



BBM Enterprise

Release Notes

1.17

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New in this release

Windows

Item	Description
Text formatting shortcuts	You can now insert text markers in messages to apply bold, italic, underline, strikethrough and code block formatting.

macOS

Item	Description
Text formatting shortcuts	You can now insert text markers in messages to apply bold, italic, underline, strikethrough and code block formatting.

Android

Item	Description
Android14	Android 14 is now supported.
Text formatting shortcuts	You can now insert text markers in messages to apply bold, italic, underline, strikethrough and code block formatting.
Prevent setting image attachment as device wallpaper	Support for using an image sent in a chat as the device wallpaper has been removed.

iOS

Item	Description
iOS17	iOS 17 is now supported.
Text formatting shortcuts	You can now insert text markers in messages to apply bold, italic, underline, strikethrough and code block formatting.
Place calls from Contacts	You can now place one-to-one BBM Enterprise voice calls directly from the Contacts app.

BBM Enterprise plug-in for BlackBerry UEM

Item	Description
Restrict activation to UEM managed devices	You can now restrict activation of BBM Enterprise to only devices that are managed by a BlackBerry UEM tenant that you specify in a BBM Enterprise profile and use an app configuration to require users to authenticate with the UEM tenant instead of BlackBerry Enterprise Identity.
Restrict screenshots in problem reports	You can now prevent users from adding attaching screenshots when they submit problem reports in a BBM Enterprise policy.

Note: These BBM Enterprise plug-in features require BlackBerry UEM version 12.19.

Known issues

Note: BBM Enterprise conferencing is supported only for BlackBerry UEM-activated users that have conferencing enabled by their organization.

Duplicate shortcut keys
On Windows devices, some BBM Enterprise shortcuts keys are duplicated. For example, Alt+ C is used to open a chat in the Chats view and to close BBM Enterprise in the File menu. (JI 3777439)
Safari page reload
On iOS devices, users might observe a page reload in Safari when they copy a conference link. (JI 3711699)
On devices that are running iOS14 and later or iPadOS 14 and later, if the device is connected to an external display when a user opens BBM Enterprise, the message “<user> took a screenshot of this message” is added to the chat. (JI 2938253)
Tapping images in a chat can open multiple image files (JI 2877011)
On Microsoft Surface devices in tablet mode, when a user taps an image file in a chat more than once, multiple copies of the image are opened in the Photos app or the previously viewed image might be opened. The user must tap the back button multiple times to return to the BBM Enterprise app.
Report a problem dialog opens in the background on Microsoft Surface devices in tablet mode (JI 2877009)
When a user taps Report a problem in the Help menu on a Microsoft Surface device in tablet mode, the problem report dialog box might open in the background.
Emoji picker does not open on Microsoft Surface devices in tablet mode (JI 2877007)
On Microsoft Surface devices in tablet mode, a user might have to tap the emoji icon more than once to open the emoji picker, and the emoji picker might not open after multiple taps.
Cannot change font size on Microsoft Surface devices in tablet mode (JI 2876958)
On Microsoft Surface devices in tablet mode, users cannot change the text size using pinch gestures.
Virtual keyboard does not open automatically on Microsoft Surface devices in tablet mode (JI 2876945)
On Microsoft Surface devices in tablet mode, the virtual keyboard might not open automatically when a user taps the chat input or universal fields.
Workaround: Open the keyboard manually.
Virtual keyboard overlaps the text input field on Microsoft Surface devices in tablet mode (JI 2876944)
On Microsoft Surface devices in tablet mode, the virtual keyboard overlaps the text input field in a chat, and users cannot see the text that they are typing.
Workaround: Turn off tablet mode, rotate the device to portrait view, and make sure that the keyboard is docked.
New group chat is not opened on macOS devices (JI 2875045)
On macOS devices, when the a user is in a chat, clicks the + icon, and selects contacts to start a new group chat, the new chat is not opened and the user is returned to the original chat.

User is logged out BBM Enterprise after running File Vault (JI 2792651)

When a user runs FileVault on their macOS computer, they might be logged out of BBM Enterprise unexpectedly.

User is disconnected from a conference when a new endpoint is added (JI 2775635)

If a user adds a new endpoint to their BBM Enterprise account while they are in a conference on a Windows device, they are disconnected from the conference when the verification code screen appears.

Fixed issues

There are no fixed issues in this release.

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