



BlackBerry Access

Release Notes

3.17

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BlackBerry Access version 3.17 Release Notes

What's new in this release?

To learn about the new features introduced in every supported release of BlackBerry Access, see [What's new in BlackBerry Access](#).

For information about fixed and known issues, supported upgrade paths, and the versions of the BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher, see:

- [BlackBerry Access for iOS version 3.17.0.1651](#)
- [BlackBerry Access for Android version 3.17.0.56](#)

OS compatibility

For device OS compatibility, see the [Mobile/Desktop OS and Enterprise Applications Compatibility Matrix](#).

BlackBerry Access for iOS version 3.17.0.1651

BlackBerry Dynamics SDK version

BlackBerry Dynamics SDK:13.0.0.42

OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.](#)

Supported upgrades

- BlackBerry Access for iOS 3.6.2.1436 > BlackBerry Access for iOS 3.7.0.1603 > BlackBerry Access for iOS 3.17.0.1651
- BlackBerry Access for iOS 3.7.0.1603 > BlackBerry Access for iOS 3.17.0.1651
- BlackBerry Access for iOS 3.6.2.1436 > BlackBerry Access for iOS 3.17.0.1651

BlackBerry Access for iOS fixed issues

Users were unable to access Appian web applications. (GMAGDIOS-16904)

When users searched websites using a digital assistant, the error message "No matches found" was displayed and no search results were returned. (GMAGDIOS-16818)

BlackBerry Access for iOS known issues

When users try to upload a file to a website using BlackBerry Access, the error message "Something went wrong with the upload. Please try again." displayed and the file fails to upload. (GMAGDIOS-16926)

BlackBerry Access for Android version 3.17.0.56

BlackBerry Dynamics SDK and BlackBerry Dynamics Launcher versions

- BlackBerry Dynamics SDK 12.1.1.43
- BlackBerry Dynamics Launcher 12.1.590.4

OS compatibility

For device OS compatibility, [see the Mobile/Desktop OS and Enterprise Applications Compatibility Matrix.](#)

Supported upgrade paths

- BlackBerry Access for Android 3.6.1.102 > BlackBerry Access for Android 3.6.2.104 > BlackBerry Access for Android 3.7.0.64 > BlackBerry Access for Android 3.17.0.56
- BlackBerry Access for Android 3.6.2.104 > BlackBerry Access for Android 3.17.0.56
- BlackBerry Access for Android 3.6.1.102 > BlackBerry Access for Android 3.17.0.56

BlackBerry Access for Android fixed issues

BlackBerry Access occasionally stopped responding when users opened more than 300 websites. (GMAGAND-12491)

Users were unable to access Appian websites that had been configured for partitioned cookies. (GMAGDAND-12448)

When the “Allow WebRTC” option was enabled in the app configuration, users where unable to use QR Code real-time communication capabilities. (GMAGDAND-12381)

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