



# BBM Enterprise for Personal Use

Quick Start Guide

1.7



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# Setting up an individual BBM Enterprise subscription for personal use

If your organization doesn't use BBM Enterprise, you can buy an individual subscription on iOS devices through the App Store or Android devices through Google Play. With an individual subscription, you can invite contacts and use the secure, encrypted communication features of BBM Enterprise.

After you set up BBM Enterprise on your device, you can add other devices to your subscription, including Windows and macOS devices.

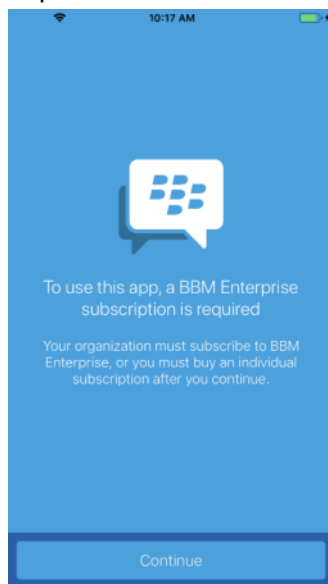
## iOS: Set up BBM Enterprise for personal use

If you previously created a BlackBerry ID for BBM Enterprise but you are no longer entitled for BBM Enterprise (for example, you worked for an organization that uses BBM Enterprise), you must create a new BlackBerry ID to set up an individual subscription to BBM Enterprise for personal use.

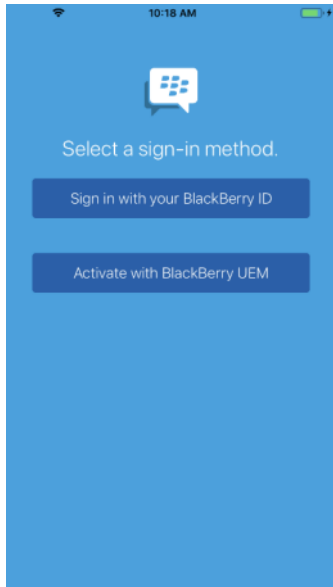
### Before you begin:

- [Download and install the BBM Enterprise app from the App Store.](#)
- [If you don't already have a BlackBerry ID, create one.](#)
- After you create your BlackBerry ID, confirm your email address in the BlackBerry ID confirmation email.

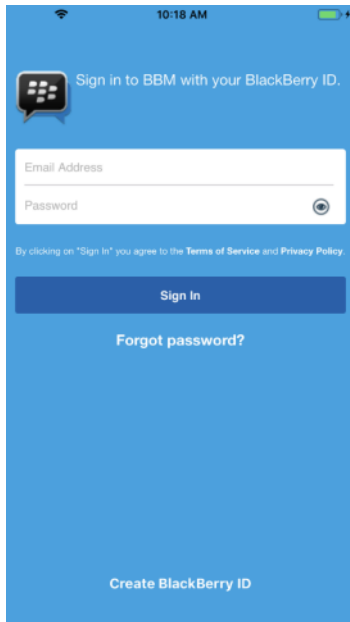
1. Open the BBM Enterprise app.
2. Tap **Continue**.



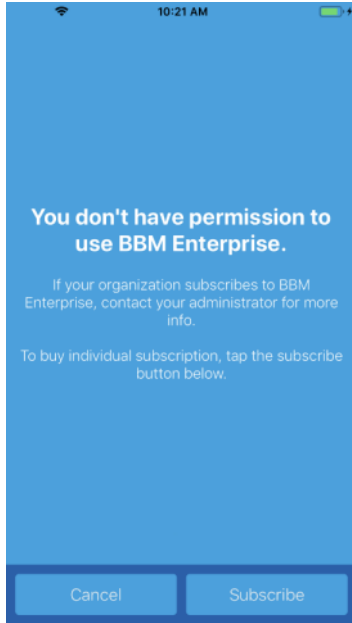
3. Tap **Sign in with your BlackBerry ID**.



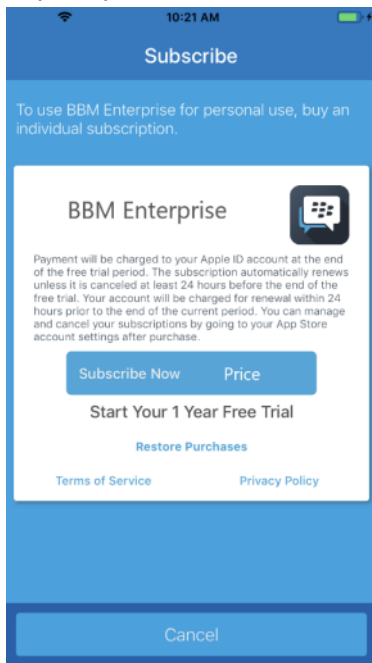
4. Sign in using your existing BlackBerry ID, or tap **Create BlackBerry ID** if you don't have one.



5. Tap **Subscribe** to purchase an individual subscription for personal use.





6. Tap the price button.



You are now ready to use BBM Enterprise for personal use.

### Manage your subscription

You can manage your active subscription from the App Store. You can also manage your subscription directly from the BBM Enterprise app on your device.

