



# **BlackBerry Access**

## **Release Notes**

3.18



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# BlackBerry Access version 3.18 Release Notes

## What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's new in BlackBerry Access](#).

For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see:

- [BlackBerry Access for iOS version 3.18.0.1695](#)
- [BlackBerry Access for Android version 3.18.0.82](#)

## OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

# BlackBerry Access for iOS version 3.18.0.1695

## BlackBerry Dynamics SDK version

BlackBerry Dynamics SDK: 13.1.0.48

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrades

- BlackBerry Access for iOS 3.17.2.1680 > BlackBerry Access for iOS 3.18.0.1695
- BlackBerry Access for iOS 3.17.1.1669 > BlackBerry Access for iOS 3.18.0.1695
- BlackBerry Access for iOS 3.17.1.1669 > BlackBerry Access for iOS 3.17.2.1680 > BlackBerry Access for iOS 3.18.0.1695

## BlackBerry Access for iOS fixed issues

When users tried to access an internal website, the website did not display as expected. (GMAGDIOS-17005)

In a BlackBerry UEM environment with the "Do not allow copying data from BlackBerry Dynamics apps into non-BlackBerry Dynamics apps" setting enabled, users that used Genmojis were able to copy content from a BlackBerry Dynamics app (BlackBerry Work, BlackBerry Notes, BlackBerry Tasks, and BlackBerry Access) and share it with non-BlackBerry apps. (GD-66956)

## BlackBerry Access for iOS known issues

When users access the DocuSign website, the icons on the website are not displayed as expected. (GMAGDIOS-16994)

When users try to access a specific page in an internal website, the website did not display as expected. (GMAGDIOS-16993)

When the "Allow WebRTC" option is enabled in the app configuration, some users are unable to load WebRTC-based websites and receive an error message. (GMAGDIOS-16920)

# BlackBerry Access for Android version 3.18.0.82

## BlackBerry Dynamics SDK versions

BlackBerry Dynamics SDK: 13.0.2.152

## OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

## Supported upgrade paths

- BlackBerry Access for Android 3.17.3.76 > BlackBerry Access for Android 3.18.0.82
- BlackBerry Access for Android 3.17.2.73 > BlackBerry Access for Android 3.18.0.82
- BlackBerry Access for Android 3.17.2.73 > BlackBerry Access for Android 3.17.3.76 > BlackBerry Access for Android 3.18.0.82

## BlackBerry Access for Android fixed issues

The BlackBerry Access app may have stopped responding when users tried to start it. (GMAGDAND-12590)

BlackBerry Access stopped responding when users tried to access a website on devices enabled with Memory Tagging Extension (MTE). (GMAGDAND-12567)

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