.0.0.124
- BlackBerry Dynamics Launcher 3.5.0.328

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for iOS 3.4.0.1373 > BlackBerry Access for iOS 3.5.0.1383
- BlackBerry Access for iOS 3.3.1.1364 > BlackBerry Access for iOS 3.4.0.1373 > BlackBerry Access for iOS 3.5.0.1383

## Fixed issues

An issue where some web applications would make no progress when performing an action, such as uploading a photo, has been resolved. (FIRST-17876)

An issue where users were unable to be upload certificates to UEM Self Service while using BlackBerry Access on iPadOS, has been resolved. (FIRST 17840)

## Known issues

After a user upgrades their UEM Client, it will no longer retain CylancePERSONA location sharing preferences for BlackBerry Dynamics apps. (GD-59208)

**Workaround:** To restore location sharing preferences, users must do the following:

1. Open BlackBerry Access.
2. Click the launcher button.
3. Click the shield icon.
4. Click **BlackBerry Persona Settings**.
5. Set the **Allow Location Access** control to On.

## Known limitations

Users aren't prompted with the option to save passwords in the Password Manager for some web pages and on some devices. (GMAGDIOS-15131)

It is recommended that your organization updates its websites with the latest HTML standards.

In environments configured with MDM content filter rules, users running an iOS version earlier than 13.4 are unable to access domains although the policy "Allow MDM web content restrictions (iOS Only)" is disabled. (GMAGDIOS-15097)

Cookies and other data may not be restored properly if you upgrade to BlackBerry Access version 3.2.1.1349 from version 3.2.0.1348 when it has stopped responding. (GMAGDIOS-14975)

When zooming into a web page, some elements may not resize accordingly. (GMAGDIOS-15662)

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