

BlackBerry Enterprise Server for  
Microsoft Office 365

Version: 1.0  
Maintenance Release: 2



Release Notes



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# New in this release

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| Item                        | Description   |
|-----------------------------|---|
| JRE support                 | BlackBerry Enterprise Server for Microsoft Office 365 now supports the latest version of JRE. |
| Microsoft Lync 2013 support | BlackBerry Enterprise Server for Microsoft Office 365 now supports Microsoft Lync 2013.       |

# Known issues

## BlackBerry Administration Service

The BlackBerry Administration Service console might highlight a partition singleton even though the issue has been resolved and the node has rejoined the BlackBerry Administration Service pool. (DT 7630879)

**Workaround:** Promote a secondary node to become the singleton. To do this, shut down the highlighted singleton so that the secondary node is the only node running in the pool.

You cannot add user accounts in an Active Directory environment that does not have an extended schema from Microsoft Exchange 2010. (DT 6742616)

You might not be able to create or delete a user account. (DT 6669382, DT 6926299)

The BlackBerry MDS Connection Service and the BlackBerry Collaboration Service services stop if you unmap them from the BlackBerry Dispatcher. (DT 6520261)

**Workaround:** Restart these services manually when you remap them to the BlackBerry Dispatcher.

If the primary BlackBerry Configuration Database and the primary Messaging State Database both fail and the mirror database server takes over, and then you disable mirroring on the mirror database server, the connection to the BlackBerry Administration Service is lost. (DT 6519676)

In the BlackBerry Administration Service, in the Manage Microsoft Active Directory access section, tabs for ALP configuration and ALP mappings are displayed, but are not relevant. (DT 6456563)

You might not be able to create a large number of user accounts at the same time before the browser reaches its default time limit. (DT 2421787)

**Workaround:** Select fewer than 100 user accounts at one time when creating user accounts.

Japanese application names may not appear correctly when you view the list of applications that are installed on a BlackBerry device in the BlackBerry Administration Service. (DT 2417078)

If you import multiple user accounts from a .csv file using the "Manage multiple users from an import list" command, and then do a user search, you might not find users. (DT 2136049)

**Workaround:** Click **Clear** to clear the search fields and search again.

## Data synchronization

The synchronization service might stop responding during wireless backup of a device. (DT 7670098)

The BlackBerry Controller might stop when you install a standalone BlackBerry Router. (DT 6487823)

**Workaround:** Manually restart the BlackBerry Controller service.

## High availability

After a failover, user accounts remain attached to the server connector of the new standby BlackBerry Enterprise Server, and after you uninstall the new standby server you cannot delete the adaptor instances. (DT 6415518)

## Installation

The upgrade might not finish if RIMWebComponents is updated before upgrading BlackBerry Enterprise Server for Microsoft Office 365 version 1.0 to BlackBerry Enterprise Server for Microsoft Office 365 version 1.1. (DT 7309172)

The Preinstallation checklist window displays “Server” as the operating system if the operating system is Windows Server 2012. (DT 6487970)

The BlackBerry Enterprise Server Installer might stop responding during the installation process. (DT 5890570)

## Messaging State Database

Email data remains in the Messaging State Database longer than is required. (DT 6513067)

**Workaround:** Set the registry key to mark items for deletion earlier than 60 days by changing the registry key DeletedMessageItemRetentionDays to a value less than 60. The Purge Script also has a default setting to remove items 60 days after they are marked for deletion, which you can change to a shorter period of time.

## Attachment service

Users might be able to send file attachments that are larger than the maximum set limit. (DT 6856341)

## Microsoft Exchange Web Services adapter

Users who do a remote contact search might encounter an error if one of the returned results does not contain a valid SMTP email address. (DT 7108010)

**Workaround:** Narrow the search to exclude users with non-SMTP email addresses.

## BlackBerry Enterprise Server Resource Kit

The BlackBerry Enterprise Transporter displays an incorrect version number. (DT 7454817)

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