



# **BBM Enterprise**

## **Release Notes**

1.18



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# What's new in BBM Enterprise version 1.18

## Android

Item	Description
BBM Enterprise Connected icon	The BBM Enterprise Connected icon has been reintroduced to help ensure message delivery when device memory is low.

## iOS

Item	Description
BBM Enterprise conferencing	You can now start BBM Enterprise conferences from one-to-one or group chats. Conferences are now launched from the BBM Enterprise app instead of the Safari browser.

# BBM Enterprise known issues

## Windows

On Microsoft Surface devices in tablet mode, when a user taps an image file in a chat more than once, multiple copies of the image are opened in the Photos app or the previously viewed image might be opened. The user must tap the back button multiple times to return to the BBM Enterprise app. (BBM-71201)

On Microsoft Surface devices in tablet mode, a user might have to tap the emoji icon more than once to open the emoji picker, and the emoji picker might not open after multiple taps. (BBM-71199)

On Microsoft Surface devices in tablet mode, users cannot change the text size using pinch gestures. (BBM-71197)

On Microsoft Surface devices in tablet mode, the virtual keyboard might not open automatically when a user taps the chat input or universal fields. (BBM-71196)

**Workaround:** Open the keyboard manually.

On Microsoft Surface devices in tablet mode, the virtual keyboard overlaps the text input field in a chat. As a result, users cannot see the text that they are typing. (BBM-71195)

**Workaround:** Turn off tablet mode, rotate the device to portrait view, and verify that the keyboard is docked.

## macOS

When a user runs FileVault, they might be logged out of BBM Enterprise unexpectedly. (BBM-70491)

## iOS

On devices with iOS 14 or later or iPadOS 14 or later, if the device is connected to an external display when a user opens BBM Enterprise, the message "<user> took a screenshot of this message" is added to the chat. (BBM-72019)

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