



BlackBerry Access for iOS

Release Notes

3.5.x

Contents

- BlackBerry Access for iOS version 3.5.2.1394..... 4**
 - Fixed issues..... 4
 - Known issues.....4
 - Known limitations.....4

- BlackBerry Access for iOS version 3.5.1.1391..... 6**
 - Fixed issues..... 6
 - Known issues.....6
 - Known limitations..... 6

- BlackBerry Access for iOS version 3.5.0.1383..... 8**
 - Fixed issues..... 8
 - Known issues.....8
 - Known limitations.....9

- Legal notice..... 10**

BlackBerry Access for iOS version 3.5.2.1394

This release of BlackBerry Access for iOS features the following enhancements:

- Bug fixes

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.0.1.174
- BlackBerry Dynamics Launcher 3.5.0.328

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for iOS 3.5.1.1391 > BlackBerry Access for iOS 3.5.2.1394

Fixed issues

BlackBerry Access for iOS would crash when it was installed from the UEM client with the MDM controls activation type on iOS 14.x devices. (GD-59975)

Known issues

After a user upgrades their UEM Client, it will no longer retain CylancePERSONA location sharing preferences for BlackBerry Dynamics apps. (GD-59208)

Workaround: To restore location sharing preferences, users must do the following:

1. Open BlackBerry Access.
2. Click the launcher button.
3. Click the shield icon.
4. Click **BlackBerry Persona Settings**.
5. Set the **Allow Location Access** control to On.

Known limitations

Users aren't prompted with the option to save passwords in the Password Manager for some web pages and on some devices. (GMAGDIOS-15131)

It is recommended that your organization updates its websites with the latest HTML standards.

In environments configured with MDM content filter rules, users running an iOS version earlier than 13.4 are unable to access domains although the policy "Allow MDM web content restrictions (iOS Only)" is disabled. (GMAGDIOS-15097)

Cookies and other data may not be restored properly if you upgrade to BlackBerry Access version 3.2.1.1349 from version 3.2.0.1348 when it has stopped responding. (GMAGDIOS-14975)

When zooming into a web page, some elements may not resize accordingly. (GMAGDIOS-15662)

BlackBerry Access for iOS version 3.5.1.1391

This release of BlackBerry Access for iOS features the following enhancements:

- Bug fixes

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.0.1.168
- BlackBerry Dynamics Launcher 3.5.0.328

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

Supported upgrades

- BlackBerry Access for iOS 3.5.0.1383 > BlackBerry Access for iOS 3.5.1.1391

Fixed issues

The "Mail To" link in the BlackBerry Access for iOS address bar now opens BlackBerry Work instead of the native Apple Mail app. (FIRST-17920)

Known issues

After a user upgrades their UEM Client, it will no longer retain CylancePERSONA location sharing preferences for BlackBerry Dynamics apps. (GD-59208)

Workaround: To restore location sharing preferences, users must do the following:

1. Open BlackBerry Access.
2. Click the launcher button.
3. Click the shield icon.
4. Click **BlackBerry Persona Settings**.
5. Set the **Allow Location Access** control to On.

Known limitations

Users aren't prompted with the option to save passwords in the Password Manager for some web pages and on some devices. (GMAGDIOS-15131)

It is recommended that your organization updates its websites with the latest HTML standards.

In environments configured with MDM content filter rules, users running an iOS version earlier than 13.4 are unable to access domains although the policy "Allow MDM web content restrictions (iOS Only)" is disabled. (GMAGDIOS-15097)

Cookies and other data may not be restored properly if you upgrade to BlackBerry Access version 3.2.1.1349 from version 3.2.0.1348 when it has stopped responding. (GMAGDIOS-14975)

When zooming into a web page, some elements may not resize accordingly. (GMAGDIOS-15662)

BlackBerry Access for iOS version 3.5.0.1383

This release of BlackBerry Access for iOS features the following enhancements:

Item	Description
Support for iOS 16	iOS 16 is now supported in this release of BlackBerry Access for iOS.

