



# **BlackBerry Access and BlackBerry Work for macOS Release Notes**

3.4



# Contents

- BlackBerry Access for macOS version 3.4.1.17 and BlackBerry Work for macOS version 3.4.1.413.....4**
  - Fixed issues..... 4
  - Known issues.....4
  - Known limitations..... 5
  
- Legal notice..... 6**

# BlackBerry Access for macOS version 3.4.1.17 and BlackBerry Work for macOS version 3.4.1.413

This release of BlackBerry Access for macOS and BlackBerry Work for macOS features the following enhancements:

- Bug fixes

## BlackBerry Dynamics SDK version

- BlackBerry Dynamics SDK 7.1.0.104

## OS compatibility

- For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for macOS 3.4.1.9 > BlackBerry Access for macOS 3.4.1.17
- BlackBerry Access for macOS 3.4.0.7 > BlackBerry Access for macOS 3.4.1.17
- BlackBerry Access for macOS 3.4.1.13 > BlackBerry Access for macOS 3.4.1.17

## Fixed issues

When using BlackBerry Work in Arabic, some characters did not display correctly in email messages. (FIRST-17778)

If the FQDN was not specified in the "Enter JSON for search engine titles and URLs" field of the app configuration, BlackBerry Access for Windows stopped responding when a user started it. (GMAGDWIN-6965)

Users couldn't drag and drop email IDs between the To, CC, and Bcc fields using Microsoft Office Web Apps (OWA) in BlackBerry Access. (GMAGDMAC-5575)

## Known issues

A preview file error appears when opening a Microsoft Word .docx file that has track changes enabled. (GMAGDMAC-5041)

When the administrator disables the camera and microphone, users are not notified, and the camera and microphone are displayed as Allowed in the browser settings. (GMAGDMAC-4937)

After BlackBerry Work is restarted, it may take about 90 seconds before the user can open an attachment or to see results of a search. (WEBAPPS-7936)

## Known limitations

BlackBerry Work for macOS email does not support Microsoft Exchange Information Rights Management (IRM). Received IRM messages are not decrypted in BlackBerry Work for macOS. (WEBAPPS-8054)

**Workaround:** View the email in the BlackBerry Access browser.

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