

BlackBerry Enterprise Server

Interim Security Update for February 11,
2014

Version: 5.0

Service Pack: 4



Release Notes

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Fixed issues

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A vulnerability existed in the implementation of the logging of exceptions encountered during user or session management that could have allowed an attacker to gain access to logged shared secrets or domain credentials from the exception log. The vulnerability was limited by default access controls on the server. (DT 8770510, DT 8770535).

These issues are resolved by this interim security software update. For more information, visit www.blackberry.com/btsc to read KB35647.

Releases that include this security software update

Issue	Versions that include the security software update
8770510 and 8770535	<ul style="list-style-type: none"><li data-bbox="348 583 1253 635">• BlackBerry Enterprise Service 5.0.4 MR6 for Microsoft Exchange with Interim Security Update<li data-bbox="348 652 1260 678">• BlackBerry Enterprise Service 5.0.4 MR6 for IBM Domino with Interim Security Update<li data-bbox="348 696 1315 722">• BlackBerry Enterprise Service 5.0.4 MR6 for Novell GroupWise with Interim Security Update<li data-bbox="348 739 1286 791">• BlackBerry Enterprise Service Express 5.0.4 for Microsoft Exchange with Interim Security Update<li data-bbox="348 808 1290 829">• BlackBerry Enterprise Service Express 5.0.4 for IBM Domino with Interim Security Update

Releases that require this security software update

Issue	Versions that require this security software update
8770510 and 8770535	<ul style="list-style-type: none">• BlackBerry Enterprise Service 5.0.4 MR6 and earlier for Microsoft Exchange• BlackBerry Enterprise Service 5.0.4 MR6 and earlier for IBM Domino• BlackBerry Enterprise Service 5.0.4 MR6 and earlier for Novell GroupWise• BlackBerry Enterprise Service Express 5.0.4 and earlier for Microsoft Exchange• BlackBerry Enterprise Service Express 5.0.4 and earlier for IBM Domino

You must install this security software update on any computer that hosts a BlackBerry Administration Service and BlackBerry Collaboration Service instance within the BlackBerry Domain.

If you upgrade the BlackBerry Enterprise Service after you install this security software update, you must reapply this security software update unless the BlackBerry Enterprise Service version that you are upgrading to includes the fix.

Install the security software update

1. Browse to www.blackberry.com/go/serverdownloads and download the SecurityUpdate02112014_.zip file that applies to the BlackBerry Enterprise Service versions that are running in your organization's environment.
2. Extract the contents of the .zip file to a temporary folder on any computer that hosts a BlackBerry Administration Service instance or a BlackBerry Collaboration Service instance within the BlackBerry Domain. There are two folders (BAS QuickFix and Collaboration QuickFix) with separate executable files in them.
3. In the Windows Services, stop the following services:
 - If the computer hosts a BlackBerry Administration Service instance, stop the BlackBerry Administration Service.
 - If you are running BlackBerry Enterprise Service in a Novell GroupWise, Microsoft Exchange, or IBM Domino environment and the computer hosts a BlackBerry Collaboration Service instance, stop the BlackBerry Collaboration Service.

Note: Backing up your existing BlackBerry Enterprise Service folders is recommended.
4. As an administrator, run the installers:
 - For BlackBerry Enterprise Service, run the installers (BBQFInstaller.exe) in the BAS QuickFix and the Collaboration QuickFix folder.
 - For BlackBerry Enterprise Service Express, run the installer (BBQFInstaller.exe) in the BAS QuickFix folder.
5. In the Windows Services, restart the following services:
 - If the computer hosts a BlackBerry Administration Service instance, restart the BlackBerry Administration Service .
 - If you are running BlackBerry Enterprise Service in a Novell GroupWise, Microsoft Exchange, or IBM Domino environment and the computer hosts a BlackBerry Collaboration Service instance, restart the BlackBerry Collaboration Service.

After you finish:

To revert this security software update, stop the BlackBerry Administration Service and the BlackBerry Collaboration Service, restore the folders that you backed up, and restart the BlackBerry Administration Service and the BlackBerry Collaboration Service.

Related resources

Resource	Information
<i>Information disclosure vulnerability affects BlackBerry Enterprise Service 10, Universal Device Service 6 and BlackBerry Enterprise Service 5.0.4 (KB35647)</i>	<ul style="list-style-type: none">• Overview of the issue• Workaround information• Resolution information

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