



User Guide

Google Talk for BlackBerry Smartphones
BlackBerry smartphone with a trackwheel

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Basics

About Google Talk for BlackBerry devices

You can use Google Talk™ for BlackBerry® devices to chat with other Google Talk™ users from your BlackBerry device. To use Google Talk for BlackBerry devices, you must have a Google Talk user name and the Google Talk for BlackBerry devices application installed on your device. Your Google Talk user name is the part of your Gmail® email address before the at sign (@). To get a Gmail account, visit mail.google.com. For more information about Gmail, visit mail.google.com.

If you are signed in to Google Talk on your computer and on your device, and you reply to a Google Talk message on your device, subsequent messages for that conversation are sent to your device. You can send and receive email messages and use other applications on your device while the Google Talk for BlackBerry devices application is running. An indicator appears in the device status section of the screen when you receive a new Google Talk message.

Sign in to Google Talk for BlackBerry devices

1. On the Home screen or in the application list, click **Google Talk**.
2. Type your Google Talk™ user name and password.
3. Perform one or more of the following actions:
 - To save your password, select the **Remember Password** check box.
 - To automatically sign in each time that you turn on your BlackBerry® device, select the **Automatically sign me in** check box.
4. Click **Sign-in**.

Note: If you cannot remember your Google Talk user name or password, visit www.google.com/support/talk.

Sign out of Google Talk for BlackBerry devices

When you sign out of Google Talk™ for BlackBerry® devices, you do not receive Google Talk™ messages on your BlackBerry device. If you sign out without closing existing conversations, you can access the conversations the next time that you sign in to Google Talk for BlackBerry devices.

1. On the Friends list screen, click the trackwheel.
2. Click **Sign-out**.

Delete Google Talk for BlackBerry devices

1. In the device options, click **Advanced Options**.
2. Click **Applications**.
3. Click the Google Talk™ for BlackBerry® devices application.

4. Click **Delete**.

Note: If you are using BlackBerry® Device Software Version 4.0 or earlier, in the device options, click **Applications**. Click the Google Talk for BlackBerry devices application. Click **Delete**.

Friends

About Friends

The Friends list displays your list of individual contacts, or Friends. Google Talk™ for BlackBerry® devices uses your existing Friends list from your Google Talk™ account.

Add a Friend

1. On the Friends list screen, click the trackwheel.
2. Click **Add a Friend**.
3. In the **User name** field, type an email address to send an invitation to.
4. Click **OK**.

View a Friend's information

1. On the Friends list screen, highlight a Friend.
2. Click the trackwheel.
3. Click **Friend Details**.

Rename a Friend

1. On the Friends list screen, highlight a Friend.
2. Click the trackwheel.
3. Click **Rename**.
4. Type a name.
5. Click **OK**.

Delete a Friend

1. On the Friends list screen, highlight a Friend.
2. Click the trackwheel.
3. Click **Remove**.

Block a Friend

1. In the Friends list, highlight a Friend.

2. Click the trackwheel.
3. Click **Block**.

To unblock a Friend, click the trackwheel. Click **Unblock**.

Organize blocked Friends

1. On the Friends list screen, click the trackwheel.
2. Click **Options**.
3. Highlight the **Show Blocked Friends** option.
4. Click the trackwheel.
5. Click **Change Option**.
6. Perform one of the following actions:
 - To view blocked Friends, click **Yes**.
 - To hide blocked Friends, click **No**.
7. Click the trackwheel.
8. Click **Save**.

Change your display picture

1. On the Friends list screen, click the trackwheel.
2. Click **My Details**.
3. Click the trackwheel.
4. Click **Change Picture**.
5. Click a picture.
6. Center the picture in the box.
7. Click the trackwheel.
8. Click **Crop and Save**.

Save a Friend's display picture to your device

1. On the Friends list screen, highlight a Friend.
2. Click the trackwheel.
3. Click **Friend Details**.
4. Highlight the Friend's display picture.
5. Click the trackwheel.
6. Click **Save Picture**.

