



# **BBM Enterprise**

## **Release Notes**

1.20



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# What's new in BBM Enterprise version 1.20

**Note:** As of November 1st, 2024, BBM Enterprise for Personal Use and BlackBerry ID have been discontinued and will no longer be made available for service or associated support. Note that BlackBerry will continue to support BBM Enterprise for Enterprise users that are activated with UEM.

Item	Description
Removal of BlackBerry ID BBM Enterprise for Personal Use	<p>The BBM Enterprise UI has been updated to remove BBM Enterprise for personal use.</p> <p>When signing into BBM Enterprise, you will only be able to sign-in using a BlackBerry UEM activation password. Your administrator will send you your BBM Enterprise activation email, or you can generate one via BlackBerry UEM Self-Service.</p> <p>For more information, see <a href="#">Activate BBM Enterprise with BlackBerry UEM Self-Service</a>.</p>

# What's new in BBM Enterprise version 1.19

## Android

Item	Description
Swipe right to quote a message	You can now swipe right on a message to quote it and send a reply.
Swipe left to retract a message	You can now swipe left on a message to remove it from your device and the recipient's device.
"Call Ended" message no longer generates a notification	When a voice call with a single contact has ended, the "call ended" message no longer generates a notification on the BlackBerry Messenger icon, and it will not add to the unread message count badge in the chat list.

## iOS

Item	Description
Swipe right to quote a message	You can now swipe right on a message to quote it and send a reply.
Swipe left to retract a message	You can now swipe left on a message to remove it from your device and the recipient's device.
"Call Ended" message no longer generates a notification	When a voice call with a single contact has ended, the "call ended" message no longer generates a notification on the BlackBerry Messenger icon, and it will not add to the unread message count badge in the chat list.

# What's new in BBM Enterprise version 1.18

## Android

Item	Description
BBM Enterprise Connected icon	The BBM Enterprise Connected icon has been reintroduced to help ensure message delivery when device memory is low.

## iOS

Item	Description
BBM Enterprise conferencing	You can now start BBM Enterprise conferences from one-to-one or group chats. Conferences are now launched from the BBM Enterprise app instead of the Safari browser.

## BBM Enterprise plug-in for BlackBerry UEM

**Note:** These BBM Enterprise plug-in features require BlackBerry UEM version 12.20 or later.

Item	Description
Enforce complex passcodes	You can now enforce complex user passcodes for BBM Enterprise. Additionally, IT Admins can now prevent some users from using their current passcodes and define a list of disallowed passwords.
Granular attachment sharing	Instead of disabling all file sharing with the Disable File Sharing option, Admins are now able to select specific types of attachments to disallow. For example, you can disable the sharing of voice notes, or media.
Add disclaimers to the top of every chat	You can now add a disclaimer of up to 500 characters that will remain at the top of every new chat. This disclaimer is persistent and cannot be removed.
Block PIN and email invitations	You can now prevent users from inviting contacts to BBM Enterprise using their PIN or email address in a BBM Enterprise policy. Users can still invite others using cloud directory lookup, by scanning a barcode, or from existing chats.
Disallow Avatar updates	You can now prevent users from adding or updating their avatar in a BBM Enterprise policy. If you select this option and assign the policy to users, any existing avatars are changed to the default avatar that shows their initials.

# BBM Enterprise known issues

## iOS

When a user misses a call from a contact, the chat is not marked as unread. (BBM-74521)

On devices with iOS 14 or later or iPadOS 14 or later, if the device is connected to an external display when a user opens BBM Enterprise, the message "<user> took a screenshot of this message" is added to the chat. (BBM-72019)

## Android

When a user misses a call from a contact, the chat is not marked as unread. (BBM-74520)

## Windows

On Microsoft Surface devices in tablet mode, when a user taps an image file in a chat more than once, multiple copies of the image are opened in the Photos app or the previously viewed image might be opened. The user must tap the back button multiple times to return to the BBM Enterprise app. (BBM-71201)

On Microsoft Surface devices in tablet mode, a user might have to tap the emoji icon more than once to open the emoji picker, and the emoji picker might not open after multiple taps. (BBM-71199)

On Microsoft Surface devices in tablet mode, users cannot change the text size using pinch gestures. (BBM-71197)

On Microsoft Surface devices in tablet mode, the virtual keyboard might not open automatically when a user taps the chat input or universal fields. (BBM-71196)

**Workaround:** Open the keyboard manually.

On Microsoft Surface devices in tablet mode, the virtual keyboard overlaps the text input field in a chat. As a result, users cannot see the text that they are typing. (BBM-71195)

**Workaround:** Turn off tablet mode, rotate the device to portrait view, and verify that the keyboard is docked.

## macOS

When a user runs FileVault, they might be logged out of BBM Enterprise unexpectedly. (BBM-70491)

# BBM Enterprise fixed issues

## iOS

When a user tapped the Resync keys or Share passphrase settings in an open chat, the app might have stopped responding. This issue occurred intermittently. (BBM-74472)

On devices running iOS 18, video attachments would not load the media controller bar. This left users unable to play or pause a video or exit the playback screen. (BBM-74456)



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Published in Canada