

BlackBerry Enterprise Server for Microsoft Office 365  
Compatibility Matrix  
March 31, 2014

Support Definitions:
NS: Not supported. BlackBerry does not support the configuration.
LS: Limited support. BlackBerry supports the configuration, but has not fully assessed the third-party component for compatibility.
Sup: Supported. BlackBerry supports the configuration.
O: Pending. BlackBerry does not yet support the configuration, but is currently assessing the third-party component for compatibility.

Mail Service Support
Only the most recent maintenance release (MR) of BlackBerry Enterprise Server for Microsoft Office 365 is supported with the current version of Microsoft Office 365 Cloud service. Earlier MRs are not supported.

Operating Systems: BlackBerry Enterprise Server and BlackBerry Enterprise Server Components	1.0 MR3
<b>64-bit</b>	
Windows Server 2008 SP2	Sup
Windows Server 2008 R2	Sup
Windows Server 2008 R2 SP1	Sup
Windows Server 2012	Sup

Server Virtualization: BlackBerry Enterprise Server and BlackBerry Enterprise Server Components
Virtualization is a proven and stable technology designed to accurately emulate computer hardware. Currently, BlackBerry Enterprise Server is not tested with the multitude of server hardware options available in the market, consequently, testing of the various virtualization solutions was deemed as redundant and no longer necessary. For further information, please see KB29661.

Database Server	1.0 MR3
<b>32-bit**</b>	
Microsoft SQL Server 2008 SP3	Sup
Microsoft SQL 2008 R2 SP2	Sup
Microsoft SQL Server 2012	Sup
Microsoft SQL Server 2012 Express	Sup
<b>64-bit</b>	
Microsoft SQL Server 2008 SP3	Sup
Microsoft SQL 2008 R2 SP2	Sup
Microsoft SQL Server 2012	Sup
Microsoft SQL Server 2012 Express	Sup

\*\*32-bit versions of Microsoft SQL Server can be used only for remote database servers.

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Web Browser for Accessing: BlackBerry Enterprise Server Administration (BAS-WC)	1.0 MR3
Microsoft Internet Explorer v8.0	Sup
Microsoft Internet Explorer v9.0	LS <sup>1</sup>
Microsoft Internet Explorer v10.0	Sup
Mozilla Firefox 10+	Sup <sup>2</sup>
Google Chrome 12+	Sup <sup>2</sup>

Instant Messaging Services	1.0 MR3
Microsoft Lync Server 2010	Sup
Microsoft Lync Server 2013	Sup

.NET Runtime	1.0 MR3
Microsoft .NET v3.5	Sup
Microsoft .NET v4.0	Sup

1 - There are known compatibility issues with Internet Explorer v9.0, please refer to KB26095 for more details.

2 - USB device management is not supported.

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