

## Enterprise solution comparison chart

This quick reference compares supported devices and features across BlackBerry Enterprise Service 10 version 10.2, BlackBerry Business Cloud Services, and BlackBerry Enterprise Server.

For the latest OS compatibility information visit [www.blackberry.com/go/serverdocs](http://www.blackberry.com/go/serverdocs) to read the *BlackBerry Enterprise Service 10 Compatibility Matrix*.

### Device support

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Devices	Supports devices running BlackBerry 7.1 and earlier	Supports devices running BlackBerry 7.1 and earlier	Supports: <ul style="list-style-type: none"> <li>• BlackBerry 10 devices</li> <li>• BlackBerry PlayBook tablets</li> <li>• Android devices</li> <li>• iOS devices</li> </ul>

### Messaging and organizer data features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Messaging environments	Supports: <ul style="list-style-type: none"> <li>• Microsoft Exchange</li> <li>• IBM Domino</li> <li>• Novell GroupWise</li> </ul>	Supports Microsoft Office 365	Supports messaging environments that support Exchange ActiveSync
Email reconciliation	✓	✓	✓*
Contact lookup	✓	✓	✓*
Sent message reconciliation	✓	✓	✓*
Reconciliation of permanently deleted messages (hard delete)	✓	✓	✓*
Email messages with HTML and rich content	✓	✓	✓*

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Remote email message lookup	✓	✓	✓ *
Separate inbox for work and personal accounts	✓	✓	✓ *
Synchronization of personal contact and email folders	✓	✓	✓ *
Synchronization of organizer data (memos and tasks)	✓	✓	Supports BlackBerry 10 devices, Android devices, and iOS devices only *
Calendar synchronization	✓	✓	✓ *
Ability to forward calendar entries	✓	✓	✓ *
Calendar attachments	✓	✓	Supports BlackBerry 10 devices only *

\*Supports synchronization between the devices and the messaging servers that support Exchange ActiveSync. On Android devices and iOS devices, functionality may be limited by device capabilities.

## Activation features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Activation methods	<p>Supports wireless activation:</p> <ul style="list-style-type: none"> <li>Over the mobile network</li> <li>Over your organization's Wi-Fi network</li> </ul> <p>Supports wired activation using:</p> <ul style="list-style-type: none"> <li>BlackBerry Administration Service</li> <li>BlackBerry Desktop Software</li> </ul>	<p>Supports wireless activation:</p> <ul style="list-style-type: none"> <li>Over the mobile network *</li> <li>Over your organization's Wi-Fi network</li> </ul> <p>Supports wired activation using:</p> <ul style="list-style-type: none"> <li>BlackBerry Administration Service</li> <li>BlackBerry Web Desktop Manager</li> </ul>	<p>Supports wireless activation:</p> <ul style="list-style-type: none"> <li>Over the mobile network</li> <li>Over a Wi-Fi network</li> </ul> <p>Supports wired activation for BlackBerry 10 devices and BlackBerry PlayBook tablets using:</p> <ul style="list-style-type: none"> <li>BlackBerry Administration Service</li> </ul>

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
	<ul style="list-style-type: none"> <li>BlackBerry Web Desktop Manager</li> </ul>		

\*Requires App or specific data plan

## Console support features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Administration console	✓	✓	✓
Administrative roles	✓	✓ Limited to Microsoft Office 365 administrative roles	✓
Self-service console for device users	✓	✓	✓
Local user accounts			✓
Dashboard reporting			✓
Device detail reporting			✓
Languages	Supports: <ul style="list-style-type: none"> <li>English</li> <li>Brazilian Portuguese</li> <li>French</li> <li>German</li> <li>Italian</li> <li>Japanese</li> <li>Spanish</li> </ul>	Supports: <ul style="list-style-type: none"> <li>English</li> <li>Brazilian Portuguese</li> <li>French</li> <li>German</li> <li>Italian</li> <li>Japanese</li> <li>Spanish</li> </ul>	Supports: <ul style="list-style-type: none"> <li>English</li> </ul>

## Security features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Enhanced encryption	Supports: <ul style="list-style-type: none"> <li>• S/MIME</li> <li>• PGP</li> </ul>		Supports S/MIME on BlackBerry 10 devices and iOS devices only
Separation between personal space and work space on the device	✓	✓	✓
Protection for lost and stolen devices	✓	✓	✓
IT policy rules	✓	✓	✓
Certificate enrollment for devices		✓	✓
Configure TCP proxy to connect to the BlackBerry Infrastructure	✓		✓

## Application and browsing features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Intranet browsing	✓		✓
App management	✓		✓
App installation	✓	✓	✓*
Management of device operating system updates	✓	✓	Supports BlackBerry 10 devices only *

\*Optional applications are made available on BlackBerry World for Work on BlackBerry devices. Mandatory and optional applications are made available in Work Apps and the BES10 Client on Android devices and iOS devices.

\*\*Ability to allow or disallow device software updates using an IT policy only.

## Unified communication and collaboration features

Feature	BlackBerry Enterprise Server 5.0 SP4	BlackBerry Business Cloud Services	BlackBerry Enterprise Service 10 version 10.2
Instant messaging environments for work	Supports: <ul style="list-style-type: none"> <li>• IBM Sametime</li> <li>• Microsoft Office Communications Server</li> <li>• Microsoft Lync Server</li> <li>• Novell GroupWise Messenger</li> </ul>		Supports BlackBerry 10 devices only in the following environments: <ul style="list-style-type: none"> <li>• IBM Sametime</li> <li>• Microsoft Office Communications Server</li> <li>• Microsoft Lync Server</li> </ul>
BlackBerry Mobile Voice System	✓		

For more information, visit [www.blackberry.com/go/serverdocs](http://www.blackberry.com/go/serverdocs) to read the following documents:

- *BlackBerry Enterprise Server Feature and Technical Overview*
- *BlackBerry Enterprise Service 10 Product Overview*