

BlackBerry Enterprise Server for  
Microsoft Office 365

Version: 1.0.3



Release Notes



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# Fixed issues

1

When users clicked **No** in the **Wireless synchronization turned on** drop-down list, **Automatic BlackBerry device management** and **Automatic wireless backup turned on** were also turned off. (DT 6443981)

The Preinstallation checklist window displayed Server as the operating system if the operating system was Windows Server 2012. (DT 6487970)

Due to changes to streaming connections in Microsoft Office 365, end users with mailboxes located on the new version of Microsoft Office 365 and connecting using BlackBerry Enterprise Server for Microsoft Office 365 may have caused increased load on the Microsoft Office 365 mailbox server that the Service Account resides on. (DT 7543975)

The BlackBerry Enterprise Server did not include the Libya Standard Time Zone. (DT 7619715)

The synchronization service might have stopped responding during wireless backup of PIN messages that contained a mix of Unicode and ASCII characters. (DT 7670098)

When a user received an invitation from a meeting organizer who was using a mail client that allows using a time zone that does not appear in the Windows Time Zone list, the meeting may not have appeared correctly on the device. (DT 7799378)

Users did not have the latest DST rules on their devices. (DT 7909558)

# Known issues

## Attachment service

Users might be able to send file attachments that are larger than the maximum set limit. (DT 6856341)

## BlackBerry Administration Service

The BlackBerry Administration Service console might highlight a partition singleton even though the issue has been resolved and the node has rejoined the BlackBerry Administration Service pool. (DT 7630879)

**Workaround:** Promote a secondary node to become the singleton. To do this, shut down the highlighted singleton so that the secondary node is the only node running in the pool.

You might not be able to create or delete a user account. (DT 6669382, DT 6926299)

The BlackBerry MDS Connection Service and the BlackBerry Collaboration Service services stop if you unmap them from the BlackBerry Dispatcher. (DT 6520261)

**Workaround:** Restart these services manually when you remap them to the BlackBerry Dispatcher.

If the primary BlackBerry Configuration Database and the primary Messaging State Database both fail and the mirror database server takes over, and then you disable mirroring on the mirror database server, the connection to the BlackBerry Administration Service is lost. (DT 6519676)

In the BlackBerry Administration Service, in the Manage Microsoft Active Directory access section, tabs for ALP configuration and ALP mappings are displayed, but are not relevant. (DT 6456563)

The BlackBerry Administration Service may not enable Active Directory authentication if the first KDC is not reachable, even if the DNS returns other valid SRC records. (DT 3577354)

If you change the time zone on the computer that hosts the BlackBerry Enterprise Server, users' last contact times are not updated to reflect the change, even after you log out and log back in. (DT 2515473)

You might not be able to create a large number of user accounts at the same time before the browser reaches its default time limit. (DT 2421787)

**Workaround:** Select fewer than 100 user accounts at one time when creating user accounts.

Japanese application names may not appear correctly when you view the list of applications that are installed on a BlackBerry device in the BlackBerry Administration Service. (DT 2417078)

## BlackBerry Controller

The following SNMP error may appear in the BlackBerry Controller logs: "Cannot initialize SNMP monitoring context. SatusCode=0, ComponentType=0". (DT 2037456)

## BlackBerry Enterprise Server Resource Kit

The BlackBerry Enterprise Transporter displays an incorrect version number. (DT 7454817)

## BlackBerry Web Desktop Manager

During a device swap, the backup file might be deleted before it is fully restored to the new device. (DT 2388362)

## Data synchronization

The synchronization service might stop responding during wireless backup of a device. (DT 7670098)

## High availability

After a failover, user accounts remain attached to the server connector of the new standby BlackBerry Enterprise Server, and after you uninstall the new standby server you cannot delete the adaptor instances. (DT 6415518)

## Installation

If you reinstall the BlackBerry Enterprise Server, the Messaging Agent might not start. (DT 7704897)

The Preinstallation checklist window displays "Server" as the operating system if the operating system is Windows Server 2012. (DT 6487970)

When you configure Exchange Web Services, if you type the wrong user name and password and then change it later, they are not updated in the Exchange Web Services config file. (DT 6345160)

After installation, the wrong Readme file is displayed. (DT 6302501)

The BlackBerry Enterprise Server Installer might stop responding during the installation process. (DT 5890570)

## Messaging State Database

The SyncDeviceConfig table does not contain updated DST rules. (DT 7909558)

**Workaround:** Users can manually download the DST patch to update their devices.

If you create a user in Microsoft Office 365 with the (UTC +1:00) Tripoli time zone, and you install the Israel and Libya time zone update for Windows operating systems on the computer that hosts the BlackBerry Enterprise Server, when you add the user to the BlackBerry Enterprise Server, you may not be able to activate the user on the BlackBerry device. (DT 7619715)

Email data remains in the Messaging State Database longer than is required. (DT 6513067)

**Workaround:** Set the registry key to mark items for deletion earlier than 60 days by changing the registry key DeletedMessageItemRetentionDays to a value less than 60. The Purge Script also has a default setting to remove items 60 days after they are marked for deletion, which you can change to a shorter period of time.

## Microsoft Exchange Web Services adapter

Users who do a remote contact search might encounter an error if one of the returned results does not contain a valid SMTP email address. (DT 7108010)

**Workaround:** Narrow the search to exclude users with non-SMTP email addresses.

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