BlackBerry Dynamics SDK, BlackBerry Dynamics Launcher, and BlackBerry Analytics versions

- BlackBerry Dynamics SDK 11.0.0.124
- BlackBerry Dynamics Launcher 3.5.0.328

OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.](#)

Supported upgrades

- BlackBerry Access for iOS 3.4.0.1373 > BlackBerry Access for iOS 3.5.0.1383
- BlackBerry Access for iOS 3.3.1.1364 > BlackBerry Access for iOS 3.4.0.1373 > BlackBerry Access for iOS 3.5.0.1383

Fixed issues

An issue where some web applications would make no progress when performing an action, such as uploading a photo, has been resolved. (FIRST-17876)

An issue where users were unable to be upload certificates to UEM Self Service while using BlackBerry Access on iPadOS, has been resolved. (FIRST 17840)

Known issues

After a user upgrades their UEM Client, it will no longer retain CylancePERSONA location sharing preferences for BlackBerry Dynamics apps. (GD-59208)

Workaround: To restore location sharing preferences, users must do the following:

1. Open BlackBerry Access.
2. Click the launcher button.
3. Click the shield icon.
4. Click **BlackBerry Persona Settings**.
5. Set the **Allow Location Access** control to On.

Known limitations

Users aren't prompted with the option to save passwords in the Password Manager for some web pages and on some devices. (GMAGDIOS-15131)

It is recommended that your organization updates its websites with the latest HTML standards.

In environments configured with MDM content filter rules, users running an iOS version earlier than 13.4 are unable to access domains although the policy "Allow MDM web content restrictions (iOS Only)" is disabled. (GMAGDIOS-15097)

Cookies and other data may not be restored properly if you upgrade to BlackBerry Access version 3.2.1.1349 from version 3.2.0.1348 when it has stopped responding. (GMAGDIOS-14975)

When zooming into a web page, some elements may not resize accordingly. (GMAGDIOS-15662)

Legal notice

©2023 BlackBerry Limited. Trademarks, including but not limited to BLACKBERRY, BBM, BES, EMBLEM Design, ATHOC, CYLANCE and SECUSMART are the trademarks or registered trademarks of BlackBerry Limited, its subsidiaries and/or affiliates, used under license, and the exclusive rights to such trademarks are expressly reserved. All other trademarks are the property of their respective owners.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available on the BlackBerry website provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement, guarantee, representation, or warranty of any kind by BlackBerry Limited and its affiliated companies ("BlackBerry") and BlackBerry assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect BlackBerry proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of BlackBerry technology in generalized terms. BlackBerry reserves the right to periodically change information that is contained in this documentation; however, BlackBerry makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party websites (collectively the "Third Party Products and Services"). BlackBerry does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by BlackBerry of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL BLACKBERRY BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH BLACKBERRY PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF BLACKBERRY PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL, OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES

WERE FORESEEN OR UNFORESEEN, AND EVEN IF BLACKBERRY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, BLACKBERRY SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO BLACKBERRY AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED BLACKBERRY DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF BLACKBERRY OR ANY AFFILIATES OF BLACKBERRY HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Some airtime service providers might not offer Internet browsing functionality with a subscription to the BlackBerry® Internet Service. Check with your service provider for availability, roaming arrangements, service plans and features. Installation or use of Third Party Products and Services with BlackBerry's products and services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with BlackBerry's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by BlackBerry and BlackBerry assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with BlackBerry.

The terms of use of any BlackBerry product or service are set out in a separate license or other agreement with BlackBerry applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY BLACKBERRY FOR PORTIONS OF ANY BLACKBERRY PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

BlackBerry Enterprise Software incorporates certain third-party software. The license and copyright information associated with this software is available at <http://worldwide.blackberry.com/legal/thirdpartysoftware.jsp>.

BlackBerry Limited
2200 University Avenue East
Waterloo, Ontario
Canada N2K 0A7

BlackBerry UK Limited
Ground Floor, The Pearce Building, West Street,
Maidenhead, Berkshire SL6 1RL
United Kingdom

Published in Canada