



BlackBerry Access

Critical Issue Advisory

BlackBerry Access for Android 3.1.1.48 RSA Soft Token Issue

3.1

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Summary

RSA soft token usage is not working in the recently released BlackBerry Access for Android 3.1.1.48. Due to this issue, BlackBerry has removed this version from Google Play.

Impact

RSA soft token usage is not working in BlackBerry Access for Android 3.1.1.48. This issue impacts customers who use BlackBerry Access to generate RSA soft tokens. Users who upgraded to BlackBerry Access for Android 3.1.1.48 can no longer use their existing soft token and can't import a new soft token. New users who installed BlackBerry Access for Android 3.1.1.48 can't import a soft token. This issue does not impact BlackBerry Access for iOS.

Resolution

To resolve this issue, upgrade to BlackBerry Access for Android version 3.1.2.1519, now available on Google Play.

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