1. In the BBM Enterprise app, tap  > .
2. Tap **Manage subscription**.
3. Follow the instructions on the screen to make changes to your subscription.

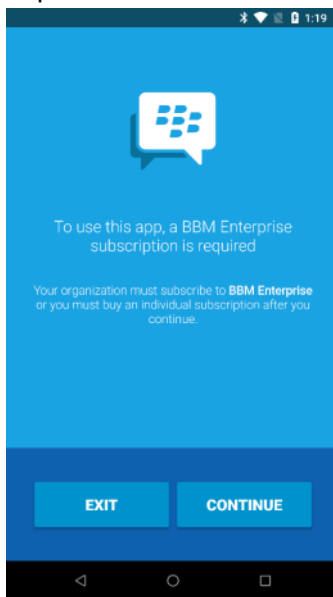
# Android: Set up BBM Enterprise for personal use

If you previously created a BlackBerry ID for BBM Enterprise but you are no longer entitled for BBM Enterprise (for example, you worked for an organization that uses BBM Enterprise), you must create a new BlackBerry ID to set up an individual subscription to BBM Enterprise for personal use.

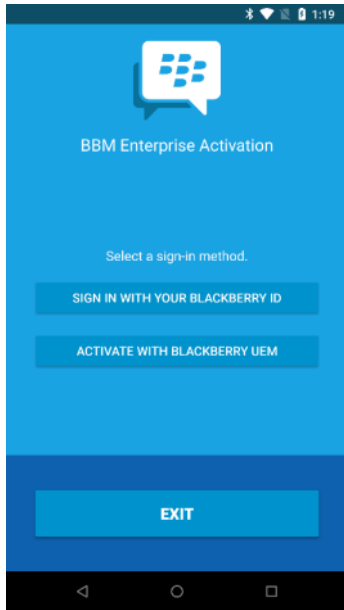
## Before you begin:

- [Download and install the BBM Enterprise app from Google Play.](#)
- [If you don't already have a BlackBerry ID, create one.](#)
- After you create your BlackBerry ID, confirm your email address in the BlackBerry ID confirmation email.

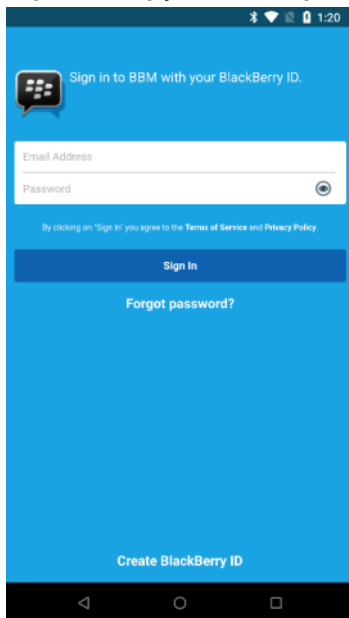
1. Open BBM Enterprise.
2. Tap **Continue**.



3. Tap **Sign in with your BlackBerry ID**.

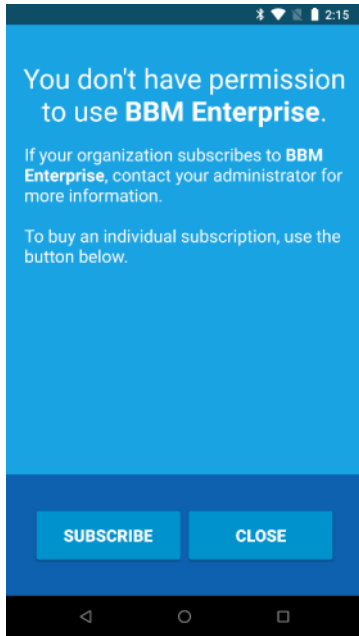


4. Sign in using your existing BlackBerry ID or tap **Create BlackBerry ID** if you don't have one.

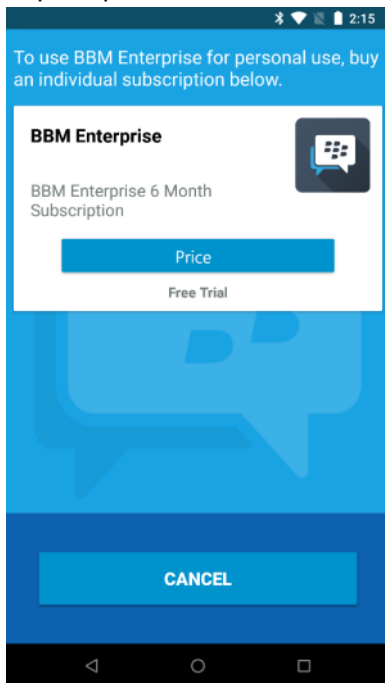


5. Tap **Subscribe**.





6. Tap the price button.



You are now ready to use **BBM Enterprise** for personal use.

## Manage your subscription

You can manage your active subscription from Google Play. You can also manage your subscription directly from the **BBM Enterprise** app on your device.

1. In the **BBM Enterprise** app, tap  $\equiv > \text{gear}$
2. Tap **Account**.
3. Tap **Manage subscription**.

4. Follow the instructions on the screen to make changes to your subscription.

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