7. Click **Save**.

Hide display pictures in the Friends list

1. On the Friends list screen, click the trackwheel.
2. Click **Options**.
3. Change the **Show Pictures** field to **No**.
4. Click the trackwheel.
5. Click **Save**.

To view display pictures again, change the **Show Pictures** field to **Yes**.

Organize offline Friends

1. On the Friends list screen, click the trackwheel.
2. Click **Options**.
3. Highlight the **Show Offline Friends** option.
4. Click the trackwheel.
5. Click **Change Option**.
6. Perform one of the following actions:
 - To group offline Friends, click **Group**.
 - To hide offline Friends, click **No**.
 - To view offline Friends, click **Yes**.
7. Click the trackwheel.
8. Click **Save**.

Conversations

Send a message

1. In the Friends list, highlight a Friend.
2. Click the trackwheel.
3. Click **Start Conversation**.
4. Type a message.
5. Press the **Enter** key.

Open a conversation

Conversations appear in the Conversations list and the main message list.

1. In the Conversations list, highlight a Friend.
2. Click the trackwheel.
3. Click **Open Conversation**.

Add an emoticon

1. When you are typing a message, press the **Symbol** key two to three times.
2. Click an emoticon.

Prevent conversations from appearing in the main message list

1. On the Friends list screen, click the trackwheel.
2. Click **Options**.
3. Change the **Show Conversations in Message List** field to **No**.
4. Click the trackwheel.
5. Click **Save**.

Copy a conversation history

1. During a conversation, click the trackwheel.
2. Click **Copy Conversation History**.

Clear a conversation history

1. During a conversation, click the trackwheel.
2. Click **Clear Conversation History**.

Availability

Change your availability status

1. On the Friends list screen, click the trackwheel.
2. Click **My Status**.
3. Click an availability status.
4. Click **OK**.

Receive notification when a contact becomes available

1. In the Friends list, highlight an offline Friend.
2. Click the trackwheel.
3. Perform one of the following actions:
 - To turn on an availability alert, click **Alert Me**. Click **OK**.
 - To turn off an availability alert, click **Clear Alert**.

About notification profiles

You can set notification options such as vibrate or tone for Google Talk™ for BlackBerry® devices in the profile list. The Google Talk Alert notification option specifies how you are notified when a Friend that you have set an availability alert for becomes available. The Google Talk New Message notification specifies how you are notified of incoming Google Talk messages.

Change a notification profile

1. In the profile list, click **Advanced**.
2. Click a notification profile.
3. Click **Edit**.
4. Change the notification profile.
5. Click the trackwheel.
6. Click **Save**.

Troubleshooting

I cannot send or receive messages

Verify that your BlackBerry® device is connected to the wireless network.

Note: For more information about wireless coverage levels, see the printed documentation that came with your BlackBerry device.

I am not receiving notification for incoming messages

Try performing any of the following actions:

- In the profile list, click the active notification profile. Change the notification option for Google Talk™ New Message item to **Tone, Vibrate**, or **Vibrate+Tone**.
- In the profile list, for the active notification profile, verify that the **Volume** fields in the Google Talk New Message item are not set to **Mute**.

A Friend no longer appears in my Friends list

Try performing any of the following actions:

- Verify that the group that the Friend is in is expanded. To expand the group, on the Friend list screen, highlight the group. Click the trackwheel. Click **Expand**.
- If you have set your BlackBerry® device to hide offline Friends and the Friend is offline, the Friend does not appear in the Friends list.

Text sometimes changes after I type it

If AutoText recognizes specific text, it is designed to replace the text that you type with the AutoText entry automatically.

1. To view or change AutoText entries, during a conversation, click the trackwheel..
2. Click **Edit AutoText**.

For more information about AutoText, on your BlackBerry® device, click Help.

Legal Notice

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Research In Motion Limited

295 Phillip Street
Waterloo, ON N2L 3W8
Canada

Research In Motion UK Limited
200 Bath Road
Slough, Berkshire SL1 3XE
United Kingdom

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